

Agenda 2014

Local Police and Fire Scrutiny Sub-Committee

For meeting on:





PLEASE NOTE TIME OF MEETING



Municipal Buildings, Greenock PA15 1LY

Ref: SL/AI

Date: 1 October 2014

A meeting of the Local Police and Fire Scrutiny Sub-Committee will be held on Thursday 9 October 2014 at <u>2.30pm</u> within the Municipal Buildings, Greenock.

GERARD MALONE Head of Legal & Property Services

BUSINESS

- 1. Apologies, Substitutions and Declarations of Interest
- 2. Police Scotland Report
- 3. Scottish Fire and Rescue Service Report

Enquiries to - Sharon Lang - Tel 01475 712112







LOCAL AUTHORITY SCRUTINY BOARD - Inverciyde August 2014

Violence, Disorder & Antisocial Behaviour							
		Apr 2014 - Aug 2014	Apr 2013 - Aug 2013	Victims	% Change		
1	Total No Group 1: Crimes of Violence	46	62	16 fewer	-25.8%		
searc	nt crime remains a priority for the division a ching the right people combined with workin ng intervention techniques has all contribu- year.	ng with the nig	ght-time econ	omy to educa	ate staff and		
2	Murder	2	2	same number	0.0%		
3	Attempted Murder	4	3	1 more	33.3%		
4	Culpable Homicide (common law)	0	0	None	-		
- 5	Culpable Homicide (other)	0	0	None	-		
6	Serious Assault detection rate	88.5%	64.3%		24.2%		
last y	detection rate for serious assault has increa year. Crimes of violence continue to be prio ued and all evidential opportunities are fully	ritised to ens					
7	Serious Assault	26	42	16 fewer	-38.1%		
There are 16 fewer victims of serious assault compared to the same period last year. Over half of all serious assaults have been committed indoors amongst persons known to one another, which can make prevention difficult. The division continues to focus on working with partner agencies to identify problematic addresses and known offenders, utilising intervention techniques to prevent violence. Alcohol plays a frequent factor in the commission of serious assaults; therefore we continue to target hotspot areas and work closely with the night-time economy to educate staff, strengthen partnership working and prevent violence.							
8	Robbery detection rate	66.7%	50.0%		16.7%		
The I	Robbery detection rate has improved by 16	5.7% compare	ed to the same	e period last	year.		
9	Robbery	3	6	3 fewer	-50.0%		
Cont	nificant 3 fewer victims of Robbery this ye inued focus on target hardening strategies, providing advice to vulnerable people and p	working with	local partner	s to increase	awareness		

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offenders will cont	inue to drive down the numbe	er of robberies	s within Inverc		people safe				
10 Common as	sault detection rate	76.4%	78.0%		-1.6%				
however a large n	The common assault detection rate is down slightly in comparison to last year for Inverclyde however a large number of assault enquiries are currently ongoing with likely detections upon completion so this figure will improve.								
11 Common as	sault	241	277	36 fewer	-13.0%				
There are 36 fewer victims of common assault this year, which is a reduction of 13% on last year. K division has reduced the volume of common assaults by nearly 15% compared to last year and is ahead of most other divisions. With the majority of these crimes alcohol fuelled, resources are continually deployed into hot spot areas and work in conjunction with our partners and the night-time economy businesses to detect and deter violent crime. We ensure that intervention measures are also put in place to prevent known offenders from re-offending.									
12 Stop and se	arches conducted	9,142	9,500		-3.8%				
spot areas are ide better reflection of	hot spot areas resulting in the ntified through public consulta community concerns. This m der and increases public reas	ation, call ana ethod greatly	lysis and part	ner's data wh	ich gives a				
13 Number of p conducted.	oositive stop and searches	2,084	3,074		-32.2%				
Whilst there is a reduction in numbers on last years YTD figure, the targeting of priority areas and employing the 'right people/right place' methodology has resulted in every 1 in 4 searches being positive. A significant 40% of these positive searches are attributed to offensive weapons and bladed articles.									
14 Number of c disorder	complaints regarding	1,872	2,408	536 fewer	-22.3%				
recorded a decrea	order have reduced significant ise of over 22%. This decrea gencies by utilising joint resou	ise can be att	ributed to stro						

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LOCAL AUTHORITY SCRUTINY BOARD - Inverciyde August 2014

	Violence, Disorder & Anti	social Behav	viour (contin	ued)	
		Apr 2014 - Aug 2014	Apr 2013 - Aug 2013	Victims	% Change
15	Number of Domestic Abuse Incidents Reported to the Police	368	336		9.5%
attrib	reporting of domestic abuse incidents has o outed to improved confidence in Police resu oach to monitoring offenders, increasing the	lting in more	victims report		
16	Total Crimes and offences in domestic abuse incidents	232	251		-7.6%
17	Percentage of Domestic Incidents that result in a crime being recorded	45.9%	58.6%		-12.7%
	be attributed to the robust management and ive impact on future offending behaviour. Total crimes and offences in domestic abuse incidents detection rate	81.9%	84.9%		-3.0%
	abuse incidents detection rate				
19	Total Detections for Domestic Bail Offences	18	17		5.9%
20	Ensure 95% of domestic abuse initial bail checks are conducted within a prescribed timeframe (24hrs)	98.6%	-		-
	ity to ensure that victims are full appraised eding the national target.	of bail condit	ions within 24	hours – Inve	rclyde is
21	Hate Crime and offences detection rate	87.2%	83.3%		3.9%
adve	detection rate for hate crime has improved rse affect on relationships in communities a stigation and support for the victim and larg	and each inci	dent recorded		

	Additional Identified Local Priorities								
		Apr 2014 - Aug 2014	Apr 2013 - Aug 2013	Victims	% Change				
22	Number of detections for drugs supply, drugs productions, drugs cultivation	28	19		47.4%				
Drug	Drugs Supply and Use was added as a local priority to the Renfrewshire Police Plan for 2014-17								

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as a result of extensive public consultation.

The divisional pro-active crime team and the Alcohol and Violence Reduction Unit continue to pursue those involved in drugs supply and production to further increase detection rates and deter offenders.

23	Theft by housebreaking (including attempts) detection rate	13.5%	11.9%		1.6%				
		•							
24	Theft by housebreaking (including attempts)	156	135	21 more	15.6%				
	All theft by housebreaking and attempt theft by housebreaking within Inverclyde have increased by 15.6%, this also includes derelict properties.								
Dwelling housebreaking is down by 15.1% for the force.									
25	Theft by shoplifting detection rate	81.0%	87.0%		-6.0%				
dedic	Theft by shoplifting e are 42 fewer shopliftings reported this y cated town centre officers working closely v s and their high visibility presence in key are	vith shop prer							
27	Vandalism & Malicious Mischief detection rate	11.1%	13.6%		-2.5%				
28	Vandalism & Malicious Mischief	370	338	32 more	9.5%				
29	Number of detections for Consuming Alcohol in a designated place (where appropriate byelaws exist)	549	1015		-45.9%				



LOCAL AUTHORITY SCRUTINY BOARD - Inverciyde August 2014

Public Protection									
	Local Target - Year End	Apr 2014 - Aug 2014	Apr 2013 - Aug 2013	Victims	% Change				
30	Number of Group 2 - Crimes of Indecency	29	42	13 fewer	-31.0%				
There are 13 fewer victims of crimes of indecency in comparison to last year which equates to an overall 31% reduction in Inverclyde.									
31	Group 2 crimes detection rate	55.2%	81.0%		-25.8%				
There has been a significant improvement on the group 2 detection rate since the collation of August figures and the division now has a current detection rate of 65.8% which is only 12.2% short of the force target.									
32	Rape detection rate	16.7%	142.9%		-126.2%				
to foo comp signit	eptember 2014 officers were identified to joi cus on live enquiries. These enquiries are o blex in nature; requiring specialised officers ficant progress has been made in a short pe luded and increasing the current detection i	ften historical to carry out e eriod of time,	; limiting evid extensive inve with a numbe	ential opportu stigation. How of cases be	inities and wever,				

Public Confidence							
Apr 2014 - Aug 2014							
		Number of Complaints about the Police			00 Police		
				6.9			
40 Corr	Complaints received about the Police	educed by 9%	7 this vear in c	-			
Corr perio	Complaints received about the Police applaints received about the Police have re od last year within Renfrewshire and Inve force.			omparison to	the same		
Corr perio	plaints received about the Police have re od last year within Renfrewshire and Inve			omparison to	the same		

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LOCAL AUTHORITY SCRUTINY BOARD – Inverclyde August 2014

Road Traffic Casualty Statistics								
	Apr 2014 - Aug 2014	Apr 2013 - Aug 2013	Victims	% Change				
People Killed	1	0	1 more	-				
People Seriously injured	6	5	1 more	20.0%				
People Slightly Injured	47	46	1 more	2.2%				
Children (aged<16) Killed	0	0	None	-				
Children (aged<16) Seriously Injured	1	1	same number	0.0%				
Keeping people safe through safer roads and reducing road crime is a national and local priority. Officers will focus on influencing driver's behaviour through a series of enforcement and education campaigns in order reduce casualties.								

	Road Safety & Road Crime								
		Apr 2014 - Aug 2014	Apr 2013 - Aug 2013	Victims	% Change				
33	Dangerous driving	8	10		-20.0%				
Detections for dangerous driving have decreased in comparison to the same period last year by 20%, 2 less drivers.									
34	Speeding	469	608		-22.9%				
35	Disqualified driving	0	5		-100.0%				
36	Driving Licence	59	75		-21.3%				
37	Insurance	98	111		-11.7%				
38	Seat Belts	119	379		-68.6%				
39	Mobile Phone	133	325		-59.1%				
with a	The increased fines for offences such as seat belts and using mobile phones whilst driving together with an increased awareness of the risks and improved technology as standard in vehicles has assisted in reducing the number of persons issued with fines/reported for these offences.								

Not Protectively Marked

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Report to:Inverclyde Council Education and Community Sub CommitteeDate of Report:11September 2014Report by:Paul Tanzilli, Local Senior Officer (LSO)Scottish Fire and Rescue Service

Subject: Scottish Fire and Rescue (SFRS) Report

1. PURPOSE OF THIS REPORT

1.1 The purpose of this report is to inform the scrutiny board of Fire and Rescue performance and activities during the 2013/2014 annual reporting period and also the first quarter (April- June) of the 2014/2015 reporting period.

2. PERFORMANCE- 2013/2014

2.1 A SFRS performance report is attached (Appendix A) to provide Elected Members with a Ward analysis performance report which relates to a range of Fire & Rescue operational activities within Inverclyde during the 2013/2014 reporting period.

The information provided in this report and attachment (Appendix A) continues to show reduction progress across a range of fire related performance indicators, however it also identifies those areas where further interventions are required throughout this new financial year in order to tackle those areas where operational demand is highest.

Local Senior Officer Paul Tanzilli will be happy to meet with any Elected Members who wish to discuss specific ward issues.

A summary of the report is detailed below:

- a. There were no fire fatalities during this reporting period and there have been no fatal fire incidents for the past two years.
- b. The number of non-fatal fire casualties (including precautionary check-up) has increased by 45% from 19 in 2012/13 to 35 in the 2013/2014 reporting period. This is linked to an increase in casualties from accidental dwelling fire incidents and also non domestic fire incidents.
- c. Deliberate fire raising statistics continue on a very favourable downward trend with significant reductions across most of the deliberate fire themes by comparison with this reporting period over the previous 4 years.
- d. Deliberate dwelling fires, deliberate vehicle fires, and deliberate refuse fires are all lower than in the previous 4 years.

- e. All accidental fires have increased slightly from 161 in the reporting period from 146 in the previous year. This is mainly due to an increase in accidental secondary fires which show a slight upward trend over a 4 year reporting period.
- f. Accidental dwelling fires show a slight upward trend from 2011/12, and remain a key area for improvement in the coming months and must remain a key priority for our community engagement initiatives.
- g. The SFRS attended 30 Road Traffic Collision (RTC) incidents during this reporting period compared to 20 in 2012/2013. This is despite a downward trend in the previous 4 years.
- h. Extrication was involved in 8 of the RTC incidents attended which is a 50% reduction from the previous year and the lowest in 5 reporting years, however the number of non-fatal casualties increased by 100% from 13 last year to 26 in the current reporting period
- i. Attendance at flooding incidents increased to 44 in the reporting period which is up from 38 in the previous reporting year 2012/13.
- j. False alarms are reduced to the lowest in 5 years with a 30% reduction in malicious calls from the previous year, and Alarms due to equipment failure being at the lowest level in 5 reporting years.

3 PERFORMANCE- Q1 2014/2015

3.1 A SFRS performance report is attached (Appendix B) to provide Elected Members with a Ward analysis performance report which relates to a range of Fire & Rescue operational activities within Inverclyde during Q1 of the 2014/2015 reporting period.

A summary of the report is detailed below:

- a. There were no fire fatalities in the reporting period.
- b. The number of non-fatal fire casualties (including those who required a precautionary check-up) increased from 4 in the previous reporting period to 9 in the current period.
- c. Deliberate fire raising statistics have reduced by 46% from 242 in the previous reporting period to 131 which is also the lowest number over the 5 year period.
- d. Accidental dwelling fires have increases slightly from 23 in Q1 2013/14, to 26 in the current period.
- e. Primary fires in non-domestic buildings which include commercial and industrial buildings have shown a slight increase from 32 in 2013/14 to 39 during this reporting period and will remain a priority area for auditing by SFRS enforcement officers
- f. The SFRS attended 38 special service type incidents during this reporting period which is the lowest in comparable 5 year reporting periods. A Special Service incident is an incident attended other than a fire related incident and includes Road Traffic Collisions (RTC), Flooding, Chemical incidents and other rescues.
- g. The number of False alarms attended has increased by 26% from 154 to 207 in the current reporting period. This was due to an increase in Good intent calls, Malicious calls, and a sharp increase in False Alarms due to equipment fault. This continues to provide us with concern in

our desire to utilise SFRS resources more effectively and reduce the number of unnecessary blue light journeys which can endanger other road users.

4 PRIORITIES & INTERVENTIONS

4.1 To make our communities safer we maintain a strong commitment to active and meaningful participation in a range of Inverclyde Community Planning forums. We engage through the provision of community safety education and advice to residents, community groups and our young people. To reduce the likelihood of death or injury from fire we continue to target those individuals considered to be most at risk. This is achieved through the development of robust partner agency referral pathways and the delivery of Home Fire Safety Visits (HFSVs). The following are some of the engagement activities delivered within the Inverclyde area during the reporting periods

Some of the current interventions are detailed below:

- a. SFRS will continue to work in partnership with Community Planning partners in order to further reduce the number of fire and other emergency incidents attended in Inverclyde. Our participation at the fortnightly multi-agency tasking and coordinating (MATAC) meetings is one of the key ways in which we work with partners including Police and Community safety services to tackle fire related ASB issues including deliberate fire raising and malicious calls.
- b. Home Fire Safety Referral (HFSV) are seen as a key way of preventing accidental house fires and reducing fire related injuries by fitting smoke alarms and providing fire safety advice to occupants.

The SFRS completed 1248 HFSV within Inverclyde in 2013/14, and a further 281 HFSV have been completed in the Q1 of the current reporting year.

c. Schools and nursery education- dedicated fire safety staff provide a range of educational visits and talks within educational establishments in order to promote fire safety to young people. The aim is to promote safety and change the culture which may lead to fewer deaths and injuries from fire in future generations.

The SFRS will be providing all nursery schools within the Inverclyde area with an Early Years fire safety education packs which can be used when appropriate by head teachers. Planning is in the final stages to launch the packs to Educational services within Inverclyde in 2014.

- d. Fire reach courses- these courses are fire led courses with multi agency participation. Inverclyde schools and community safety services make referals for young people to attend these courses. The courses are designed to promote good citizenship and to direct young people in the right direction in a bid to drive down ASB including fire related ASB. One Fire reach course will take place in Inverclyde in October 2014.
- e. SFRS staff contributed to the Multi-agency Alcohol focused experiential event called "Wasted" which took place in the Spring of 2014. SFRS scenarios focused on the effects and contribution of alcohol in accidental dwelling fires and also at Road Traffic Collisions. This was delivered to all S2 high school pupils in Inverclyde (approximately 700 pupils)
- f. Greenock and Port Glasgow Fire Stations participated in Inverclyde Doors Open days on 13 & 14 September 2014
- g. Fire LALO is now well established in Inverclyde with a hot desk at Inverclyde Council offices in West Stewart Street Greenock, and also at the Community Safety partnership hub based in Greenock Police Station. Fire LALO attends the multi-agency partnership meetings with Police,

Community Wardens and Housing colleagues to deal with Anti-social behaviour and Operational activity matters in Inverclyde.

- h. A further 9 Cook safe courses will be delivered in the ERRI Fire Area and 3 of those courses will be delivered in Inverclyde. The courses are in the final stages of being arranged and may involve partnership input from colleagues to promote healthy eating in addition to safe cooking.
- i. RoSPA launch event- Area Manager Tanzilli joined Cllr McCabe and other partners at the recent launch of the new RoSPA Child Home Safety initiative. The initiative has been running in Inverclyde in 2013/14 and SFRS delivered HFSVs to the majority of families who were involved in the project

5. ANNUAL OPERATING PLAN 2014-2015

5.1 An Annual Operating Plan (Appendix C) has been produced to complement the Local Fire and Rescue Plan 2014/17. The plan explains the outcomes which the SFRS wants to deliver in East Renfrewshire, Renfrewshire and Inverclyde Fire Service Area, and it gives an overview of the way we will work to achieve them over the annual period 2014/15.

The Annual Operating Plan 2014/2015 is a document mainly for the use of internal stakeholders but it has been provided to Committee members for information.

6 **RECOMMENDATIONS**

6.1 Sub Committee members are asked to note the contents of this report and its appendices.

Appendix A- Annual Performance Report 2013/2014 Appendix B – Q1 Performance Report 2014/2015 Appendix C- Annual Operating Plan



Inverclyde

Wards	
	6
Population*	
	79,220
Dwelllings*	
	39,444
Hectares*	
	17,356
* Source: GROS - General Register Office for	Scotland

YTD** Ward performance report

** YTD currently reporting April thru March inclusive

YTD 2013/14 vs target* OR previous 3 yr rolling ave** (for period)

ID	Key Performance Indicators	Page	Target	Perf.%(+/-)	% Targets
la	All deliberate fires	3	AVE.	-39%	
١b	All deliberate primary fires	4	AVE.	-43%	
l bi	All deliberate dwelling fires	5	AVE.	-48%	
lbii	All deliberate other building fires	6	AVE.	-29%	
Ibiii	All deliberate vehicle fires	7	AVE.	-52%	
lbiv	All deliberate 'other' primary fires	8	AVE.	-31%	
lc	All deliberate secondary fires	9	AVE.	-38%	
l ci	All deliberate secondary refuse fires	10	AVE.	-43%	
l cii	All deliberate secondary 'other' fires	П	AVE.	-35%	
2a	All accidental fires	12	AVE.	17%	
2b	All accidental primary fires	13	AVE.	7%	
2bi	All accidental dwelling fires	14	DWELLING	12%	-10%
2bii	All accidental other building fires	15	AVE.	-28%	
2biii	All accidental vehicle fires	16	AVE.	47%	
2biv	All accidental 'other' primary fires	17	AVE.	-40%	
2c	All accidental secondary fires	18	AVE.	109%	
2ci	All accidental secondary refuse fires	19	AVE.	-12%	
2cii	All accidental secondary 'other' fires	20	AVE.	179%	
3a	All fire casualties (fatal & non-fatal (incl. precautionary checkups))	21	AVE.	67%	
3ai	All fatal fire casualties	22	CASUALTY	-100%	-5%
3aii	Non-fatal fire casualties (excl. precautionary checkups)	23	CASUALTY	74%	-5%
3aiii	Non-fatal fire casualties (incl. precautionary checkups)	24	AVE.	75%	
3bi	All fatal accidental dwell. fire casualties	25	CASUALTY	-100%	-5%
3bii	Non-fatal accidental dwell. fire casualties (excl. precautionary checkups)	26	CASUALTY	I 40%	-5%
3biii	Non-fatal accidental dwell. fire casualties (incl. precautionary checkups)	27	AVE.	117%	
4a	Non domestic fires	28	NON DOM	19%	prev yr
5	Special Service - All	29	AVE.	-14%	
5a	Special Service - RTCs	30	AVE.	7%	
5b	Special Service - Flooding	31	AVE.	-12%	
5c	Special Service - Extrication	32	AVE.	-48%	
5d	Special Service - Others	33	AVE.	-15%	
6a	Non-fatal casualties per RTC	34	AVE.	4%	
6b	Fatal casualties per RTC	35	AVE.		
10a	False Alarms - All	36	AVE.	-17%	
I0b	False Alarm - Good Intent	37	AVE.	-23%	
l0c	False Alarm - Malicious	38	AVE.	-28%	
10d	False Alarm - Equipment failure	39	AVE.	-13%	

TARGETS - Set by Scottish Government displayed within Annex B of the Fire and Rescue Framework for Scotland 2013.

Fire Casualties - Displayed above as "CASUALTY".

Reduce the rate of fire fatalities and casualties (excl. precautionary checkups) by 5% based on the previous 3 year rolling average.

Accidental Dwelling Fires - Displayed above as "DWELLING".

Reduce the rate of accidental dwelling fires by 10% based on the previous 3 year average.

Non Domestic - Displayed above as "NON DOM".

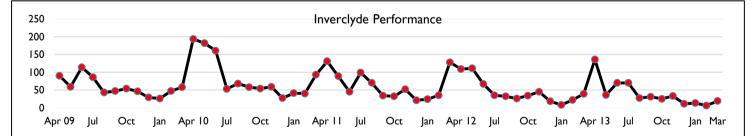
Reduce the rate of non-domestic fires from the previous year

Previous 3 year average - Displayed above as "AVE."

Measures performance of analysis period against previous 3 year average (for same period)

<u>Ia - All deliberate fires</u>									
YTD ward ave. for Inverclyde - 80	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline			
Inverclyde East Central	180	252	214	194	127				
Inverclyde East	145	326	198	119	100	\langle			
Inverclyde North	114	161	121	51	61	\langle			
Inverclyde South	107	105	83	47	57				
Inverclyde South West	129	138	112	111	98				
Inverclyde West	24	48	32	24	34	\langle			

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	301	323	227	207	158	
Inverclyde	699	1030	760	546	477	
Renfrewshire	968	1246	881	736	604	
Inverclyde % of LSO Total	36%	40%	41%	37%	38%	\sim



LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	1183	1493	962	844	878	\langle
W2 - Glasgow City	3870	4546	3385	2880	3132	
W3 - South Lanarkshire	1656	2173	1470	1222	1284	\langle
W4 - North Lanarkshire	2154	3015	2239	1758	1978	\langle
W5 - Ayrshire East / North / South	2055	2825	1878	1655	1547	
W6 - Renfrewshire / & East / Inverclyde	1968	2599	1868	1489	1239	
W7 - Dumfries & Galloway	217	235	156	115	120	
W6 % of SDA Total	15%	15%	16%	15%	12%	
Scotland	22880	25676	19971	15070	16022	

<u>lb - /</u>	<u>All delibera</u>	te primary f	<u>fires</u>			
YTD ward ave. for Inverclyde - 10	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
Inverclyde East Central	29	34	27	7	9	
Inverclyde East	37	34	37	19	22	
Inverclyde North	28	37	27	8	18	\langle
Inverclyde South	33	23	12	9	2	
Inverclyde South West	20	10	14	10	5	\langle
Inverclyde West	3	8	4	5	6	

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	64	41	46	43	26	
Inverclyde	150	146	121	58	62	
Renfrewshire	198	195	160	128	116	
Inverclyde % of LSO Total	36%	38%	37%	25%	30%	

25							Inverc	lyde	Perforr	nance	2							
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LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	280	207	200	198	141	/
W2 - Glasgow City	846	776	722	592	481	
W3 - South Lanarkshire	297	313	240	186	142	
W4 - North Lanarkshire	476	357	336	284	253	
W5 - Ayrshire East / North / South	295	266	229	153	140	
W6 - Renfrewshire / & East / Inverclyde	412	382	327	229	204	
W7 - Dumfries & Galloway	53	68	62	38	33	
W6 % of SDA Total	15%	16%	15%	14%	15%	$\langle \rangle$
Scotland	4612	4084	3779	2828	2576	

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Not	protectively	marked

<u> 1bi</u>	<u>All delibera</u>	<u>te dwelling</u>	<u>fires</u>			
YTD ward ave. for Inverclyde - 3	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
Inverclyde East Central	11	5	9	I	3	\checkmark
Inverclyde East	21	14	15	5	8	
Inverclyde North	10	20	8	3	4	$\overline{}$
Inverclyde South	12	5		6	0	\searrow
Inverclyde South West	I	3	I	I	2	
Inverclyde West	I	3	2	2	I	

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	6	7	9	15	3	\frown
Inverclyde	56	50	36	18	18	
Renfrewshire	48	62	52	41	39	
Inverclyde % of LSO Total	51%	42%	37%	24%	30%	

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LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	69	58	52	66	42	
W2 - Glasgow City	280	256	281	198	153	
W3 - South Lanarkshire	56	61	58	43	35	
W4 - North Lanarkshire	95	90	66	76	56	{
W5 - Ayrshire East / North / South	60	57	52	33	36	
W6 - Renfrewshire / & East / Inverclyde	110	119	97	74	60	
W7 - Dumfries & Galloway	9	16	10	9	I	\frown
W6 % of SDA Total	16%	18%	16%	15%	16%	
Scotland	1193	1084	1039	831	649	

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<u>I bii - All deliberate other building fires</u>									
YTD ward ave. for Inverclyde - 3	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline			
Inverclyde East Central	6	9	3	I	I	$\overline{}$			
Inverclyde East	2	8	8	2	3				
Inverclyde North	I	6	9	2	6	\sim			
Inverclyde South	6	4	3	I	0				
Inverclyde South West	5	2	I	2	I				
Inverclyde West	0	I	0	Ι	4				

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	15	9	14	12	9	\checkmark
Inverclyde	20	30	24	9	15	\checkmark
Renfrewshire	55	36	37	32	20	
Inverclyde % of LSO Total	22%	40%	32%	17%	34%	\sim

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LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	58	42	33	40	33	
W2 - Glasgow City	156	120	136	119	115	
W3 - South Lanarkshire	84	77	57	59	41	
W4 - North Lanarkshire	106	53	91	78	64	\langle
W5 - Ayrshire East / North / South	85	80	67	47	39	
W6 - Renfrewshire / & East / Inverclyde	90	75	75	53	44	
W7 - Dumfries & Galloway	17	27	20	14	14	
W6 % of SDA Total	15%	16%	16%	13%	13%	
Scotland	973	815	862	686	632	$\left\langle \right\rangle$

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<u>Ibiii - All deliberate vehicle fires</u>									
YTD ward ave. for Inverclyde - 3	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline			
Inverclyde East Central	8	14	10	4	3	$\langle \rangle$			
Inverclyde East	10	9	10	9	8				
Inverclyde North	9	4	7	I	3	\searrow			
Inverclyde South	12	12	4	I	Ι				
Inverclyde South West	12	2	11	6	Ι	\searrow			
Inverclyde West	2	0	I	I	I				

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	22	15	12	10	10	
Inverclyde	53	41	43	22	17	/
Renfrewshire	60	60	47	38	39	
Inverclyde % of LSO Total	39%	35%	42%	31%	26%	$\overline{}$

LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	107	72	87	71	49	$\left\langle \right\rangle$
W2 - Glasgow City	298	283	222	190	155	
W3 - South Lanarkshire	87	97	84	57	35	
W4 - North Lanarkshire	190	131	115	87	88	
W5 - Ayrshire East / North / South	80	64	61	47	43	
W6 - Renfrewshire / & East / Inverclyde	135	116	102	70	66	
W7 - Dumfries & Galloway	17	19	27	14	16	\sim
W6 % of SDA Total	15%	15%	15%	13%	15%	$\left \right\rangle$
Scotland	1476	1251	1115	814	768	

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Ibiv - All deliberate 'other' primary fires									
YTD ward ave. for Inverclyde - 2	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline			
Inverclyde East Central	4	6	5	I	2	$\overline{}$			
Inverclyde East	4	3	4	3	3	\langle			
Inverclyde North	8	7	3	2	5	\langle			
Inverclyde South	3	2	4	I	Ι	\sim			
Inverclyde South West	2	3	I	I	I				
Inverclyde West	0	4	I	I	0				

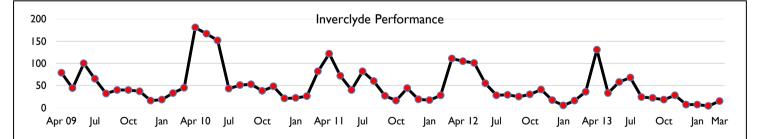
Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	21	10	11	6	4	
Inverclyde	21	25	18	9	12	\langle
Renfrewshire	35	37	24	17	18	
Inverclyde % of LSO Total	27%	35%	34%	28%	35%	\sim

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LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	46	35	28	21	17	
W2 - Glasgow City	112	117	83	85	58	
W3 - South Lanarkshire	70	78	41	27	31	
W4 - North Lanarkshire	85	83	64	43	45	
W5 - Ayrshire East / North / South	70	65	49	26	22	
W6 - Renfrewshire / & East / Inverclyde	77	72	53	32	34	
W7 - Dumfries & Galloway	10	6	5	I	2	<u> </u>
W6 % of SDA Total	16%	16%	16%	14%	16%	\checkmark
Scotland	970	934	763	497	525	

<u>Ic - All deliberate secondary fires</u>									
YTD ward ave. for Inverclyde - 69	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline			
Inverclyde East Central	151	218	187	187	118				
Inverclyde East	108	292	160	100	78	\langle			
Inverclyde North	86	124	94	43	43				
Inverclyde South	74	82	71	38	55				
Inverclyde South West	109	128	98	101	93				
Inverclyde West	21	40	28	19	28	\sim			

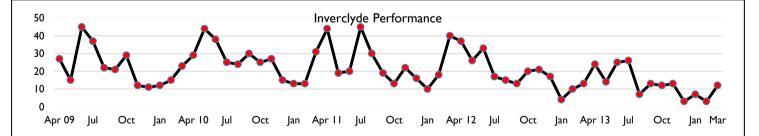
Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	237	282	181	164	132	
Inverclyde	549	884	638	488	415	
Renfrewshire	770	1051	721	608	488	\langle
Inverclyde % of LSO Total	35%	40%	41%	39%	40%	\sim



LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	903	1284	761	646	736	\langle
W2 - Glasgow City	3024	3770	2663	2288	2651	\langle
W3 - South Lanarkshire	1359	1860	1230	1036	1142	\langle
W4 - North Lanarkshire	1678	2658	1903	1474	1725	\langle
W5 - Ayrshire East / North / South	1760	2559	1649	1502	1407	
W6 - Renfrewshire / & East / Inverclyde	1556	2217	1540	1260	1035	
W7 - Dumfries & Galloway	164	167	94	77	87	
W6 % of SDA Total	15%	15%	16%	15%	12%	
Scotland	18267	21588	16190	12242	13444	

Ici - All deliberate secondary refuse fires									
YTD ward ave. for Inverclyde - 27	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline			
Inverclyde East Central	81	73	80	89	53				
Inverclyde East	42	60	50	40	22				
Inverclyde North	50	75	73	28	30				
Inverclyde South	43	30	36	22	21	\langle			
Inverclyde South West	51	66	47	38	28				
Inverclyde West	2	10	10	9	5				

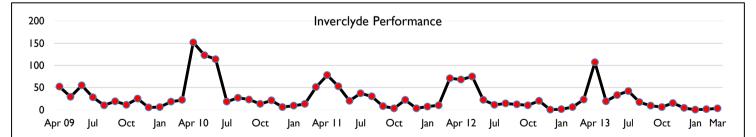
Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	114	107	78	88	45	
Inverclyde	269	314	296	226	159	
Renfrewshire	447	464	361	354	239	
Inverclyde % of LSO Total	32%	35%	40%	34%	36%	



LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	452	521	375	317	319	
W2 - Glasgow City	1864	2105	1663	1471	1537	
W3 - South Lanarkshire	803	933	742	663	604	
W4 - North Lanarkshire	912	1270	1067	847	820	
W5 - Ayrshire East / North / South	899	1007	870	770	610	
W6 - Renfrewshire / & East / Inverclyde	830	885	735	668	443	
W7 - Dumfries & Galloway	100	86	71	48	56	
W6 % of SDA Total	14%	13%	13%	14%	10%	
Scotland	9717	10161	8967	7089	6490	

<u>I cii - All deliberate secondary 'other' fires</u>									
YTD ward ave. for Inverclyde - 43	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline			
Inverclyde East Central	70	145	107	98	65				
Inverclyde East	66	232	110	60	56	\langle			
Inverclyde North	36	49	21	15	13	\langle			
Inverclyde South	31	52	35	16	34	\langle			
Inverclyde South West	58	62	51	63	65				
Inverclyde West	19	30	18	10	23	$\langle \rangle$			

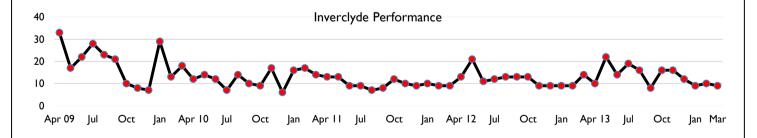
Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	123	175	103	76	87	\langle
Inverclyde	280	570	342	262	256	\langle
Renfrewshire	323	587	360	254	249	\langle
Inverclyde % of LSO Total	39%	43%	42%	44%	43%	



LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	451	763	386	329	417	\langle
W2 - Glasgow City	1160	1665	1000	817	1114	\langle
W3 - South Lanarkshire	556	927	488	373	538	\langle
W4 - North Lanarkshire	766	1388	836	627	905	$\langle \rangle$
W5 - Ayrshire East / North / South	861	1552	779	732	797	\langle
W6 - Renfrewshire / & East / Inverclyde	726	1332	805	592	592	\langle
W7 - Dumfries & Galloway	64	81	23	29	31	
W6 % of SDA Total	16%	17%	19%	17%	13%	
Scotland	8550	11427	7223	5153	6954	

<u>2a - All accidental fires</u>									
YTD ward ave. for Inverclyde - 27	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline			
Inverclyde East Central	58	34	17	27	37				
Inverclyde East	51	25	22	37	32				
Inverclyde North	58	47	41	38	39				
Inverclyde South	26	14	21	15	19	\langle			
Inverclyde South West	20	12	9	13	22				
Inverclyde West	16	16	8	16	12				

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	135	103	114	115	121	
Inverclyde	229	148	118	146	161	
Renfrewshire	437	332	344	331	368	
Inverclyde % of LSO Total	29%	25%	20%	25%	25%	\searrow

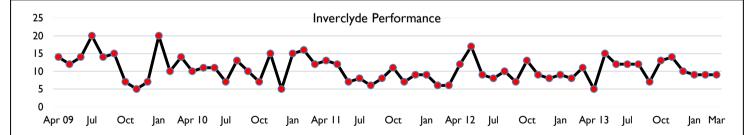


LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	1006	779	640	599	593	
W2 - Glasgow City	2373	1625	1626	1479	1400	
W3 - South Lanarkshire	991	575	492	486	444	
W4 - North Lanarkshire	1069	552	515	471	544	
W5 - Ayrshire East / North / South	1087	781	662	700	676	
W6 - Renfrewshire / & East / Inverclyde	801	583	576	592	650	
W7 - Dumfries & Galloway	459	429	367	354	377	
W6 % of SDA Total	10%	11%	12%	13%	14%	
Scotland	15805	13230	12350	11622	11954	

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<u>2b - All accidental primary fires</u>										
YTD ward ave. for Inverclyde - 21	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline				
Inverclyde East Central	35	29	15	24	32	\langle				
Inverclyde East	27	22	18	31	23	\langle				
Inverclyde North	44	46	35	31	38					
Inverclyde South	17	12	18	12	16	$\left\langle \right\rangle$				
Inverclyde South West	15	8	8	8	11					
Inverclyde West	14	15	8	15	7	\langle				

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	90	91	101	94	96	
Inverclyde	152	132	102	121	127	
Renfrewshire	335	300	302	301	331	
Inverclyde % of LSO Total	26%	25%	20%	23%	23%	\searrow



LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	450	481	434	403	392	
W2 - Glasgow City	1570	1428	1456	1284	1199	
W3 - South Lanarkshire	529	460	402	408	357	
W4 - North Lanarkshire	536	483	448	428	422	
W5 - Ayrshire East / North / South	585	568	498	541	495	
W6 - Renfrewshire / & East / Inverclyde	577	523	505	516	554	
W7 - Dumfries & Galloway	253	201	204	200	213	
W6 % of SDA Total	13%	13%	13%	14%	15%	
Scotland	9363	9049	8629	8235	7950	

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<u>2bi - All accidental dwelling fires</u>										
YTD ward ave. for Inverclyde - 15	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline				
Inverclyde East Central	18	18	13	18	18					
Inverclyde East	20	15	15	17	16					
Inverclyde North	26	24	25	23	32					
Inverclyde South	11	6	8	8	10					
Inverclyde South West	7	7	4	5	6					
Inverclyde West	6	11	7	9	5					

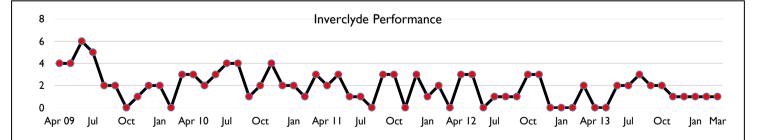
Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	42	51	59	60	61	
Inverclyde	88	81	72	80	87	
Renfrewshire	189	184	212	219	223	
Inverclyde % of LSO Total	28%	26%	21%	22%	23%	

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LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	267	288	252	236	236	
W2 - Glasgow City	1003	923	932	842	760	
W3 - South Lanarkshire	270	255	254	249	227	
W4 - North Lanarkshire	283	280	279	284	259	
W5 - Ayrshire East / North / South	341	335	292	339	312	
W6 - Renfrewshire / & East / Inverclyde	319	316	343	359	371	
W7 - Dumfries & Galloway	123	94	96	98	112	
W6 % of SDA Total	12%	13%	14%	15%	16%	
Scotland	5366	5208	5120	5002	4679	

<u>2bii - All accidental other building fires</u>											
YTD ward ave. for Inverclyde - 3	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline					
Inverclyde East Central	6	4	2	3	4						
Inverclyde East	2	3	2	4	2	\sim					
Inverclyde North	9	20	8	5	3						
Inverclyde South	3	2	6	2	3	\sim					
Inverclyde South West	4	0	I	2	4						
Inverclyde West	7	2	0	I	0						

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	21	17	16	17	16	
Inverclyde	31	31	19	17	16	
Renfrewshire	88	61	54	50	57	
Inverclyde % of LSO Total	22%	28%	21%	20%	18%	\langle



LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	82	102	99	86	77	
W2 - Glasgow City	358	319	374	302	309	
W3 - South Lanarkshire	86	88	59	64	56	
W4 - North Lanarkshire	83	76	73	64	71	
W5 - Ayrshire East / North / South	114	101	103	101	96	
W6 - Renfrewshire / & East / Inverclyde	140	109	89	84	89	
W7 - Dumfries & Galloway	50	54	37	51	43	
W6 % of SDA Total	15%	13%	11%	11%	12%	
Scotland	2026	1978	1852	1700	1715	

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<u>2biii - All accidental vehicle fires</u>												
YTD ward ave. for Inverclyde - 4	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline						
Inverclyde East Central	9	5	0	2	9							
Inverclyde East	5	2	I	9	5	\langle						
Inverclyde North	6	2	2	2	3							
Inverclyde South	3	3	4	2	3	\langle						
Inverclyde South West	2	I	2	I	I	\sim						
Inverclyde West	I	I	I	5	I							

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	18	19	22	14	15	
Inverclyde	26	14	10	21	22	
Renfrewshire	42	44	31	25	46	
Inverclyde % of LSO Total	30%	18%	16%	35%	27%	\searrow

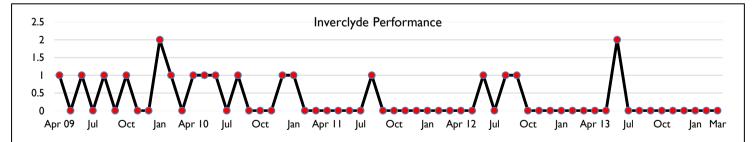
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LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	76	66	64	60	63	
W2 - Glasgow City	159	151	129	116	113	
W3 - South Lanarkshire	113	95	76	90	62	
W4 - North Lanarkshire	118	104	84	73	79	
W5 - Ayrshire East / North / South	96	91	87	78	60	
W6 - Renfrewshire / & East / Inverclyde	86	77	63	60	83	
W7 - Dumfries & Galloway	71	46	57	41	45	
W6 % of SDA Total	12%	12%	11%	12%	16%	
Scotland	1505	1431	1245	1217	1169	

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<u>2biv - All accidental 'other' primary fires</u>											
YTD ward ave. for Inverclyde - 0	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline					
Inverclyde East Central	2	2	0	I	I						
Inverclyde East	0	2	0	I	0	$\wedge \wedge$					
Inverclyde North	3	0	0	I	0	$\overline{}$					
Inverclyde South	0	I	0	0	0	\frown					
Inverclyde South West	2	0	I	0	0	\searrow					
Inverclyde West	0	I	0	0	l I	\frown					

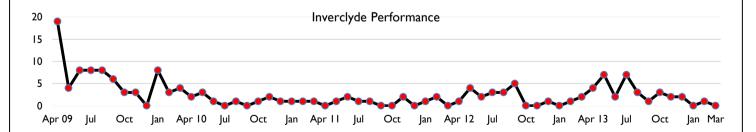
Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	9	4	4	3	4	
Inverclyde	7	6	I	3	2	\checkmark
Renfrewshire	16	11	5	7	4	
Inverclyde % of LSO Total	22%	29%	10%	23%	20%	\sim



LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	25	25	19	21	16	
W2 - Glasgow City	50	35	21	24	17	
W3 - South Lanarkshire	60	22	13	5	12	
W4 - North Lanarkshire	52	23	12	7	13	
W5 - Ayrshire East / North / South	34	41	16	23	27	\langle
W6 - Renfrewshire / & East / Inverclyde	32	21	10	13	10	
W7 - Dumfries & Galloway	9	7	14	10	13	\sim
W6 % of SDA Total	12%	12%	10%	13%	9%	\sim
Scotland	466	432	412	316	386	\langle

<u>2c - All accidental secondary fires</u>								
YTD ward ave. for Inverclyde - 5	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline		
Inverclyde East Central	23	5	2	3	5			
Inverclyde East	24	2		4	7			
Inverclyde North	12	I	4	7	Ι	\searrow		
Inverclyde South	9	I	2	3	3			
Inverclyde South West	4	4	I	5	П	\langle		
Inverclyde West	2	I	0	0	5			

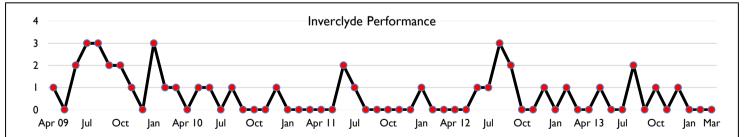
Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	45	9	7	12	22	
Inverclyde	74	14	10	22	32	
Renfrewshire	100	29	38	26	35	
Inverclyde % of LSO Total	34%	27%	18%	37%	36%	$\left \right>$



LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	360	170	105	90	114	
W2 - Glasgow City	786	187	164	187	191	
W3 - South Lanarkshire	426	83	61	51	67	
W4 - North Lanarkshire	525	58	58	39	117	
W5 - Ayrshire East / North / South	430	157	104	102	132	
W6 - Renfrewshire / & East / Inverclyde	219	52	55	60	89	
W7 - Dumfries & Galloway	74	93	90	48	85	\frown
W6 % of SDA Total	8%	7%	9%	10%	11%	
Scotland	4709	2612	2481	2016	2915	

2ci - All accidental secondary refuse fires								
YTD ward ave. for Inverclyde - I	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline		
Inverclyde East Central	7	3	0	I	0			
Inverclyde East	4	0	0	I	2			
Inverclyde North	3	0	3	6	0	\checkmark		
Inverclyde South	3	0		0	0	\searrow		
Inverclyde South West	Ι	I	0	Ι	Ι			
Inverclyde West	I	0	0	0	2			

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	15	3	2	2	6	
Inverclyde	19	4	4	9	5	\searrow
Renfrewshire	37	8	13	7	22	\searrow
Inverclyde % of LSO Total	27%	27%	21%	50%	15%	-

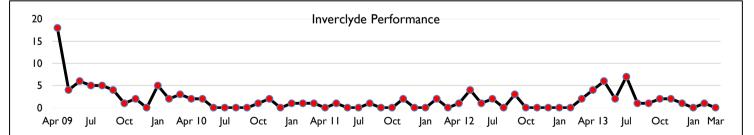


LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	120	29	22	23	19	
W2 - Glasgow City	477	119	109	124	104	
W3 - South Lanarkshire	189	17	16	20	15	
W4 - North Lanarkshire	248	13	22	15	20	
W5 - Ayrshire East / North / South	176	44	27	31	49	
W6 - Renfrewshire / & East / Inverclyde	71	15	19	18	33	
W7 - Dumfries & Galloway	31	26	36	27	33	
W6 % of SDA Total	5%	6%	8%	7%	12%	
Scotland	2103	904	956	853	1064	

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2cii - All accidental secondary 'other' fires								
YTD ward ave. for Inverclyde - 5	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline		
Inverclyde East Central	16	2	2	2	5			
Inverclyde East	20	2	I	3	5			
Inverclyde North	9	I	I	I	Ι			
Inverclyde South	6	I	I	3	3			
Inverclyde South West	3	3	I	4	10			
Inverclyde West	I	I	0	0	3			

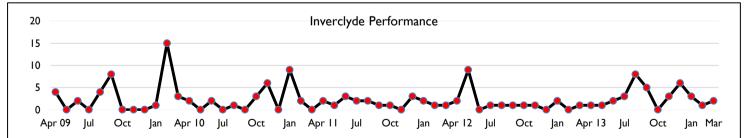
Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	30	6	5	10	16	
Inverclyde	55	10	6	13	27	
Renfrewshire	63	21	25	19	13	
Inverclyde % of LSO Total	37%	27%	17%	31%	48%	$\left\langle \right\rangle$



LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	240	141	83	67	95	
W2 - Glasgow City	309	68	55	63	87	
W3 - South Lanarkshire	237	66	45	31	52	
W4 - North Lanarkshire	277	45	36	24	97	
W5 - Ayrshire East / North / South	254	113	77	71	83	
W6 - Renfrewshire / & East / Inverclyde	148	37	36	42	56	
W7 - Dumfries & Galloway	43	67	54	21	52	\frown
W6 % of SDA Total	10%	7%	9%	13%	11%	\checkmark
Scotland	2606	1708	1525	1163	1851	\searrow

<u> 3a - All fire casualties (fatal & non-fatal (incl. precautionary checkups))</u>								
YTD ward ave. for Inverclyde - 6	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline		
Inverclyde East Central	8	4	4	3	8			
Inverclyde East	10	9	8	2	13	\sim		
Inverclyde North	11	12	5	6	9			
Inverclyde South	3	0	2	I	I	\searrow		
Inverclyde South West	3	0	0	4	2	\searrow		
Inverclyde West	2	0	0	3	2	\searrow		

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	10	16	20	12	12	
Inverclyde	37	25	19	19	35	
Renfrewshire	29	61	42	55	60	\langle
Inverclyde % of LSO Total	49%	25%	23%	22%	33%	



LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	38	49	47	79	42	\langle
W2 - Glasgow City	179	196	218	215	194	
W3 - South Lanarkshire	46	49	54	73	59	
W4 - North Lanarkshire	50	70	85	85	105	
W5 - Ayrshire East / North / South	52	87	81	75	71	
W6 - Renfrewshire / & East / Inverclyde	76	102	81	86	107	
W7 - Dumfries & Galloway	26	14	26	36	28	
W6 % of SDA Total	16%	18%	14%	13%	18%	\sim
Scotland	1279	1382	1475	1365	1343	

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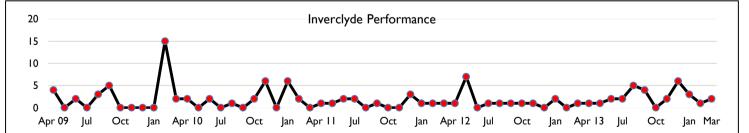
<u> 3ai - All fatal fire casualties</u>								
YTD ward ave. for Inverclyde - 0	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline		
Inverclyde East Central	0	0	I	0	0			
Inverclyde East	I	I	0	0	0			
Inverclyde North	0	0	0	0	0			
Inverclyde South	2	0	I	0	0	\searrow		
Inverclyde South West	0	0	0	0	0			
Inverclyde West	0	0	0	0	0			

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	3	0	0	0	0	
Inverclyde	3	I	2	0	0	\searrow
Renfrewshire	2	2	0	I	0	
Inverclyde % of LSO Total	38%	33%	100%	0%		

I.5 Inverclyde Performance								
I 0.5 0 Apr 09 Jul Oct Jan Apr 10 Jul Oct Jan	Apr II Jul		•-•-•-•-• or 12 Jul O] Jan Mar		
LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline		
WI - Argyll & Bute / East / & West Dunbartonshire	4	7	5	2	0.1	\frown		
W2 - Glasgow City	12	10	9	7	6			
W3 - South Lanarkshire	3	I	I	4	3	\searrow		
W4 - North Lanarkshire	2	I	I	2	I	\langle		
W5 - Ayrshire East / North / South	2	2	5	2	5	\sim		
W6 - Renfrewshire / & East / Inverclyde	8	3	2	I	0.1			
W7 - Dumfries & Galloway	3	0.1	I	0.1	I	\searrow		
W6 % of SDA Total	24%	13%	8%	6%	0%			
Scotland	61	52	59	46	33	\sim		

<u> 3aii - Non-fatal fire casualties (excl. precautionary checkups)</u>								
YTD ward ave. for Inverclyde - 5	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline		
Inverclyde East Central	8	3	2	2	8			
Inverclyde East	7	6	7	2	9	\sim		
Inverclyde North	10	12	3	5	8	\langle		
Inverclyde South	I	0	I	I	I	\searrow		
Inverclyde South West	3	0	0	3	I	\searrow		
Inverclyde West	2	0	0	3	2	\searrow		

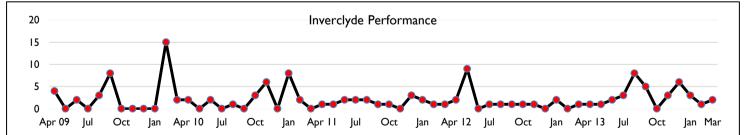
Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	5	15	17	10	6	
Inverclyde	31	21	13	16	29	
Renfrewshire	17	53	28	35	51	\sim
Inverclyde % of LSO Total	58%	24%	22%	26%	34%	



LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	20	31	27	58	39	\langle
W2 - Glasgow City	115	133	151	126	156	
W3 - South Lanarkshire	31	38	45	44	43	
W4 - North Lanarkshire	32	50	56	38	68	\langle
W5 - Ayrshire East / North / South	41	71	58	50	53	
W6 - Renfrewshire / & East / Inverclyde	53	89	58	61	86	\langle
W7 - Dumfries & Galloway	17	12	22	33	17	\sim
W6 % of SDA Total	17%	21%	14%	15%	19%	\sim
Scotland	953	1092	1099	1002	1074	\sim

<u> 3aiii - Non-fatal fire casualties (incl. precautionary checkups)</u>										
YTD ward ave. for Inverclyde - 6	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline				
Inverclyde East Central	8	4	3	3	8					
Inverclyde East	9	8	8	2	13	\sim				
Inverclyde North	11	12	5	6	9					
Inverclyde South	I	0	I	I	I	$\overline{}$				
Inverclyde South West	3	0	0	4	2	\searrow				
Inverclyde West	2	0	0	3	2	\searrow				

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	7	16	20	12	12	
Inverclyde	34	24	17	19	35	
Renfrewshire	27	59	42	54	60	\langle
Inverclyde % of LSO Total	50%	24%	22%	22%	33%	

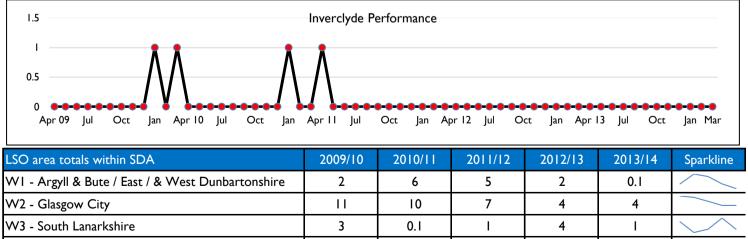


LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	34	42	42	77	42	\sim
W2 - Glasgow City	167	186	209	208	188	
W3 - South Lanarkshire	43	48	53	69	56	
W4 - North Lanarkshire	48	69	84	83	104	
W5 - Ayrshire East / North / South	50	85	76	73	66	
W6 - Renfrewshire / & East / Inverclyde	68	99	79	85	107	
W7 - Dumfries & Galloway	23	14	25	36	27	
W6 % of SDA Total	16%	18%	14%	13%	18%	\sim
Scotland	1218	1330	1416	1319	1310	

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<u>3bi - All fatal accidental dwell. fire casualties</u>									
YTD ward ave. for Inverclyde - 0	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline			
Inverclyde East Central	0	0	0	0	0				
Inverclyde East	0	I	0	0	0	\land			
Inverclyde North	0	0	0	0	0				
Inverclyde South	2	0	Ι	0	0	\searrow			
Inverclyde South West	0	0	0	0	0				
Inverclyde West	0	0	0	0	0				

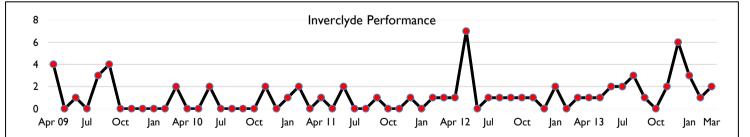
Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	I	0	0	0	0	
Inverclyde	2	I	I	0	0	/
Renfrewshire	I	I	0	0	0	
Inverclyde % of LSO Total	50%	50%	100%			



3	0.1	I	4	I	\searrow
I	I	I	2	I	\sim
2	I	3	2	3	\langle
4	2	I	0.1	0.1	
3	0.1	I	0.1	I	\searrow
15%	10%	5%	0%	0%	
48	43	47	36	24	\langle
		I I 2 I 4 2 3 0.1 15% 10%	I I I 2 I 3 4 2 I 3 0.1 I 15% 10% 5%	I I I 2 2 I 3 2 4 2 I 0.1 3 0.1 I 0.1 15% 10% 5% 0%	I I I I 2 I 2 I 3 2 3 4 2 I 0.1 0.1 3 0.1 I 0.1 1 15% 10% 5% 0% 0%

<u> 3bii - Non-fatal accidental dwell. fire casualties (excl. precautionary checkups)</u>										
YTD ward ave. for Inverclyde - 4	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline				
Inverclyde East Central	0	I	0	2	7					
Inverclyde East	5	3	3	2	7					
Inverclyde North	4	3	3	5	8					
Inverclyde South	0	0	I	I	I					
Inverclyde South West	3	0	0	3	I	\searrow				
Inverclyde West	2	0	0	3	0	\searrow				

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	0	9		4	5	\frown
Inverclyde	14	7	7	16	24	
Renfrewshire		37	19	29	31	\sim
Inverclyde % of LSO Total	56%	13%	19%	33%	40%	

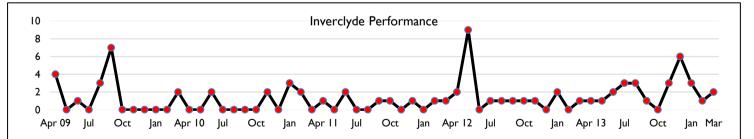


LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	16	23	21	36	26	\langle
W2 - Glasgow City	89	99	105	91	125	
W3 - South Lanarkshire	25	22	27	31	33	
W4 - North Lanarkshire	26	35	39	26	45	\langle
W5 - Ayrshire East / North / South	36	52	39	43	37	
W6 - Renfrewshire / & East / Inverclyde	25	53	37	49	60	\langle
W7 - Dumfries & Galloway	10	8	20	25	13	
W6 % of SDA Total	11%	18%	13%	16%	18%	
Scotland	683	801	748	754	808	\sim

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<u> 3biii - Non-fatal accidental dwell. fire casualties (incl. precautionary checkups)</u>										
YTD ward ave. for Inverclyde - 4	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline				
Inverclyde East Central	0	I	0	3	7					
Inverclyde East	7	5	4	2	7	\langle				
Inverclyde North	5	3	3	6	9					
Inverclyde South	0	0	Ι	I	I					
Inverclyde South West	3	0	0	4	2	\searrow				
Inverclyde West	2	0	0	3	0	\searrow				

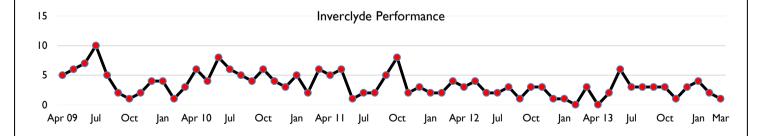
Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	2	9	13	6	11	\sim
Inverclyde	17	9	8	19	26	
Renfrewshire	19	42	33	45	36	\langle
Inverclyde % of LSO Total	45%	15%	15%	27%	36%	



LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	25	32	29	50	29	\langle
W2 - Glasgow City	133	136	148	159	155	
W3 - South Lanarkshire	35	28	34	53	44	\langle
W4 - North Lanarkshire	38	45	62	59	62	
W5 - Ayrshire East / North / South	43	63	55	59	48	
W6 - Renfrewshire / & East / Inverclyde	38	60	54	70	73	
W7 - Dumfries & Galloway	15	10	23	28	23	
W6 % of SDA Total	12%	16%	13%	15%	17%	\sim
Scotland	892	975	985	1014	990	

<u>4a - Non domestic fires</u>												
YTD ward ave. for Inverclyde - 5	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline						
Inverclyde East Central	11		4	4	5							
Inverclyde East	4	11	10	6	5							
Inverclyde North	10	26	17	7	9	\langle						
Inverclyde South	9	6	9	3	3	\langle						
Inverclyde South West	9	2	2	4	5							
Inverclyde West	7	3	0	2	4							

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	36	26	29	28	25	
Inverclyde	50	59	42	26	31	
Renfrewshire	141	94	91	82	76	
Inverclyde % of LSO Total	22%	33%	26%	19%	23%	



LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	139	142	132	126	107	
W2 - Glasgow City	512	430	504	416	423	
W3 - South Lanarkshire	167	165	114	123	97	
W4 - North Lanarkshire	189	128	162	142	135	
W5 - Ayrshire East / North / South	198	181	169	146	133	
W6 - Renfrewshire / & East / Inverclyde	227	179	162	136	132	
W7 - Dumfries & Galloway	67	81	57	65	57	
W6 % of SDA Total	15%	14%	12%	12%	12%	
Scotland	2974	2771	2692	2372	2332	

<u>5 - Special Service - All</u>												
YTD ward ave. for Inverclyde - 31	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline						
Inverclyde East Central	60	45	50	33	36							
Inverclyde East	44	46	57	31	29							
Inverclyde North	91	78	80	50	55							
Inverclyde South	26	24	22	20	25							
Inverclyde South West	15	21	20	13	17	$\left\langle \right\rangle$						
Inverclyde West	16	10	21	14	21	\langle						

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	144	100	127	85	88	\langle
Inverclyde	252	224	250	161	183	
Renfrewshire	398	492	468	320	286	
Inverclyde % of LSO Total	32%	27%	30%	28%	33%	\searrow

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LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	651	696	675	511	490	
W2 - Glasgow City	2048	2155	1747	1452	1364	
W3 - South Lanarkshire	666	667	565	474	555	
W4 - North Lanarkshire	631	711	590	544	499	
W5 - Ayrshire East / North / South	819	820	725	603	563	
W6 - Renfrewshire / & East / Inverclyde	794	816	845	566	557	
W7 - Dumfries & Galloway	251	204	179	220	241	
W6 % of SDA Total	14%	13%	16%	13%	13%	
Scotland	11476	11317	10108	9144	9143	\langle

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<u>5a</u>	<u>5a - Special Service - RTCs</u>												
YTD ward ave. for Inverclyde - 5	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline							
Inverclyde East Central	10	8	7	5	5								
Inverclyde East	6	8	5	4	7	\langle							
Inverclyde North	9	12	8	4	6	$\langle \rangle$							
Inverclyde South	9	2	3	4	5								
Inverclyde South West	4	5	4	I	4	\checkmark							
Inverclyde West	5	0	2	2	3								

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	32	16	25	25	22	\langle
Inverclyde	43	35	29	20	30	
Renfrewshire	68	72	71	57	48	
Inverclyde % of LSO Total	30%	28%	23%	20%	30%	\searrow

8								Inverc	lyde	Perforr	nance	9								
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Apr 09	Jul	Oct	Jan	Apr 10	Jul	Oct	Jan	Apr I I	Jul	Oct	Jan	Apr 12	Jul	Oct	Jan	Apr 13	Jul	Oct	Jan Mar	r

LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	182	161	146	113	126	
W2 - Glasgow City	265	210	177	174	154	
W3 - South Lanarkshire	210	162	135	139	150	
W4 - North Lanarkshire	141	114	113	133	116	
W5 - Ayrshire East / North / South	192	171	167	144	155	
W6 - Renfrewshire / & East / Inverclyde	143	123	125	102	100	
W7 - Dumfries & Galloway	110	85	81	84	88	
W6 % of SDA Total	12%	12%	13%	11%	11%	
Scotland	2942	2418	2221	2262	2133	

<u>5b - Special Service - Flooding</u>												
YTD ward ave. for Inverclyde - 7	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline						
Inverclyde East Central	15	9	13	6	9	\langle						
Inverclyde East	15	23	26	12	13							
Inverclyde North	17	12	12	12	15							
Inverclyde South	3	8	4	3	2	\langle						
Inverclyde South West	3	0	2	3	I	\searrow						
Inverclyde West	2	I	2	2	4							

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	26	28	15	10	15	
Inverclyde	55	53	59	38	44	
Renfrewshire	62	141	49	43	44	
Inverclyde % of LSO Total	38%	24%	48%	42%	43%	\searrow

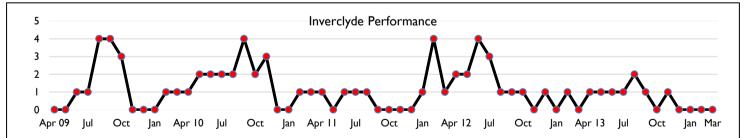
20	Inverclyde Performance																			
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LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	117	190	95	77	57	\langle
W2 - Glasgow City	469	652	248	266	261	$\langle -$
W3 - South Lanarkshire	120	191	57	54	69	
W4 - North Lanarkshire	113	237	47	84	63	
W5 - Ayrshire East / North / South	175	231	99	95	48	
W6 - Renfrewshire / & East / Inverclyde	143	222	123	91	103	\langle
W7 - Dumfries & Galloway	50	19	9	23	43	
W6 % of SDA Total	12%	13%	18%	13%	16%	\langle
Scotland	2028	2474	1136	1347	1056	

Not protectively	marked
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<u>5c - Special Service - Extrication</u>												
YTD ward ave. for Inverclyde - I	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline						
Inverclyde East Central	4	4	3	I	0							
Inverclyde East	2	3	2	3	I	\sim						
Inverclyde North	5	7	2	4	2							
Inverclyde South	3	2	3	3	I							
Inverclyde South West	I	2	0	2	3	\sim						
Inverclyde West	0	2	0	3	I	\sim						

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	19	12	8	9	6	
Inverclyde	15	20	10	16	8	$\langle \rangle$
Renfrewshire	36	28	32	18	23	<
Inverclyde % of LSO Total	21%	33%	20%	37%	22%	\sim



LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	51	42	43	30	30	/
W2 - Glasgow City	163	127	133	116	113	
W3 - South Lanarkshire	49	41	52	34	47	\langle
W4 - North Lanarkshire	77	53	58	60	45	
W5 - Ayrshire East / North / South	79	53	55	54	34	
W6 - Renfrewshire / & East / Inverclyde	70	60	50	43	37	
W7 - Dumfries & Galloway	20	15	15	15	12	
W6 % of SDA Total	14%	15%	12%	12%	12%	
Scotland	949	832	842	774	700	$\left \right $

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5d - Special Service - Others											
YTD ward ave. for Inverclyde - 17	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline					
Inverclyde East Central	31	24	27	21	22						
Inverclyde East	21	12	24	12	8	\langle					
Inverclyde North	60	47	58	30	32	$\left\langle \right\rangle$					
Inverclyde South	11	12	12	10	17						
Inverclyde South West	7	14	14	7	9						
Inverclyde West	9	7	17	7	13	\langle					

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	67	44	79	41	45	\langle
Inverclyde	139	116	152	87	101	\langle
Renfrewshire	232	251	316	202	171	\langle
Inverclyde % of LSO Total	32%	28%	28%	26%	32%	\searrow

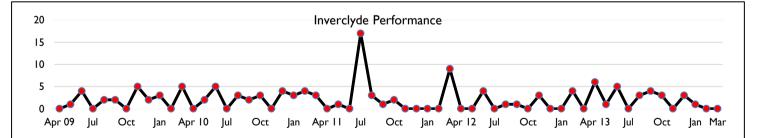
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LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	301	303	391	291	277	
W2 - Glasgow City	1151	1166	1189	896	836	
W3 - South Lanarkshire	287	273	321	247	289	$\left. \right\rangle$
W4 - North Lanarkshire	300	307	372	267	275	
W5 - Ayrshire East / North / South	373	365	404	310	326	
W6 - Renfrewshire / & East / Inverclyde	438	411	547	330	317	\langle
W7 - Dumfries & Galloway	71	85	74	98	98	
W6 % of SDA Total	15%	14%	17%	14%	13%	\sim
Scotland	5557	5593	5909	4761	5254	\sim

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<u>6a - Non-fatal casualties per RTC</u>							
YTD ward ave. for Inverclyde - 4	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline	
Inverclyde East Central	2	6	4	I	5	\sim	
Inverclyde East	5	9	16	7	4	\langle	
Inverclyde North	7	11	3	0	6	$\langle \rangle$	
Inverclyde South	4	0	8	I	6	\checkmark	
Inverclyde South West	2	3	0	0	3	\frown	
Inverclyde West	4	0	2	4	2	\searrow	

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	13	9	27	14	19	\checkmark
Inverclyde	24	29	33	13	26	\sim
Renfrewshire	56	55	52	43	36	
Inverclyde % of LSO Total	26%	31%	29%	19%	32%	\sim

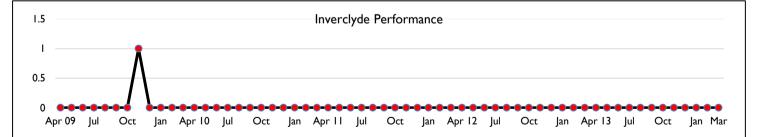


LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	110	105	109	85	97	
W2 - Glasgow City	181	168	134	163	135	
W3 - South Lanarkshire	144	130	106	7	169	
W4 - North Lanarkshire	113	91	85	115	121	
W5 - Ayrshire East / North / South	107	101	125	118	122	
W6 - Renfrewshire / & East / Inverclyde	93	93	112	70	81	
W7 - Dumfries & Galloway	98	71	95	88	80	
W6 % of SDA Total	11%	12%	15%	9%	10%	
Scotland	2173	1850	1756	1791	1869	

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<u>6b - Fatal casualties per RTC</u>								
YTD ward ave. for Inverclyde - 0	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline		
Inverclyde East Central	0	0	0	0	0			
Inverclyde East	0	0	0	0	0			
Inverclyde North	0	0	0	0	0			
Inverclyde South	0	0	0	0	0			
Inverclyde South West	0	0	0	0	0			
Inverclyde West	I	0	0	0	0			

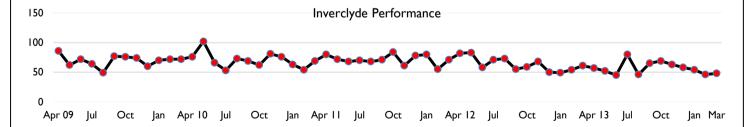
Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	0	0	I	2	I	\land
Inverclyde	I	0	0	0	0	
Renfrewshire	I	I	4	2	5	\sim
Inverclyde % of LSO Total	50%	0%	0%	0%	0%	



LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	6	5	8	7	8	
W2 - Glasgow City	4	9	2	Ι	2	$\overline{}$
W3 - South Lanarkshire	9	10	4	4	8	\langle
W4 - North Lanarkshire	4	I	4	7	2	\langle
W5 - Ayrshire East / North / South	9	10	6	4	6	
W6 - Renfrewshire / & East / Inverclyde	2	I	5	4	6	\langle
W7 - Dumfries & Galloway	6	4	6	6	6	
W6 % of SDA Total	5%	3%	14%	12%	16%	$\overline{}$
Scotland	117	122	98	90	110	\searrow

<u>10a - False Alarms - All</u>							
YTD ward ave. for Inverclyde - 114	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline	
Inverclyde East Central	142	170	160	128	113		
Inverclyde East	123	104	102	111	112		
Inverclyde North	291	262	275	241	201		
Inverclyde South	135	174	187	164	129		
Inverclyde South West	85	73	74	45	51		
Inverclyde West	58	61	60	74	77		

Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	472	453	423	420	412	
Inverclyde	834	844	858	763	683	
Renfrewshire	1948	1731	1459	1452	1374	
Inverclyde % of LSO Total	26%	28%	31%	29%	28%	

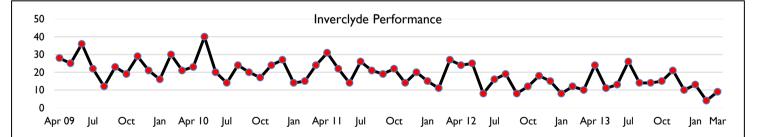


LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	2641	2412	2442	2340	2244	
W2 - Glasgow City	10890	9516	8619	8214	8234	
W3 - South Lanarkshire	2732	2616	2661	2835	2704	
W4 - North Lanarkshire	3156	2975	2560	2441	2498	
W5 - Ayrshire East / North / South	3390	3630	3332	3133	3371	
W6 - Renfrewshire / & East / Inverclyde	3254	3028	2740	2635	2469	
W7 - Dumfries & Galloway	629	644	640	540	551	
W6 % of SDA Total	12%	12%	12%	12%	11%	
Scotland	53498	51109	49064	47906	47720	

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<u>10b - False Alarm - Good Intent</u>										
YTD ward ave. for Inverclyde - 29	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline				
Inverclyde East Central	59	47	40	34	23					
Inverclyde East	38	42	44	32	27					
Inverclyde North	68	71	66	42	47					
Inverclyde South	53	39	37	29	30					
Inverclyde South West	34	31	35	24	17					
Inverclyde West	30	32	20	14	30	\langle				

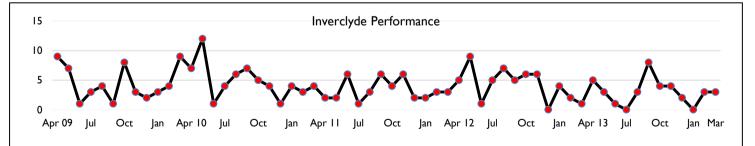
Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	196	167	141	115	96	
Inverclyde	282	262	242	175	174	
Renfrewshire	638	576	401	409	407	
Inverclyde % of LSO Total	25%	26%	31%	25%	26%	\frown



LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	1055	888	806	832	637	
W2 - Glasgow City	2432	2070	1776	1690	1622	
W3 - South Lanarkshire	864	712	709	741	706	
W4 - North Lanarkshire	1111	1038	704	617	699	
W5 - Ayrshire East / North / South	1068	1133	875	788	813	
W6 - Renfrewshire / & East / Inverclyde	1116	1005	784	699	677	
W7 - Dumfries & Galloway	143	181	138	7	134	
W6 % of SDA Total	14%	14%	14%	13%	13%	
Scotland	14172	13030	11474	10487	10133	

<u> 10c - False Alarm - Malicious</u>										
YTD ward ave. for Inverclyde - 6	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline				
Inverclyde East Central	7	8	5	6	7					
Inverclyde East	15	4	3	12	5	\langle				
Inverclyde North	10	10	10	8	6					
Inverclyde South	10	13	15	10	3					
Inverclyde South West	11	20	3	10	13	\langle				
Inverclyde West	I	3	4	5	2					

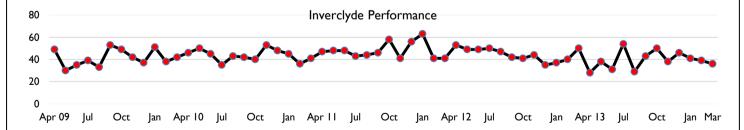
Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	30	17	26	18	11	\searrow
Inverclyde	54	58	40	51	36	\sim
Renfrewshire	184	133	119	105	85	
Inverclyde % of LSO Total	20%	28%	22%	29%	27%	\sim



LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	106	116	105	95	80	
W2 - Glasgow City	750	762	710	533	592	
W3 - South Lanarkshire	166	177	182	135	135	
W4 - North Lanarkshire	247	264	223	167	140	
W5 - Ayrshire East / North / South	278	256	247	234	145	
W6 - Renfrewshire / & East / Inverclyde	268	208	185	174	132	
W7 - Dumfries & Galloway	19	19	21	7	11	
W6 % of SDA Total	15%	12%	11%	13%	11%	\searrow
Scotland	3076	2839	2684	2323	2380	

<u> 10d - False Alarm - Equipment failure</u>										
YTD ward ave. for Inverclyde - 79	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline				
Inverclyde East Central	76	115	115	88	83					
Inverclyde East	70	58	55	67	80					
Inverclyde North	213	181	199	191	148					
Inverclyde South	72	122	135	125	96					
Inverclyde South West	40	22	36	11	21	\checkmark				
Inverclyde West	27	26	36	55	45					

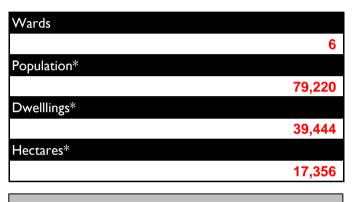
Council area totals within LSO	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
East Renfrewshire	246	269	256	287	305	
Inverclyde	498	524	576	537	473	
Renfrewshire	1126	1022	939	938	882	
Inverclyde % of LSO Total	27%	29%	33%	30%	28%	\langle



LSO area totals within SDA	2009/10	2010/11	2011/12	2012/13	2013/14	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	1480	1408	1531	1413	1527	
W2 - Glasgow City	7708	6684	6133	5991	6020	
W3 - South Lanarkshire	1702	1727	1770	1959	1863	
W4 - North Lanarkshire	1798	1673	1633	1657	1659	
W5 - Ayrshire East / North / South	2044	2241	2210	2111	2413	
W6 - Renfrewshire / & East / Inverclyde	1870	1815	1771	1762	1660	
W7 - Dumfries & Galloway	467	444	481	416	406	
W6 % of SDA Total	11%	11%	11%	12%	11%	
Scotland	36250	35240	34906	35096	35207	



Inverclyde	
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* Source: GROS - General Register Office for Scotland (Mid yr est 2012)

QI Ward performance report

2014/2015

ID	Key Performance Indicators	Page	Target	Perf.%(+/-)	% Targets
la	All deliberate fires	3	AVE.	-51%	
Ib	All deliberate primary fires	4	AVE.	-34%	
lbi	All deliberate dwelling fires	5	AVE.	-55%	
l bii	All deliberate other building fires	6	AVE.	-100%	
l biii	All deliberate vehicle fires	7	AVE.	38%	
l biv	All deliberate 'other' primary fires	8	AVE.	-63%	
lc	All deliberate secondary fires	9	AVE.	-52%	
l ci	All deliberate secondary refuse fires	10	AVE.	-55%	
l cii	All deliberate secondary 'other' fires	11	AVE.	-51%	
2a	All accidental fires	12	AVE.	12%	
2b	All accidental primary fires	13	AVE.	15%	
2bi	All accidental dwelling fires	14	DWELLING	7%	-10%
2bii	All accidental other building fires	15	AVE.	9 3%	
2biii	All accidental vehicle fires	16	AVE.	0%	
2biv	All accidental 'other' primary fires	17	AVE.	-100%	
2c	All accidental secondary fires	18	AVE.	4%	
2ci	All accidental secondary refuse fires	19	AVE.	-25%	
2cii	All accidental secondary 'other' fires	20	AVE.	11%	
3a	All fire casualties (fatal & non-fatal (incl. precautionary checkups))	21	AVE.	29%	
3ai	All fatal fire casualties	22	CASUALTY	-100%	-5%
3aii	Non-fatal fire casualties (excl. precautionary checkups)	23	CASUALTY	50%	-5%
3aiii	Non-fatal fire casualties (incl. precautionary checkups)	24	AVE.	42%	
3bi	All fatal accidental dwell. fire casualties	25	CASUALTY	-100%	-5%
3bii	Non-fatal accidental dwell. fire casualties (excl. precautionary checkups)	26	CASUALTY	60%	-5%
3biii	Non-fatal accidental dwell. fire casualties (incl. precautionary checkups)	27	AVE.	50%	
4 a	Non domestic fires	28	NON DOM	13%	prev yr
5	Special Service - All	29	AVE.	-16%	
5a	Special Service - RTCs	30	AVE.	-6%	
5b	Special Service - Flooding	31	AVE.	-54%	
5c	Special Service - Extrication	32	AVE.	-54%	
5d	Special Service - Others	33	AVE.	0%	
6a	Non-fatal casualties per RTC	34	AVE.	-29%	
6b	Fatal casualties per RTC	35	AVE.		
10a	False Alarms - All	36	AVE.	4%	
I Ob	False Alarm - Good Intent	37	AVE.	-8%	
l0c	False Alarm - Malicious	38	AVE.	24%	
I 0d	False Alarm - Equipment failure	39	AVE.	7%	

Q1 2014/2015 vs target* OR previous 3 yr rolling ave** (for period)

TARGETS - Set by Scottish Government displayed within Annex B of the Fire and Rescue Framework for Scotland 2013.

Fire Casualties - Displayed above as "CASUALTY".

Reduce the rate of fire fatalities and casualties (excl. precautionary checkups) by 5% based on the previous 3 year rolling average.

Accidental Dwelling Fires - Displayed above as "DWELLING".

Reduce the rate of accidental dwelling fires by 10% based on the previous 3 year average.

Non Domestic - Displayed above as "NON DOM".

Reduce the rate of non-domestic fires from the previous year

Previous 3 year average - Displayed above as "AVE."

Measures performance of analysis period against previous 3 year average (for same period)

Ia - All deliberate fires

Q1 ward ave. for Inverclyde - 22	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Inverclyde East Central	120	71	96	72	38	\langle
Inverclyde East	213	56	56	55	28	
Inverclyde North	63	43	25	19	18	
Inverclyde South	49	35	22	28	16	<
Inverclyde South West	65	45	75	51	24	\langle
Inverclyde West	27	15	13	17	7	\langle

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	155	94	95	70	44	
Inverclyde	537	265	287	242	131	
Renfrewshire	521	336	286	284	164	
Inverclyde % of LSO Total	44%	38%	43%	41%	39%	\searrow
600 400 200	Inverclyde P	erformance		<u>~</u>		
0	Q3 Q4 20	QI Q2 012/13	Q3 Q4	Q1 Q2 2013/14	Q3 Q4	QI 2014/15
LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	673	342	313	396	183	
W2 - Glasgow City	1539	886	872	1022	705	
W3 - South Lanarkshire	998	490	443	545	328	
W4 - North Lanarkshire	1344	688	613	917	505	\sim
W5 - Ayrshire East / North / South	1282	606	523	746	353	
W6 - Renfrewshire / & East / Inverclyde	1213	695	668	596	339	
W7 - Dumfries & Galloway	95	57	37	41	30	
W6 % of SDA Total	17%	18%	19%	14%	14%	
Scotland	10364	6208	4846	6076	3797	\searrow

KPI Option 2

Ib - All deliberate primary fires

Q1 ward ave. for Inverclyde - 3	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Inverclyde East Central	5	11	5	2	3	\langle
Inverclyde East	14	3	5	9	2	$\overline{}$
Inverclyde North	6	9	4	4	5	\langle
Inverclyde South	8	4	3	0	l	
Inverclyde South West	I	4	6	3	6	\langle
Inverclyde West	3	0	3	2	0	\searrow

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	9	18	18	6	2	
Inverclyde	37	31	26	20	17	
Renfrewshire	50	49	34	38	27	
Inverclyde % of LSO Total	39%	32%	33%	31%	37%	\searrow
50 40 30 20 10	Inverclyde P	erformance		^		•
0 QI Q2 Q3 Q4 QI Q2 Q 2010/11 2011/12	Q3 Q4 20	QI Q2 012/13	Q3 Q4	QI Q2 2013/14	Q3 Q4	Q1 2014/15
LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	58	58	70	36	28	
W2 - Glasgow City	200	178	173	115	95	
W3 - South Lanarkshire	109	67	65	43	50	
W4 - North Lanarkshire	110	101	92	82	60	
W5 - Ayrshire East / North / South	87	58	54	37	39	
W6 - Renfrewshire / & East / Inverclyde	96	98	78	64	46	
W7 - Dumfries & Galloway	20	26	10	13	8	\frown
W6 % of SDA Total	14%	17%	14%	16%	14%	$\wedge \wedge$
Scotland	1163	1069	833	710	625	

KPI Option 3

Ibi - All deliberate dwelling fires

Q1 ward ave. for Inverclyde - 1	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Inverclyde East Central	0	5	I	0	0	
Inverclyde East	5	I	0	I	2	
Inverclyde North	2	2	2	I	0	
Inverclyde South	3	0	3	0	0	\searrow
Inverclyde South West	0	0	I	I	I	
Inverclyde West	2	0	2	0	0	\searrow

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	I	4	8	I	0	\frown
Inverclyde	12	8	9	3	3	<
Renfrewshire	12	16	13	8	8	
Inverclyde % of LSO Total	48%	29%	30%	25%	27%	
20	Inverclyde P	erformance				
15		errormanee				
I • • • •		-		_		
5			`	•	-	
0 QI Q2 Q3 Q4 QI Q2 Q 2010/11 2011/12	Q3 Q4 20	QI Q2 DI2/I3	Q3 Q4	QI Q2 2013/14	Q3 Q4	Q1 2014/15
LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	16	12	18	12	7	\langle
W2 - Glasgow City	59	60	63	32	26	
W3 - South Lanarkshire	20	10	14	8	13	\langle
W4 - North Lanarkshire	19	16	21	18	14	
W5 - Ayrshire East / North / South	18	16	14	9	11	
W6 - Renfrewshire / & East / Inverclyde	25	28	30	12	11	
W7 - Dumfries & Galloway	I	4	2	0.1	2	\sim
W6 % of SDA Total	16%	19%	19%	13%	13%	\frown
Scotland	254	257	236	159	155	

KPI Option 4

Ibii - All deliberate other building fires

Q1 ward ave. for Inverclyde - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Inverclyde East Central	2	0	0	0	0	
Inverclyde East	5	I	I	2	0	\langle
Inverclyde North	2	4	I	I	0	\langle
Inverclyde South	I	0	0	0	0	
Inverclyde South West	I	I	I	I	0	
Inverclyde West	0	0	0	2	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline					
East Renfrewshire	4	7	4	2	0	\langle					
Inverclyde	П	6	3	6	0	\searrow					
Renfrewshire	11	10	10	4	8	\langle					
Inverclyde % of LSO Total	42%	26%	18%	50%	0%	\searrow					
IS Inverclyde Performance											
5 0 QI Q2 Q3 Q4 QI Q2 Q	Q3 Q4	QI Q2	Q3 Q4	Q1 Q2	Q3 Q4	QI					
2010/11 2011/12)12/13		2013/14		2014/15					
LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline					
WI - Argyll & Bute / East / & West Dunbartonshire	15	13	16	8	8						
W2 - Glasgow City	31	37	33	34	24						
W3 - South Lanarkshire	27	16	22	9	19	\searrow					
W4 - North Lanarkshire	21	29	25	27	12						
W5 - Ayrshire East / North / South	29	14	17	9	16	$\overline{}$					
W6 - Renfrewshire / & East / Inverclyde	26	23	17	12	8						
W7 - Dumfries & Galloway	12	8	6	5	3						
W6 % of SDA Total	16%	16%	13%	12%	9%						
Scotland	251	253	213	197	151						
Created: 21/08/2014 - 12:20		of 39				Versio					

KPI Option 5

Ibiii - All deliberate vehicle fires

Q1 ward ave. for Inverclyde - 2	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Inverclyde East Central	2	3	4	Ι	2	
Inverclyde East	2	0	2	4	0	\checkmark
Inverclyde North	I	I	I	2	5	
Inverclyde South	3	2	0	0	I	
Inverclyde South West	0	3	3	0	4	\sim
Inverclyde West	0	0	0	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline				
East Renfrewshire	I	4	I	2	0	\sim				
Inverclyde	8	9	10	7	12	\langle				
Renfrewshire	13	14	7	14	6	\sim				
Inverclyde % of LSO Total	36%	33%	56%	30%	67%	\sim				
20 Inverclyde Performance										
2010/11 2011/12		QI Q2 012/13	Q3 Q4	QI Q2 2013/14	Q3 Q4	QI 2014/15				
LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline				
WI - Argyll & Bute / East / & West Dunbartonshire	14	23	28	10	8					
W2 - Glasgow City	77	51	45	32	34					
W3 - South Lanarkshire	29	26	19	12	10					
W4 - North Lanarkshire	34	30	31	22	21					
W5 - Ayrshire East / North / South	12	18	13	10	8					
W6 - Renfrewshire / & East / Inverclyde	22	27	18	23	18	\sim				
W7 - Dumfries & Galloway	3	13	2	8	3	$\sim \sim$				
W6 % of SDA Total	12%	14%	12%	20%	18%	\sim				
Scotland	327	314	219	185	203					

Ibiv - All deliberate 'other' primary fires

Q1 ward ave. for Inverclyde - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Inverclyde East Central	I	3	0	Ι	L.	
Inverclyde East	2	I	2	2	0	$\overline{}$
Inverclyde North	I	2	0	0	0	
Inverclyde South	I	2	0	0	0	
Inverclyde South West	0	0	I	I	I.	
Inverclyde West	I	0	I	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
ast Renfrewshire	3	3	5	I	2	$\langle \rangle$
nverclyde	6	8	4	4	2	
Renfrewshire	14	9	4	12	5	\langle
nverclyde % of LSO Total	26%	40%	31%	24%	22%	
$ \begin{array}{c} 10\\ 8\\ 6\\ 4\\ 2\\ 0\\ \hline Q_1\\ 2010/11\\ \hline Q_2\\ Q_3\\ Q_4\\ Q_1\\ Q_1\\ Q_2\\ Q_1\\ Q_2\\ Q_1\\ Q_2\\ Q_2\\ Q_2\\ Q_2\\ Q_2\\ Q_2\\ Q_2\\ Q_2$		Q1 Q2	Q3 Q4	QI Q2 2013/14	Q3 Q4	Q1 2014/15
SO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline

LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	13	10	8	6	5	
W2 - Glasgow City	33	30	32	17	11	
W3 - South Lanarkshire	33	15	10	14	8	
W4 - North Lanarkshire	36	26	15	15	13	
W5 - Ayrshire East / North / South	28	10	10	9	4	
W6 - Renfrewshire / & East / Inverclyde	23	20	13	17	9	\langle
W7 - Dumfries & Galloway	4	I	0.1	0.1	0.1	
W6 % of SDA Total	14%	18%	15%	22%	18%	\sim
Scotland	331	245	165	169	116	
Created: 21/08/2014 - 12:20	8	8 of 39				Versior

Ic - All deliberate secondary fires

Q1 ward ave. for Inverclyde - 19	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Inverclyde East Central	115	60	91	70	35	\langle
Inverclyde East	199	53	51	46	26	
Inverclyde North	57	34	21	15	13	
Inverclyde South	41	31	19	28	15	\langle
Inverclyde South West	64	41	69	48	18	\langle
Inverclyde West	24	15	10	15	7	\langle

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	146	76	77	64	42	
Inverclyde	500	234	261	222	114	
Renfrewshire	471	287	252	246	137	
Inverclyde % of LSO Total	45%	39%	44%	42%	39%	\searrow
600 400	Inverclyde P	erformance				
200		^				
0 QI Q2 Q3 Q4 QI Q2 Q 2010/11 2011/12	Q3 Q4 20	QI Q2 012/13	Q3 Q4	QI Q2 2013/14	Q3 Q4	Q1 2014/15
QI Q2 Q3 Q4 QI Q2 Q		QI Q2 012/13 Q2 2011/12			Q3 Q4	QI 2014/15 Sparkline
QI Q2 Q3 Q4 QI Q2 Q 2010/11 2011/12	20	012/13		2013/14		2014/15
QI Q2 Q3 Q4 QI Q2 Q2 2010/11 2011/12 2011/12 C	2010/11	2011/12	2012/13	2013/14 2013/14	2014/15	2014/15
QI Q2 Q3 Q4 QI Q2 Q2 2010/11 2011/12 Q2 Q2 LSO area totals within SDA WI - Argyll & Bute / East / & West Dunbartonshire	20 2010/11 614	2011/12 284	2012/13 243	2013/14 2013/14 359	2014/15 155	2014/15
QI Q2 Q3 Q4 QI Q2 Q2 2010/11 Q2 Q3 Q4 QI Q2 Q2 LSO area totals within SDA WI - Argyll & Bute / East / & West Dunbartonshire W2 - Glasgow City	20 2010/11 614 1339	2011/12 284 708	2012/13 243 699	2013/14 2013/14 359 907	2014/15 155 610	2014/15
QI Q2 Q3 Q4 QI Q2 Q2 2010/11 Q2 Q3 Q4 QI Q2 Q2 LSO area totals within SDA W1 - Argyll & Bute / East / & West Dunbartonshire W2 - Glasgow City W3 - South Lanarkshire	20 2010/11 614 1339 889	2011/12 284 708 423	2012/13 243 699 378	2013/14 2013/14 359 907 502	2014/15 155 610 278	2014/15
QI Q2 Q3 Q4 QI Q2 Q2 2010/11 Q2 Q3 Q4 QI Q2 Q2 LSO area totals within SDA WI - Argyll & Bute / East / & West Dunbartonshire W2 - Glasgow City W3 - South Lanarkshire W4 - North Lanarkshire	20 2010/11 614 1339 889 1234	2011/12 284 708 423 587	2012/13 243 699 378 521	2013/14 2013/14 359 907 502 835	2014/15 155 610 278 445	2014/15
QI Q2 Q3 Q4 QI Q2 Q2 2010/11 Q2 Q3 Q4 QI Q2 Q2 LSO area totals within SDA W1 - Argyll & Bute / East / & West Dunbartonshire W2 - Glasgow City W3 - South Lanarkshire W4 - North Lanarkshire W5 - Ayrshire East / North / South	20 2010/11 614 1339 889 1234 1195	2011/12 284 708 423 587 548	2012/13 243 699 378 521 469	2013/14 2013/14 359 907 502 835 709	2014/15 155 610 278 445 314	2014/15

Created: 21/08/2014 - 12:20

Scotland

5139

9200

4013

5365

3171

Version: 1.0

Ici - All deliberate secondary refuse fires

Q1 ward ave. for Inverclyde - 6	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Inverclyde East Central	24	20	30	24	9	\langle
Inverclyde East	25	13	19	13	8	\langle
Inverclyde North	24	22	13	10	6	
Inverclyde South	8	15	10	8	5	\langle
Inverclyde South West	26	13	21	7	7	$\overline{}$
Inverclyde West	4	0	3	I	I	\searrow

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	33	29	37	18	15	\langle
Inverclyde	111	83	96	63	36	\langle
Renfrewshire	153	125	134	89	79	
Inverclyde % of LSO Total	37%	35%	36%	37%	28%	
150	Inverclyde P	erformance				
100		•				
50			~ /	<u> </u>		
0			\mathbf{V}			
	Q3 Q4 20	QI Q2 012/13	Q3 Q4	QI Q2 2013/14	Q3 Q4	QI 2014/15
LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	147	98	106	92	70	
W2 - Glasgow City	603	432	443	418	375	
W3 - South Lanarkshire	325	224	224	182	156	
W4 - North Lanarkshire	406	318	272	235	220	
W5 - Ayrshire East / North / South	240	235	207	191	136	
W6 - Renfrewshire / & East / Inverclyde	297	237	267	170	130	\langle
W7 - Dumfries & Galloway	26	19	16	13	16	
W6 % of SDA Total	15%	15%	17%	13%	12%	\langle
Scotland	2931	2406	2092	1848	1564	

Created: 21/08/2014 - 12:20

Version: 1.0

QI 2010/11

Q1 2011/12

Icii - All deliberate secondary 'other' fires

Q1 ward ave. for Inverclyde - 13	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Inverclyde East Central	91	40	61	46	26	\langle
Inverclyde East	174	40	32	33	18	
Inverclyde North	33	12	8	5	7	
Inverclyde South	33	16	9	20	10	\langle
Inverclyde South West	38	28	48	41	11	\langle
Inverclyde West	20	15	7	14	6	\langle

Council area totals v	vithin LSC	ر			4	2010/1		2011/12	20	012/13	20	13/14	2014/	15	Sparkline
East Renfrewshire						113		47		40		46	27		
Inverclyde						389		151		165		159	78		
Renfrewshire						318		162		118		57	58		\sim
Inverclyde % of LSO T	otal					47%		42%		51%	4	4%	48%	5	\checkmark
500 400 300 200 100 0			<u> </u>	•	Inv	verclyde	e Perfo	ormance			<u>^</u>				
QI Q2	Q3	Q4	QI	Q2	Q3	Q4	QI	Q2	Q3	Q4	QI	Q2	Q3	Q4	QI 2014/15

Q1 2012/13

QI 2013/14

QI 2014/15

LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	467	186	137	267	85	\searrow
W2 - Glasgow City	736	276	256	489	235	\searrow
W3 - South Lanarkshire	564	199	154	320	122	\searrow
W4 - North Lanarkshire	828	269	249	600	225	\searrow
W5 - Ayrshire East / North / South	955	313	262	518	178	$\overline{\ }$
W6 - Renfrewshire / & East / Inverclyde	820	360	323	362	163	
W7 - Dumfries & Galloway	49	12	11	15	6	$\overline{}$
W6 % of SDA Total	19%	22%	23%	14%	16%	
Scotland	6269	2733	1921	3517	1607	\searrow
Created: 21/08/2014 - 12:20	1	1 of 39				Versio

KPI Option 10

2a - All accidental fires

Q1 ward ave. for Inverclyde - 8	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Inverclyde East Central	7	5	9	10	10	
Inverclyde East	6	8	14	4	17	\sim
Inverclyde North	9	10	11	12	12	
Inverclyde South	4	9	3	6	3	\sim
Inverclyde South West	5	2	6	7	I	$\overline{}$
Inverclyde West	7	I	2	7	4	\searrow

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	26	32	21	35	33	\langle
Inverclyde	38	35	45	46	47	
Renfrewshire	86	88	75	106	84	\langle
Inverclyde % of LSO Total	25%	23%	32%	25%	29%	\searrow
$\begin{bmatrix} 50\\40\\30\\20\\10\\0\\2010/11\\2010/11\\2011/12\\2011/12\\2011/12\\2011/12\\2010/11\\2011/12\\2$		QI Q2	Q3 Q4	Q1 Q2 2013/14	Q3 Q4	Q1 2014/15
LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	272	182	167	175	99	
W2 - Glasgow City	431	406	359	380	346	
W3 - South Lanarkshire	179	137	123	133	129	
W4 - North Lanarkshire	177	139	114	192	132	\langle
W5 - Ayrshire East / North / South	251	169	197	194	176	
W6 - Renfrewshire / & East / Inverclyde	150	155	141	187	164	
W7 - Dumfries & Galloway	133	105	93	118	68	\langle
W6 % of SDA Total	9%	12%	12%	14%	15%	
Scotland	3980	3380	2929	3520	2886	\searrow

Scotland Created: 21/08/2014 - 12:20

KPI Option 11

2b - All accidental primary fires

Q1 ward ave. for Inverclyde - 7	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Inverclyde East Central	5	4	8	8	9	
Inverclyde East	5	8	13	I	13	\sim
Inverclyde North	9	9	10	12	11	
Inverclyde South	3	8	2	3	3	$\overline{}$
Inverclyde South West	3	2	3	3	0	
Inverclyde West	7	I	2	5	3	\searrow

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	20	27	14	21	26	\langle
Inverclyde	32	32	38	32	39	
Renfrewshire	71	73	67	90	74	
Inverclyde % of LSO Total	26%	24%	32%	22%	28%	\sim
50 40 30 20 10 0 2010/11 2000/11 2000/10 2000/10 2000/11 2000/11 2000/11 2000/11 2000/11 2000/11 2000/	Inverclyde Po	QI Q2 QI Q2	Q3 Q4	Q1 Q2 2013/14	Q3 Q4	Q1 2014/15
LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	139	108	102	92	75	
W2 - Glasgow City	371	346	306	307	295	
W3 - South Lanarkshire	128	105	105	93	97	
W4 - North Lanarkshire	145	121	104	119	122	
W5 - Ayrshire East / North / South	147	117	148	127	135	
W6 - Renfrewshire / & East / Inverclyde	123	132	119	143	139	
W7 - Dumfries & Galloway	56	49	48	62	48	
W6 % of SDA Total	11%	13%	13%	15%	15%	\sim
Scotland	2357	2137	2006	2024	1986	

KPI Option 12

2bi - All accidental dwelling fires

Q1 ward ave. for Inverclyde - 4	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Inverclyde East Central	3	4	6	4	7	\langle
Inverclyde East	3	7	9	0	9	\sim
Inverclyde North	3	6	7	11	6	\langle
Inverclyde South	2	3	2	3	I	\sim
Inverclyde South West	2	2	2	I	0	
Inverclyde West	4	I	I	4	3	\searrow

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	7	14	9	12	21	\langle
Inverclyde	17	23	27	23	26	
Renfrewshire	34	48	44	61	57	
Inverclyde % of LSO Total	29%	27%	34%	24%	25%	\sim
40	Inverclyde P	erformance				
30						
20	~ /			~~	\frown	
		•		•	•	
0						
		QI Q2 DI2/I3	Q3 Q4	QI Q2 2013/14	Q3 Q4	QI 2014/15
LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	70	64	54	58	48	
W2 - Glasgow City	239	229	193	196	193	
W3 - South Lanarkshire	60	72	65	59	60	
W4 - North Lanarkshire	84	73	64	75	73	
W5 - Ayrshire East / North / South	75	57	95	76	90	\langle
W6 - Renfrewshire / & East / Inverclyde	58	85	80	96	104	
W7 - Dumfries & Galloway	20	19	20	30	24	
W6 % of SDA Total	10%	14%	14%	16%	18%	
Scotland	1274	1204	1200	1181	1170	

2bii - All accidental other building fires

Q1 ward ave. for Inverclyde - 2	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Inverclyde East Central	0	0	2	I	I	\sim
Inverclyde East	I	I	2	0	3	\sim
Inverclyde North	5	3	0	0	4	$\left\langle \right\rangle$
Inverclyde South	I	2	0	0	I	$\overline{}$
Inverclyde South West	0	0	I	I	0	
Inverclyde West	I	0	I	0	0	\searrow

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	3	5	4	5	2	\langle
Inverclyde	8	6	6	2	9	\langle
Renfrewshire	16	12	14	12	6	
Inverclyde % of LSO Total	30%	26%	25%	11%	53%	
	Inverclyde Po	erformance	<u> </u>			/
2010/11 2011/12	20	QI Q2 DI2/I3	Q3 Q4	QI Q2 2013/14	Q3 Q4	QI 2014/15
QI Q2 Q3 Q4 QI Q2 Q2 2010/11 2011/12 2011/12 C	2010/11	2011/12	2012/13	2013/14	2014/15	
QI Q2 Q3 Q4 QI Q2 Q2 2010/11 Q2 2011/12 Q2 Q2 LSO area totals within SDA WI - Argyll & Bute / East / & West Dunbartonshire	20 2010/11 33	2011/12 20	2012/13 20	2013/14 2013/14 19	2014/15	2014/15
QI Q2 Q3 Q4 QI Q2 Q2 2010/11 2011/12 2011/12 C	2010/11	2011/12	2012/13	2013/14	2014/15	2014/15
QI Q2 Q3 Q4 QI Q2 Q3 2010/11 2011/12 2011/12 Q2 Q4 LSO area totals within SDA WI - Argyll & Bute / East / & West Dunbartonshire W2 - Glasgow City	20 2010/11 33 70	2011/12 20 82	2012/13 20 72	2013/14 2013/14 19 72	2014/15 13 65	2014/15
QI Q2 Q3 Q4 QI Q2 Q2 2010/11 Q2 Q3 Q4 QI Q2 Q2 LSO area totals within SDA WI - Argyll & Bute / East / & West Dunbartonshire W2 - Glasgow City W3 - South Lanarkshire	20 2010/11 33 70 18	2011/12 20 82 14	2012/13 20 72 18	2013/14 2013/14 19 72 15	2014/15 13 65 17	2014/15
QI Q2 Q3 Q4 QI Q2 Q2 2010/11 Q2 Q3 Q4 QI Q2 Q2 LSO area totals within SDA WI - Argyll & Bute / East / & West Dunbartonshire W2 - Glasgow City W3 - South Lanarkshire W4 - North Lanarkshire	20 2010/11 33 70 18 17	2011/12 20 82 14 16	2012/13 20 72 18 18	2013/14 2013/14 19 72 15 18	2014/15 13 65 17 29	2014/15
QI Q2 Q3 Q4 QI Q2 Q2 2010/11 Q2 Q3 Q4 QI Q2 Q2 LSO area totals within SDA W1 - Argyll & Bute / East / & West Dunbartonshire W2 - Glasgow City W3 - South Lanarkshire W4 - North Lanarkshire W5 - Ayrshire East / North / South	20 2010/11 33 70 18 17 26	2011/12 20 82 14 16 31	2012/13 20 72 18 18 18 23	2013/14 2013/14 19 72 15 18 30	2014/15 13 65 17 29 20	2014/15

Scotland Created: 21/08/2014 - 12:20 457

402

455

428

KPI Option 14

2biii - All accidental vehicle fires

Q1 ward ave. for Inverclyde - 1	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Inverclyde East Central	I	0	0	2	I	\langle
Inverclyde East	0	0	2	I	I	\langle
Inverclyde North	I	0	2	I	I	\sim
Inverclyde South	0	3	0	0	I	\wedge
Inverclyde South West	I	0	0	I	0	\searrow
Inverclyde West	I	0	0	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline				
East Renfrewshire	6	8	0	3	3	\frown				
Inverclyde	4	3	4	5	4					
Renfrewshire	17	9	7	14	11	\searrow				
Inverclyde % of LSO Total	15%	15%	36%	23%	22%					
15 Inverclyde Performance										
10			\wedge							
5										
	Q3 Q4 20	QI Q2 012/13	Q3 Q4	QI Q2 2013/14	Q3 Q4	Q1 2014/15				
LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline				
WI - Argyll & Bute / East / & West Dunbartonshire	21	15	16	13	8					
W2 - Glasgow City	47	30	37	34	27					
W3 - South Lanarkshire	37	15	21	16	16	<u> </u>				
W4 - North Lanarkshire	29	28	22	23	19					
W5 - Ayrshire East / North / South	27	22	24	13	18	$\overline{}$				
W6 - Renfrewshire / & East / Inverclyde	27	20	11	22	18	\sim				
W7 - Dumfries & Galloway	20	15	13	12	13					
W6 % of SDA Total	13%	14%	8%	17%	15%	\sim				
Scotland	412	341	318	273	304					
Created: 21/08/2014 - 12:20	1	6 of 39				Versior				

KPI Option 15

2biv - All accidental 'other' primary fires

Q1 ward ave. for Inverclyde - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Inverclyde East Central	I	0	0	Ι	0	\searrow
Inverclyde East	I	0	0	0	0	
Inverclyde North	0	0	I	0	0	
Inverclyde South	0	0	0	0	0	
Inverclyde South West	0	0	0	0	0	
Inverclyde West	I	0	0	I	0	\searrow

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline				
East Renfrewshire	4	0	I	Ι	0	\searrow				
Inverclyde	3	0	I	2	0	\searrow				
Renfrewshire	4	4	2	3	0	$\overline{}$				
Inverclyde % of LSO Total	27%	0%	25%	33%		\checkmark				
4 Inverclyde Performance										
3	,									
2				A						
		\checkmark		$^{\prime} $						
				<u> </u>		•				
Q1 Q2 Q3 Q4 Q1 Q2 Q 2010/11 2011/12	Q3 Q4 20	QI Q2 012/13	Q3 Q4	QI Q2 2013/14	Q3 Q4	Q1 2014/15				
L LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline				
WI - Argyll & Bute / East / & West Dunbartonshire	15	9	12	2	6					
W2 - Glasgow City	15	5	4	5	10					
W3 - South Lanarkshire	13	4	I	3	4					
W4 - North Lanarkshire	15	4	0	3	I					
W5 - Ayrshire East / North / South	19	7	6	8	7					
W6 - Renfrewshire / & East / Inverclyde	П	4	4	6	0.1	\searrow				
W7 - Dumfries & Galloway	2	5	4	6	3	\sim				
W6 % of SDA Total	12%	11%	13%	18%	0%	$\overline{}$				
Scotland	185	135	86	115	84	$\overline{\ }$				

KPI Option 16

2c - All accidental secondary fires

Q1 ward ave. for Inverclyde - I	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Inverclyde East Central	2	I	I	2	I	\langle
Inverclyde East	I	0	I	2	4	
Inverclyde North	0	I	I	0	I	$/ \vee$
Inverclyde South	I	I	I	3	0	
Inverclyde South West	2	0	3	4	I	\checkmark
Inverclyde West	0	0	0	2	I	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	5	4	5	13	6	
Inverclyde	6	3	7	13	8	\checkmark
Renfrewshire	14	13	8	15	10	\sim
Inverclyde % of LSO Total	24%	15%	35%	32%	33%	$\overline{}$
15 10 5	Inverclyde P	erformance				/
2010/11 2011/12		QI Q2 012/13 2011/12	Q3 Q4 2012/13	QI Q2 2013/14	Q3 Q4	Q1 2014/15
LSO area totals within SDA				2013/14		Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	113	46	40	62	17	\sim
W2 - Glasgow City	58	59	51	71	51	
W3 - South Lanarkshire	44	26	13	36	24	\langle
W4 - North Lanarkshire	30	17	9	72	10	\frown
W5 - Ayrshire East / North / South	93	41	39	53	30	\langle
W6 - Renfrewshire / & East / Inverclyde	25	20	20	41	24	
W7 - Dumfries & Galloway	50	39	20	28	14	\langle
W6 % of SDA Total	6%	8%	10%	11%	14%	
Scotland	1317	1006	674	1213	696	
Created: 21/08/2014 - 12:20	1	8 of 39				Versi

Version: 1.0

KPI Option 17

2ci - All accidental secondary refuse fires

Q1 ward ave. for Inverclyde - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Inverclyde East Central	I	0	0	0	I	
Inverclyde East	0	0	0	I	0	
Inverclyde North	0	I	I	0	0	
Inverclyde South	0	I	0	0	0	\land
Inverclyde South West	I	0	0	0	0	
Inverclyde West	0	0	0	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	I	2	I	2	5	\langle
Inverclyde	2	2	I	I	I	
Renfrewshire	5	6	I	9	6	\sim
Inverclyde % of LSO Total	25%	20%	33%	8%	8%	\langle
8	Inverclyde P	erformance				
6						
4		-/				
2					-	
0 QI Q2 Q3 Q4 QI Q2 Q 2010/11 2011/12		QI Q2 012/13	Q3 Q4	QI Q2 2013/14	Q3 Q4	Q1 2014/15
LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	10	9	10	7	4	
W2 - Glasgow City	30	33	32	28	42	
W3 - South Lanarkshire	5	6	4	3	8	
	-	-	-		Ŭ	
W4 - North Lanarkshire	2	5	3	6	2	\sim

Created: 21/08/2014 - 12:20

W7 - Dumfries & Galloway

W6 % of SDA Total

Scotland

W6 - Renfrewshire / & East / Inverclyde

10

10

12%

330

3

П

4%

244

12

5

16%

366

12

7

13%

324

8

6

9%

2cii - All accidental secondary 'other' fires

Q1 ward ave. for Inverclyde - 1	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Inverclyde East Central	Ι	I	I	2	0	
Inverclyde East	I	0	I	I	4	
Inverclyde North	0	0	0	0	I	
Inverclyde South	I	0	I	3	0	\checkmark
Inverclyde South West	I	0	3	4	I	\langle
Inverclyde West	0	0	0	2	I	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	4	2	4	11	I	\checkmark
Inverclyde	4	I	6	12	7	\langle
Renfrewshire	9	7	7	6	4	
Inverclyde % of LSO Total	24%	10%	35%	41%	58%	
15	Inverclyde Po	erformance				
	inverciyde i v			~		
10						•
5	/	·	/			
	••*					
QI Q2 Q3 Q4 QI Q2 Q 2010/11 2011/12	Q3 Q4 20	QI Q2 12/13	Q3 Q4	QI Q2 2013/14	Q3 Q4	Q1 2014/15
LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	103	37	30	55	13	
W2 - Glasgow City	28					
	20	26	19	43	9	
W3 - South Lanarkshire	39	26 20	19 9	43 33	9 16	$\overset{\frown}{\searrow}$
W3 - South Lanarkshire W4 - North Lanarkshire	-			-		\sim
	39	20	9	33	16	$\frac{1}{2}$
W4 - North Lanarkshire W5 - Ayrshire East / North / South	39 28	20 12	9	33 66	16 8	$\left\{ \left \right\rangle \right\} \left\{ \left \right\rangle \right\}$
W4 - North Lanarkshire W5 - Ayrshire East / North / South	39 28 69	20 12 32	9 6 28	33 66 38	16 8 13	$\frac{1}{2} \frac{1}{2} \frac{1}$
W4 - North Lanarkshire W5 - Ayrshire East / North / South W6 - Renfrewshire / & East / Inverclyde	39 28 69 17	20 12 32 10	9 6 28 17	33 66 38 29	16 8 13 12	$\frac{1}{2} \frac{1}{2} \frac{1}$
W4 - North Lanarkshire W5 - Ayrshire East / North / South W6 - Renfrewshire / & East / Inverclyde W7 - Dumfries & Galloway	39 28 69 17 44	20 12 32 10 29	9 6 28 17 9	33 66 38 29 23	16 8 13 12 7	$\frac{1}{2} \frac{1}{2} \frac{1}$

Г

<u> 3a - All fire casualties (fatal & non-fatal (incl. precautionary checkups))</u>								
Q1 ward ave. for Inverclyde - 2	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline		
Inverclyde East Central	0	2	I	I	6			
Inverclyde East	4	3	2	0	l	\langle		
Inverclyde North	0	0	3	2	I	$ \ \ \ \ \ \ \ \ \ \ \ \ \ $		
Inverclyde South	0	I	0	I	0	$\wedge \wedge$		
Inverclyde South West	0	0	3	0	0			
Inverclyde West	0	0	2	0	I	\sim		

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline			
East Renfrewshire	0	6	5	3	I				
Inverclyde	4	6	П	4	9	\sim			
Renfrewshire	8	11	10	17	10	$\langle \rangle$			
Inverclyde % of LSO Total	33%	26%	42%	17%	45%	\checkmark			
20 Inverclyde Performance									
15	-			^					
10		^							
5									
0 QI Q2 Q3 Q4 QI Q2 Q 2010/11 2011/12	Q3 Q4 20	QI Q2 012/13	Q3 Q4	QI Q2 2013/14	Q3 Q4	Q1 2014/15			
LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline			
WI - Argyll & Bute / East / & West Dunbartonshire	14	10	19	10	8	\langle			
W2 - Glasgow City	46	44	46	38	41				
W3 - South Lanarkshire	9	9	17	8	9	\langle			
W4 - North Lanarkshire	17	19	25	38	22	\langle			
W5 - Ayrshire East / North / South	10	12	19	20	33				
W6 - Renfrewshire / & East / Inverclyde	12	23	26	24	20				
W7 - Dumfries & Galloway	3	7	9	13	2	\frown			
W6 % of SDA Total	11%	19%	16%	16%	15%				
Scotland	302	271	306	344	270				

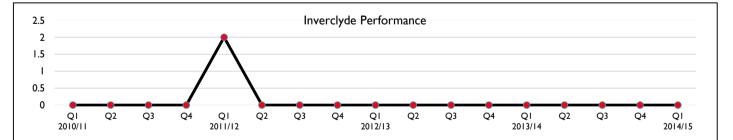
Created: 21/08/2014 - 12:20

KPI Option 20

<u>3ai - All fatal fire casualties</u>

Q1 ward ave. for Inverclyde - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Inverclyde East Central	0	I	0	0	0	\frown
Inverclyde East	0	0	0	0	0	
Inverclyde North	0	0	0	0	0	
Inverclyde South	0	I	0	0	0	\frown
Inverclyde South West	0	0	0	0	0	
Inverclyde West	0	0	0	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	0	0	0	0	0	
Inverclyde	0	2	0	0	0	\frown
Renfrewshire	0	0	I	0	0	
Inverclyde % of LSO Total		100%	0%			\frown



LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	4	I	0	0	0	
W2 - Glasgow City	3	I	I	I	Ι	
W3 - South Lanarkshire	I	0	0	0	0	
W4 - North Lanarkshire	0	0	-	0	0	
W5 - Ayrshire East / North / South	0	0	0	2	0	
W6 - Renfrewshire / & East / Inverclyde	0.1	2	I	0.1	0.1	\langle
W7 - Dumfries & Galloway	0.1	0.1	0.1	0.1	0.1	
W6 % of SDA Total	0%	50%	33%	0%	0%	
Scotland	15	12	12	6	7	
Created: 21/08/2014 - 12:20	2	2 of 39				Versio

KPI Option 21

<u> 3aii - Non-fatal fire casualties (</u>	(excl.	precautionar	y checkups)

QI ward ave. for Inverclyde - I	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Inverclyde East Central	0	I	0	Ι	6	
Inverclyde East	4	3	2	0	I	\langle
Inverclyde North	0	0	2	2	I	
Inverclyde South	0	0	0	I	0	
Inverclyde South West	0	0	2	0	0	
Inverclyde West	0	0	2	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	0	6	4	I	0	
Inverclyde	4	4	8	4	8	\sim
Renfrewshire	7	7	7	17	7	-
Inverclyde % of LSO Total	36%	24%	42%	18%	53%	\checkmark
15	Inverclyde P	erformance				
10		^			-	
5	_/					
0 QI Q2 Q3 Q4 QI Q2 Q 2010/11 2011/12	Q3 Q4 20	QI Q2 012/13	Q3 Q4	QI Q2 2013/14	Q3 Q4	Q1 2014/15
LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	8	5	13	10	7	\langle
W2 - Glasgow City	30	36	26	34	30	
W3 - South Lanarkshire	7	7	13	6	8	\langle
W4 - North Lanarkshire	11	12	8	26	20	\sim
W5 - Ayrshire East / North / South	9	9	15	13	25	
W6 - Renfrewshire / & East / Inverclyde		17	19	22	15	
W7 - Dumfries & Galloway	3	7	9	6	2	
W6 % of SDA Total	14%	18%	18%	19%	14%	
Scotland	237	206	220	288	214	

Created: 21/08/2014 - 12:20

KPI Option 22

3aiii - Non-fatal fire casualties	(incl.	precautionary	<u>y checkups)</u>

Q1 ward ave. for Inverclyde - 2	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Inverclyde East Central	0	I	I	Ι	6	
Inverclyde East	4	3	2	0	I	\langle
Inverclyde North	0	0	3	2	I	
Inverclyde South	0	0	0	I	0	
Inverclyde South West	0	0	3	0	0	
Inverclyde West	0	0	2	0	I	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	0	6	5	3	I	
Inverclyde	4	4	П	4	9	\sim
Renfrewshire	8	11	9	17	10	\sim
Inverclyde % of LSO Total	33%	19%	44%	17%	45%	\checkmark
20	Inverclyde P	erformance		\wedge		
	Q3 Q4 20	Q1 Q2	Q3 Q4	Q1 Q2 2013/14 Q2	Q3 Q4	Q1 2014/15
LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	10	9	19	10	8	\langle
W2 - Glasgow City	43	43	45	37	40	
W3 - South Lanarkshire	8	9	17	8	9	\langle
W4 - North Lanarkshire	17	19	24	38	22	\langle
W5 - Ayrshire East / North / South	10	12	19	18	33	
W6 - Renfrewshire / & East / Inverclyde	12	21	25	24	20	
W7 - Dumfries & Galloway	3	7	9	13	2	
W6 % of SDA Total	12%	18%	16%	16%	15%	

Created: 21/08/2014 - 12:20

3bi - All fatal accidental dwell. fire casualties

Q1 ward ave. for Inverclyde - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Inverclyde East Central	0	0	0	0	0	
Inverclyde East	0	0	0	0	0	
Inverclyde North	0	0	0	0	0	
Inverclyde South	0	I	0	0	0	\land
Inverclyde South West	0	0	0	0	0	
Inverclyde West	0	0	0	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	0	0	0	0	0	
Inverclyde	0	I	0	0	0	\sim
Renfrewshire	0	0	0	0	0	
Inverclyde % of LSO Total		100%				\frown
1.5	Inverclyde P	erformance				
1						
0.5						

Q1 Q2 Q3 Q4 Q1 Q2 Q 2010/11 2011/12		QI Q2 012/13	Q3 Q4	QI Q2 2013/14	Q3 Q4	QI 2014/15
LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	4	I	0	0	0	
W2 - Glasgow City	3	I	I	0	I	\langle
W3 - South Lanarkshire	0	0	0	0	0	
W4 - North Lanarkshire	0	0	I	0	0	

0

0. I

0.1

0%

13

Created: 21/08/2014 - 12:20

W5 - Ayrshire East / North / South

W7 - Dumfries & Galloway

W6 % of SDA Total

Scotland

W6 - Renfrewshire / & East / Inverclyde

0

Т

0.1

33%

9

0

0. I

0.1

0%

9

0

0.1

0.1

0%

4

L

0. I

0.1

0%

<u>3bii - Non-fatal accidental dwell. fire casualties (excl. precautionary checkups)</u>

Q1 ward ave. for Inverclyde - 1	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Inverclyde East Central	0	0	0	Ι	6	
Inverclyde East	2	3	2	0	Ι	$\langle \rangle$
Inverclyde North	0	0	2	2	Ι	
Inverclyde South	0	0	0	Ι	0	
Inverclyde South West	0	0	2	0	0	
Inverclyde West	0	0	2	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline					
East Renfrewshire	0	4	I	I	0						
Inverclyde	2	3	8	4	8	\sim					
Renfrewshire	4	5	6	9	6	\langle					
Inverclyde % of LSO Total	33%	25%	53%	29%	57%	\checkmark					
Inverclyde Performance											
		QT Q2)12/13			Q3 Q4						
		2011/12			Q3 Q4						
2010/11 2011/12	20	012/13		2013/14		2014/15					
2010/11 2011/12 LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	2014/15					
2010/11 2011/12 LSO area totals within SDA W1 - Argyll & Bute / East / & West Dunbartonshire	20 2010/11 3	2011/12 5	2012/13	2013/14 2013/14 7	2014/15	2014/15					
2010/11 2011/12 LSO area totals within SDA W1 - Argyll & Bute / East / & West Dunbartonshire W2 - Glasgow City	20 2010/11 3 27	2011/12 5 31	2012/13 5 16	2013/14 2013/14 7 24	2014/15 5 29	2014/15					
2010/112011/12LSO area totals within SDAW1 - Argyll & Bute / East / & West DunbartonshireW2 - Glasgow CityW3 - South Lanarkshire	20 2010/11 3 27 2	2011/12 5 31 6	2012/13 5 16 8	2013/14 2013/14 7 24 5	2014/15 5 29 8	2014/15					
2010/11 2011/12 LSO area totals within SDA W1 - Argyll & Bute / East / & West Dunbartonshire W2 - Glasgow City W3 - South Lanarkshire W4 - North Lanarkshire	20 2010/11 3 27 2 11	2011/12 5 31 6 8	2012/13 5 16 8 3	2013/14 2013/14 7 24 5 21	2014/15 5 29 8 19	2014/15					
2010/11 2011/12 LSO area totals within SDA W1 - Argyll & Bute / East / & West Dunbartonshire W2 - Glasgow City W3 - South Lanarkshire W4 - North Lanarkshire W5 - Ayrshire East / North / South	20 2010/11 3 27 2 11 5	2011/12 5 31 6 8 7	2012/13 5 16 8 3 11	2013/14 2013/14 7 24 5 21 12	2014/15 5 29 8 19 16	2014/15					

Scotland Created: 21/08/2014 - 12:20 154

168

217

166

3biii - Non-fatal accidental dwell. fire casualties (incl. precautionary checkups)

Q1 ward ave. for Inverclyde - 2	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Inverclyde East Central	0	0	I	Ι	6	
Inverclyde East	2	3	2	0	I	$\langle \rangle$
Inverclyde North	0	0	3	2	I	
Inverclyde South	0	0	0	Ι	0	
Inverclyde South West	0	0	3	0	0	
Inverclyde West	0	0	2	0	I	\sim

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline	
East Renfrewshire	0	4	2	3	I	\sim	
Inverclyde	rerclyde 2 3 11 4 9						
Renfrewshire	frewshire 5						
Inverclyde % of LSO Total	29%	19%	52%	25%	47%	\searrow	
15	Inverclyde P	erformance					
10		٨					
		\sim			~	_	
5							
0 QI Q2 Q3 Q4 QI Q2 Q 2010/11 2011/12	Q3 Q4 20	QI Q2 012/13	Q3 Q4	QI Q2 2013/14	Q3 Q4	Q1 2014/15	
LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline	
WI - Argyll & Bute / East / & West Dunbartonshire	3	9	9	7	6		
W2 - Glasgow City	37	38	32	26	37		
W3 - South Lanarkshire	2	8	12	7	9	\langle	
W4 - North Lanarkshire	14	15	12	26	20	\sim	
W5 - Ayrshire East / North / South	5	10	15	17	21		
W6 - Renfrewshire / & East / Inverclyde	7	16	21	16	19		
W7 - Dumfries & Galloway	I	6	7	11	I		
W6 % of SDA Total	10%	16%	19%	15%	17%		
Scotland	201	201	229	253	206		
Scotland		201 7 of 20	229	253	206		

Created: 21/08/2014 - 12:20

KPI Option 26

<u>4a - Non domestic fires</u>

Q1 ward ave. for Inverclyde - 2	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Inverclyde East Central	I	0	2	I	I	\sim
Inverclyde East	6	2	3	2	3	
Inverclyde North	7	7	I	I	4	
Inverclyde South	2	2	0	0	I	
Inverclyde South West	I	I	2	2	0	
Inverclyde West	I	0	I	2	0	\checkmark

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	7	12	8	7	2	
Inverclyde	18	12	9	8	9	
Renfrewshire	24	22	24	15	14	
Inverclyde % of LSO Total	37%	26%	22%	27%	36%	\searrow
	Inverclyde Po	erformance			` •	-
0		QI Q2 112/13 2011/12	Q3 Q4	QI Q2 2013/14 2013/14	Q3 Q4	QI 2014/15
WI - Argyll & Bute / East / & West Dunbartonshire	47	33	36	2013/14	2014/13	Sparkline
W2 - Glasgow City	100	115	102	106	88	
W3 - South Lanarkshire	45	30	40	24	35	\sim
W4 - North Lanarkshire	38	45	43	45	41	
W5 - Ayrshire East / North / South	55	45	40	39	35	
W6 - Renfrewshire / & East / Inverclyde	49	46	41	30	25	
W7 - Dumfries & Galloway	26	18	17	19		
W6 % of SDA Total	14%	14%	13%	10%	10%	

Created: 21/08/2014 - 12:20

Scotland

704

610

650

571

KPI Option 27

<u>5 - Special Service - All</u>											
Q1 ward ave. for Inverclyde - 6	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline					
Inverclyde East Central	8	14	10	7	12	$\langle \rangle$					
Inverclyde East	14	13	12	5	7						
Inverclyde North	29	14	9	10	9						
Inverclyde South	2	4	5	9	5	\frown					
Inverclyde South West	7	5	7	5	3	$\overline{}$					
Inverclyde West	I	2	3	2	2						

Council area totals	within LS	О			2	010/11	2	2011/12	20	12/13	20	3/14	2014	/15	Sparkline
East Renfrewshire						19		27		28		25	34	1	
Inverclyde						61		52		46		38	38	3	
Renfrewshire						101		108		87		68	94	1	
Inverclyde % of LSO	Fotal					34%		28%	2	29%	2	9%	239	%	
80 60 •••••• 40 ·····	-•	` ~		_	Inv	erclyde	e Perfo	rmance	-	\		<u> </u>	-	`	
0 Q1 Q 2010/11	Q3	Q4	QI 2011/12	Q2	Q3	Q4	Q1 2012/13	Q2	Q3	Q4	Q1 2013/14	Q2	Q3	Q4	QI 2014/15

LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	154	161	136	126	126	
W2 - Glasgow City	394	385	348	293	333	
W3 - South Lanarkshire	125	125	137	127	120	
W4 - North Lanarkshire	115	151	167	115	110	
W5 - Ayrshire East / North / South	160	160	152	137	145	
W6 - Renfrewshire / & East / Inverclyde	181	187	161	131	166	
W7 - Dumfries & Galloway	42	32	46	49	45	
W6 % of SDA Total	15%	16%	14%	13%	16%	
Scotland	2250	2328	2227	2071	2225	
Created: 21/08/2014 - 12:20	2	9 of 39				Versic

Version: 1.0

KPI Option 28

5a - Special Service - RTCs

Q1 ward ave. for Inverclyde - 1	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Inverclyde East Central	I	Ι	2	3	2	\langle
Inverclyde East	3	0	0	I	I	
Inverclyde North	3	0	0	I	I	
Inverclyde South	0	I	0	2	0	$\sim \sim$
Inverclyde South West	0	I	0	I	0	$\wedge \wedge$
Inverclyde West	0	0	I	2	I	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	2	6	10	3	8	\langle
Inverclyde	7	3	3	10	5	\sim
Renfrewshire	14	20	13	11	14	$\langle \rangle$
Inverclyde % of LSO Total	30%	10%	12%	42%	19%	\searrow
15	Inverclyde P	erformance				
	,					
				/		
5			\sim			
•		•				
	23 04		03 04			
	Q3 Q4 20	QI Q2 012/13	Q3 Q4	QI Q2 2013/14	Q3 Q4	Q1 2014/15
QI Q2 Q3 Q4 QI Q2 Q	2 ³ 2 ⁴ 20 2010/11	QI Q2 012/13 2011/12	Q3 Q4		Q3 Q4 2014/15	
QI Q2 Q3 Q4 QI Q2 Q 2010/11 2011/12	20	012/13		2013/14		2014/15
QI Q2 Q3 Q4 QI Q2 Q2 2010/11 2011/12 2011/12 C	2010/11	2011/12	2012/13	2013/14	2014/15	2014/15
QI Q2 Q3 Q4 QI Q2 Q2 2010/11 Q2 2011/12 Q2 Q2 LSO area totals within SDA WI - Argyll & Bute / East / & West Dunbartonshire	20 2010/11 46	2011/12 32	2012/13 31	2013/14 2013/14 24	2014/15 29	2014/15
QI Q2 Q3 Q4 QI Q2 Q3 2010/11 Q2 Q3 Q4 QI Q2 Q3 LSO area totals within SDA WI - Argyll & Bute / East / & West Dunbartonshire W2 - Glasgow City	20 2010/11 46 48	2011/12 32 46	2012/13 31 31	2013/14 2013/14 24 31	2014/15 29 34	2014/15
QI Q2 Q3 Q4 QI Q2 Q2 2010/11 Q2 Q3 Q4 QI Q2 Q2 LSO area totals within SDA WI - Argyll & Bute / East / & West Dunbartonshire W2 - Glasgow City W3 - South Lanarkshire	20 2010/11 46 48 35	2011/12 32 46 41	2012/13 31 31 52	2013/14 2013/14 24 31 31	2014/15 29 34 32	2014/15
QI Q2 Q3 Q4 QI Q2 Q3 2010/11 Q2 Q3 Q4 QI Q2 Q3 LSO area totals within SDA WI - Argyll & Bute / East / & West Dunbartonshire W2 - Glasgow City W3 - South Lanarkshire W4 - North Lanarkshire	20 2010/11 46 48 35 20	2011/12 32 46 41 31	2012/13 31 31 52 34	2013/14 2013/14 24 31 31 31 31	2014/15 29 34 32 16	2014/15
QI Q2 Q3 Q4 QI Q2 Q2 2010/11 Q2 Q3 Q4 QI Q2 Q2 LSO area totals within SDA W1 - Argyll & Bute / East / & West Dunbartonshire W2 - Glasgow City W3 - South Lanarkshire W4 - North Lanarkshire W5 - Ayrshire East / North / South	20 2010/11 46 48 35 20 48	2011/12 32 46 41 31 36	2012/13 31 31 52 34 38	2013/14 2013/14 24 31 31 31 31 33	2014/15 29 34 32 16 33	2014/15

Scotland Created: 21/08/2014 - 12:20 528

576

487

484

KPI Option 29

5b - Special Service - Flooding

Q1 ward ave. for Inverclyde - I	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Inverclyde East Central	2	3	Ι	I	2	\langle
Inverclyde East	6	3	7	I	I	\mathbf{i}
Inverclyde North	4	3	I	2	I	\langle
Inverclyde South	I	0	2	0	0	\sim
Inverclyde South West	0	0	2	0	0	
Inverclyde West	0	0	0	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline		
East Renfrewshire	3	4	I	5	3	$\sim \sim$		
Inverclyde	13	9	13	4	4	$\overline{}$		
Renfrewshire	11	12	10	6	13	\sim		
Inverclyde % of LSO Total	48%	36%	54%	27%	20%	$\overline{}$		
25 10 10 10 10 10 10 10 10 10 10								
LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline		
WI - Argyll & Bute / East / & West Dunbartonshire	13	18	17	7	13	\frown		
W2 - Glasgow City	39	54	60	42	48			
W3 - South Lanarkshire	10	9	11	14	15			

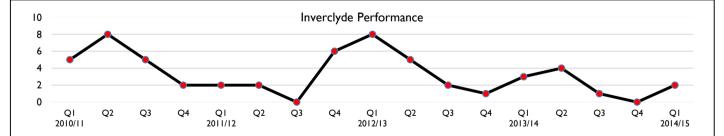
W3 - South Lanarkshire	10	9	11	14	15		
W4 - North Lanarkshire	11	11	32	20	14		
W5 - Ayrshire East / North / South	7	14	21	6	18	\sim	
W6 - Renfrewshire / & East / Inverclyde	27	25	24	15	20		
W7 - Dumfries & Galloway	2	0.1	4	2	2	\sim	
W6 % of SDA Total	25%	19%	14%	14%	15%		
Scotland	167	188	266	157	241		
Created: 21/08/2014 - 12:20	3	1 of 39				Versio	on: 1

KPI Option 30

5c - Special Service - Extrication

Q1 ward ave. for Inverclyde - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Inverclyde East Central	0	-	-	0	0	
Inverclyde East	0	0	2	I	I.	$\langle \rangle$
Inverclyde North	4	0	2	0	0	\searrow
Inverclyde South	0	I	I	I	0	
Inverclyde South West	I	0	I	I	I	\searrow
Inverclyde West	0	0	I	0	0	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	3	0	I	2	I	\searrow
Inverclyde	5	2	8	3	2	\langle
Renfrewshire	10	8	7	7	4	
Inverclyde % of LSO Total	28%	20%	50%	25%	29%	\sim



LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	14	16	9	7	10	
W2 - Glasgow City	35	34	39	28	38	\langle
W3 - South Lanarkshire	13	9	14	15	10	\langle
W4 - North Lanarkshire	16	18	27	8	21	\sim
W5 - Ayrshire East / North / South	14	12	13	7	10	$\left\langle \right\rangle$
W6 - Renfrewshire / & East / Inverclyde	18	10	16	12	7	\langle
W7 - Dumfries & Galloway	7	4	5	6	6	
W6 % of SDA Total	15%	10%	13%	14%	7%	
Scotland	256	229	240	197	219	
Created: 21/08/2014 - 12:20	3	2 of 39				Versio

Version: 1.0

KPI Option 31

5d - Special Service - Others

Q1 ward ave. for Inverclyde - 5	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Inverclyde East Central	5	9	6	3	8	\langle
Inverclyde East	5	10	3	2	4	\langle
Inverclyde North	18	11	6	7	7	
Inverclyde South	I	2	2	6	5	
Inverclyde South West	6	4	4	3	2	
Inverclyde West	I	2	I	0	I	$\langle \rangle$

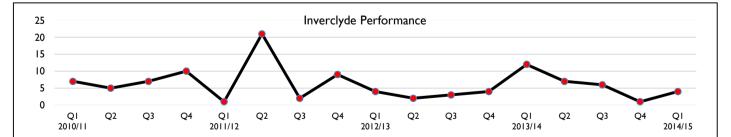
Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	11	17	16	15	22	
Inverclyde	36	38	22	21	27	
Renfrewshire	66	68	57	44	63	
Inverclyde % of LSO Total	32%	31%	23%	26%	24%	\langle
50 40 30 20 10 0	Inverclyde P	••	~		-•	
-		QI Q2 DI2/I3	Q3 Q4	QI Q2 2013/14	Q3 Q4	Q1 2014/15
LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline

LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	81	95	79	88	74	
W2 - Glasgow City	272	251	218	192	213	
W3 - South Lanarkshire	67	66	60	67	63	
W4 - North Lanarkshire	68	91	74	56	59	
W5 - Ayrshire East / North / South	91	98	80	91	84	
W6 - Renfrewshire / & East / Inverclyde	113	123	95	80	112	
W7 - Dumfries & Galloway	16	15	21	19	22	
W6 % of SDA Total	16%	17%	15%	13%	18%	
Scotland	1288	1383	1145	1230	1281	
Created: 21/08/2014 - 12:20	3	3 of 39				Versio

6a - Non-fatal casualties per RTC

Q1 ward ave. for Inverclyde - I	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Inverclyde East Central	Ι	I	0	5	2	\sim
Inverclyde East	I	0	0	I	I	\searrow
Inverclyde North	5	0	0	2	I	\searrow
Inverclyde South	0	0	0	4	0	
Inverclyde South West	0	0	0	0	0	
Inverclyde West	0	0	4	0	0	

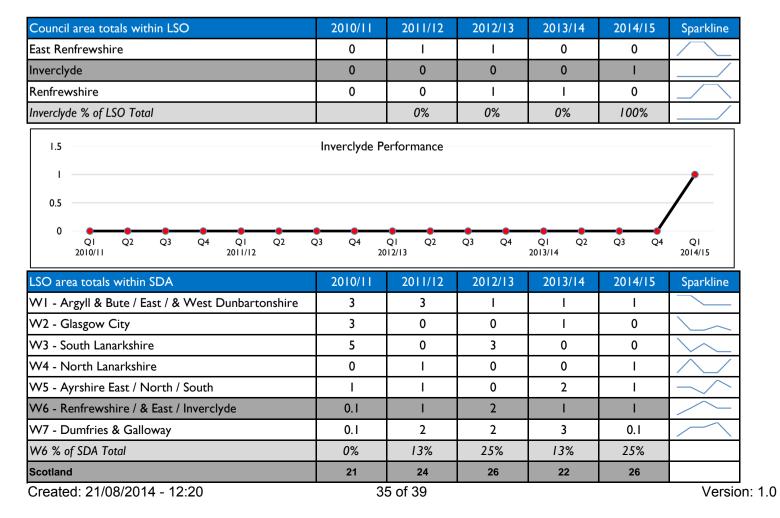
Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	2	4	4	3	3	
Inverclyde	7	I	4	12	4	\langle
Renfrewshire	9	15	11	7	8	\langle
Inverclyde % of LSO Total	39%	5%	21%	55%	27%	\checkmark



LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	30	22	28	19	22	\langle
W2 - Glasgow City	45	35	39	24	17	
W3 - South Lanarkshire	38	36	46	36	41	
W4 - North Lanarkshire	18	27	18	28	8	\sim
W5 - Ayrshire East / North / South	32	20	39	29	44	\langle
W6 - Renfrewshire / & East / Inverclyde	18	20	19	22	15	
W7 - Dumfries & Galloway	15	14	17	22	19	
W6 % of SDA Total	9%	11%	9%	12%	9%	
Scotland	422	401	449	429	384	
Created: 21/08/2014 - 12:20	3	4 of 39				Versio

6b - Fatal casualties per RTC

Q1 ward ave. for Inverclyde - 0	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Inverclyde East Central	0	0	0	0	l I	
Inverclyde East	0	0	0	0	0	
Inverclyde North	0	0	0	0	0	
Inverclyde South	0	0	0	0	0	
Inverclyde South West	0	0	0	0	0	
Inverclyde West	0	0	0	0	0	



<u> 10a - False Alarms - All</u>						
Q1 ward ave. for Inverclyde - 35	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Inverclyde East Central	42	41	44	27	43	\langle
Inverclyde East	36	24	32	26	29	
Inverclyde North	69	77	57	37	56	
Inverclyde South	52	49	62	35	47	\langle
Inverclyde South West	27	17	12	13	12	
Inverclyde West	18	12	16	16	20	

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	122	115	98	98	95	
Inverclyde	244	220	223	154	207	
Renfrewshire	454	402	377	316	322	
Inverclyde % of LSO Total	30%	30%	32%	27%	33%	\sim
300	Inverclyde P	erformance				
	•				-•	
0 QI Q2 Q3 Q4 QI Q2 2010/11 2011/12		QI Q2 012/13	Q3 Q4	QI Q2 2013/14	Q3 Q4	Q1 2014/15
LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	672	595	597	517	529	
W2 - Glasgow City	2262	2016	1918	1746	1827	
W3 - South Lanarkshire	665	619	717	711	729	
W4 - North Lanarkshire	758	656	583	656	670	

Created: 21/08/2014 - 12:20	36 of 39 Vers						
Scotland	12561	11754	11254	11164	11603		
W6 % of SDA Total	13%	13%	13%	11%	12%		
W7 - Dumfries & Galloway	171	149	136	121	121		
W6 - Renfrewshire / & East / Inverclyde	820	737	698	568	624		
W5 - Ayrshire East / North / South	934	804	734	812	824		
W4 - North Lanarkshire	758	656	583	656	670		
W3 - South Lanarkshire	665	619	717	711	729		

KPI Option 35

10b - False Alarm - Good Intent

Q1 ward ave. for Inverclyde - 9	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Inverclyde East Central	15	12	15	8	8	
Inverclyde East	17	10	8	9	10	
Inverclyde North	15	18	12	4	13	\langle
Inverclyde South	10	10	13	12	12	
Inverclyde South West	15	10	8	7	7	
Inverclyde West	11	7	I	8	3	\searrow

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	54	38	36	22	26	
Inverclyde	83	67	57	48	53	
Renfrewshire	185	123	119	108	98	
Inverclyde % of LSO Total	26%	29%	27%	27%	30%	\sim
Inverclyde Performance						<u>^</u>
QI Q2 Q3 Q4 QI Q2 Q 2010/11 2011/12	Q3 Q4 20	QI Q2 012/13	Q3 Q4	QI Q2 2013/14	Q3 Q4	Q1 2014/15
LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	270	211	211	173	172	
W2 - Glasgow City	532	398	394	381	348	
W3 - South Lanarkshire	213	178	206	204	210	
W4 - North Lanarkshire	332	211	159	239	159	
W5 - Ayrshire East / North / South	377	231	199	230	212	
,	5//	231				
W6 - Renfrewshire / & East / Inverclyde	322	228	212	178	177	

Created: 21/08/2014 - 12:20

W6 % of SDA Total

Scotland

15%

2920

15%

2536

12%

2681

14%

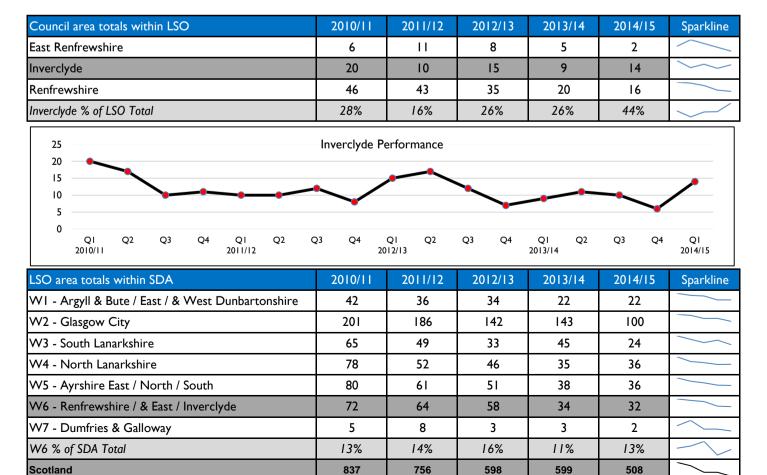
2425

15%

KPI Option 36

10c - False Alarm - Malicious

Q1 ward ave. for Inverclyde - 2	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Inverclyde East Central	3	0	3	2	4	\searrow
Inverclyde East	2	I	2	2	2	
Inverclyde North	2	3	3	I	3	\sim
Inverclyde South	6	4	4	0	3	\langle
Inverclyde South West	7	0	2	3	I	$\overline{\ }$
Inverclyde West	0	2	I	I	I	



Created: 21/08/2014 - 12:20

KPI Option 37

10d - False Alarm - Equipment failure

Q1 ward ave. for Inverclyde - 23	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
Inverclyde East Central	24	29	26	17	31	\langle
Inverclyde East	17	13	22	15	17	\langle
Inverclyde North	52	56	42	32	40	
Inverclyde South	36	35	45	23	32	\langle
Inverclyde South West	5	7	2	3	4	\langle
Inverclyde West	7	3	14	7	16	\sim

Council area totals within LSO	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
East Renfrewshire	62	66	54	71	67	
Inverclyde	4	143	151	97	140	\langle
Renfrewshire	223	236	223	188	208	
Inverclyde % of LSO Total	33%	32%	35%	27%	34%	\sim
200	Inverclyde P	erformance				
150	•					
50				•		
0						
	Q3 Q4 20	QI Q2)12/13	Q3 Q4	QI Q2 2013/14	Q3 Q4	QI 2014/15
LSO area totals within SDA	2010/11	2011/12	2012/13	2013/14	2014/15	Sparkline
WI - Argyll & Bute / East / & West Dunbartonshire	360	348	352	322	335	
W2 - Glasgow City	1529	1432	1382	1222	1379	
W3 - South Lanarkshire	387	392	478	462	495	
W4 - North Lanarkshire	348	393	378	382	475	
W5 - Ayrshire East / North / South	477	512	484	544	576	
W6 - Renfrewshire / & East / Inverclyde	426	445	428	356	415	
W7 - Dumfries & Galloway	112	107	110	86	88	
W6 % of SDA Total	12%	12%	12%	11%	11%	\frown

Created: 21/08/2014 - 12:20

Scotland

8078

8120

7884

8670



EAST RENFREWSHIRE, RENFREWSHIRE AND INVERCLYDE

ANNUAL OPERATING PLAN 2014-2015

Working together for a safer Scotland





Page

1.	About this Plan	1
2.	Our Work In Context	2
3.	Partnership Working and Engagement	3
4.	Our Priorities This Year	4
5.	Measuring Our Success	5
6.	Action Plan	6
7.	Review	10
8.	Feedback	10



The Local Fire and Rescue Plan 2014-2017 explains the outcomes the Scottish Fire and Rescue Service (SFRS) wants to deliver for East Renfrewshire, Renfrewshire and Inverclyde and gives an overview of the way we will work to achieve them over a three year period. Each year we will produce an annual operating plan to complement our Local Fire Plan and Strategic Plan, explaining some of the specific activities we will carry out to achieve our priorities and the performance indicators we will use to measure our success.

This Plan describes the activities and intended outcomes we will be focusing on during the financial year 2014-2015.



2. OUR WORK IN CONTEXT

The SFRS took on its full range of functions on the 1st April 2013. It replaced the eight previous fire and rescue authorities and joint fire and rescue boards.

The Fire (Scotland) Act 2005 as amended by The Police and Fire Reform (Scotland) Act 2012 provides a statutory basis for the SFRS to deliver a range of core services and functions .

The Fire and Rescue Framework for Scotland 2013 sets out Scottish Ministers priorities and objectives, building on the four pillars of public service reform as set out by the Christie Commission without having a negative impact on front line services.

Although the SFRS will contribute to all of the Governments 16 national outcomes the Framework ensures that our focus is on the contribution we can make to the following:

- 1. We live our lives free from crime, disorder and danger
- 2. We have strong resilient and supportive communities where people take responsibility for their own actions and the ways in which they affect others.
- 3. Our public services are high quality, continually improving, efficient and responsive to local needs.

The priorities for the SFRS have been laid out in the Fire and Rescue Framework 2013 with the following strategic aims defined within our Strategic Plan 2013-2017:

Strategic Aim 1: Improved safety of our communities and staff

Strategic Aim 2: More equitable access to fire and rescue services

Strategic Aim 3: Improved outcomes through partnerships

Strategic Aim 4: Develop a culture of continuous improvement

3. PARTNERSHIP WORKING AND ENGAGEMENT

Sitting at the heart of our vision for the SFRS is a focus on adding real value for our communities, with tailored approaches for fire safety locally and working with our communities to explore and develop options for improved outcomes.

The SFRS will continue to make a significant contribution within our Council community planning structures, attending a number of strategic and thematic groups to deliver measurable outcomes .

We will continue to support the strategic objectives as specified within our Council's Community Plans and Single Outcome Agreements.

By doing so we will demonstrate our commitment to the community planning process and achieve the SFRS strategic objective of "Working together for a safer Scotland"





Reduction of **Accidental Dwelling Fires**

Reduction in Fire Casualties and Fatalities

Reduction of **Deliberate Fire Setting**

Reduction of **Fires in Non-Domestic Properties**

Reduction in Casualties from Non Fire Emergencies

Reduction of **Unwanted Fire Alarm Signals**

2014 -2015

5. MEASURING OUR SUCCESS

In order to keep us focused on delivering our planned outcomes, we will monitor and report our performance in a number of ways.

- 1. Monitor and review our performance against the East Renfrewshire, Renfrewshire and Inverclyde Local Fire Plans 2014-2017.
- 2. Evaluate our performance against the priorities specified in East Renfrewshire, Renfrewshire and Inverclyde's Annual Operating Plan 2014-2015.
- 3. Evaluate our contribution to improved outcomes for our communities, and our active participation within Community Planning Partnerships.
- 4. Our attendance at the following Fire and Rescue scrutiny groups.
 - East Renfrewshire Councils Police and Fire Cabinet.
 - Renfrewshire Councils Housing and Community Safety Policy Board.
 - Inverclyde Councils Education and Community Sub Committee.



6. 2014-2015 ACTION PLAN

Priority: Reduction of Accidental Dwelling Fires

Key Actions	What will success look like (Outcomes)
Undertake Home Fire Safety Visits (HFSV's) prioritising those most at risk	 We will have delivered a higher percentage of our HFSV to high risk groups, measured against our 2012/13 figures. We will have targeted our HFSV initiatives in communities of higher risk of fire. We will achieve a reduction in accidental fire deaths measured against our previous 3 year average.
Continue with our nursery and schools education programmes	 The SFRS Early Years fire safety education packs will be available in all of our Local Authority nurseries. We will continue to engage with Head Teachers in relation to delivering our youth engagement initiatives. (FireReach) We will continue to provide fire safety education talks within our schools to support the curriculum for excellence.
Work together with our Community Partners to promote fire safety in the home	 We will continue to work with partner agencies to ensure that residents are safe and supported in their home. We will engage with our councils on the benefits of installing domestic sprinklers in new and refurbished council housing stock. We will continue to work with partner agencies to deliver multi- agency community safety programmes to young people such as Safe Kids, Safety In The Park and young person's alcohol and drug programmes.
Where appropriate develop information sharing protocols with Councils and partner agencies	 We will continue to engage with partners and establish an increasing number of HFSV referral protocols for high risk groups.
Deliver a HFSV as part of the Councils Telecare Community Alarms Safety package	 We will have offered and delivered a HFSV for every resident who receives a Telecare Safety Alarm System
Where appropriate share operational data with partner agencies to ensure that engagement activities are targeted at the most vulnerable	 We will continue to contribute to local tasking and coordinating group activities. We will play an active part in our Community Planning Partnerships.
Deliver a range of thematic initiatives such as "Cook Safe" in a targeted approach	 We will have reduced the number of accidental dwelling fires in our 3 Council Areas
Maintain a high level of operational response based on the assessment of risk at all of our Community Fire Stations	 Our operational response times will remain at their current high standard, providing a prompt response to an emergency incident.
Ensure that our personnel are trained to the highest professional standards for both operational response and community safety engagement	 We will continue to implement a development programme which meets the needs of the SFRS and its staff.

Priority: Reduction in Fire Casualties and Fatalities

Key Actions	What will success look like (Outcomes)
Undertake HFSVs for those most at risk	 We will have delivered a higher percentage of our HFSV to high risk groups, measured against our 2012/13 figures. We will have targeted our HFSV initiatives in communities of higher risk of fire. We will have achieved a reduction in accidental fire deaths measured against our previous 3 year average.
Work together with our Community Partners to promote fire safety in the home	 We will have offered and provided a HFSV to every resident who receives a Telecare Safety Alarm System. We will continue to work with partner agencies to ensure that residents are safe and supported in their home. We will engage with our councils about the benefits of installing domestic sprinklers in new build and refurbished council housing stock.
Reduce the risk of fire and its associated dangers within our communities.	 We will have reduced the number of fire fatalities measured against our previous 3 year average. We will have reduced the number of fire casualties (excluding precautionary checks) measured against our previous 3 year average. We will be able to demonstrate our contribution to reducing the personal and social impact of fire on our communities.
Deliver a range of thematic initiatives such as" Cook Safe" in a targeted approach	 We will have reduced the number of accidental dwelling fires in communities at high risk from fire.
Maintain a high level of operational response based on the assessment of risk at all of our Community Fire Stations	 Our operational response times will remain at their current high standard, ensuring a prompt response to an emergency incident.
Develop closer collaboration with our Blue Light Service partners	 We will have participated in a range of joint training events this financial year.
In the event of a Fire Fatality, SFRS will participate in any organised Case Conference	 We will work with Partner agencies to share best practice and identify learning outcomes

Priority: Reduction of Deliberate Fire Setting

Key Actions	What will success look like (Outcomes)
Engage in a multi-agency approach to tackling deliberate fire-setting and fire related anti-social behaviour.	 We will have delivered a minimum of 9 FireReach courses this financial year. (3 per Council Area) We will have contributed to a reduction in fire damage to housing stock and associated assets We will have contributed to a reduction in fire damage to commercial and industrial buildings
Where appropriate share operational data with partner agencies to ensure that engagement activities are targeted at the most vulnerable	 We will continue to contribute to local tasking and coordinating group activities. We will play an active part in our Community Planning Partnerships.
Working with Police Scotland in relation to Fire Investigation	 We will continue with the provision of fire investigation reports for the attention of Police Scotland and the Procurator Fiscals office in accordance with our protocols.

Priority: Reduction of Fires in Non-Domestic Properties

Key Actions	What will success look like (Outcomes)
Complete regular risk based audits of businesses by Fire Safety Enforcement Officer	 We will have contributed to a reduction in fire damage to commercial and industrial premises. We will have contributed to a reduction in losses to businesses caused by fire
We will engage with owners of care homes and sheltered housing complexes	 We will have achieved a reduction in the number of fire related incidents in these type of premises We will have offered to provide a HFSV to the residents of all care homes and sheltered housing complexes within our Council areas
On-going partnership working with Council Licensing Departments in relation to Houses of Multiple Occupation (HMO)	 We will ensure that HMO's that we are notified about meet the required fire safety standards
Ensuring fire safety education is undertaken at appropriate times of the year with our student community	 We will have reduced the number of unwanted fire alarm signals (UFAS) in student accommodation We will have provided fire safety education which will contribute to a student's longer term life skills

Priority: Reduction in Casualties from Non-Fire Emergencies

Key Actions	What will success look like (Outcomes)
Contribute to a partnership approach to road safety	 We will have provided a programme of the SFRS "Cut It Out" road safety strategy aimed at S5/S6 students at our council high schools
Engage in a multi-agency approach to a range of community safety initiatives	 If requested we will contribute to any community safety programmes aimed at improving water safety
Participate at a range of multi-agency initiatives aimed at improved Community Safety	 We will hold a minimum of seven community fire station open days per year, which will provide a forum for multi-agency involvement

Priority: Reduction of Unwanted Fire Alarm Signals (UFAS)

Key Actions	What will success look like (Outcomes)
Implementation of the SFRS Unwanted Fire Alarm Signals (UFAS) policy	 We will continue to engage with owners and occupiers of commercial premises to provide advice and guidance in the reduction of UFAS We will have achieved a reduction in the number of UFAS incident we attend in commercial and industrial premises compared against our previous 3 year average.
Implementation of the SFRS Fire Safety Enforcement Framework	 We will ensure that buildings with high UFAS comply with the Fire(Scotland) Act 2005 and evaluate whether they have suitable and sufficient fire safety management procedures in place
Reduce the number of blue light journeys associated with UFAS incidents	 We will contribute to a reduction in road risk for other road users. We will have reduced the associated risk to our staff and pedestrians We will have ensured a more effective use of SFRS resources to target other areas of operational activity



To ensure that we are achieving our objectives and to remain flexible to emerging local and national priorities, the Local Senior Officer will review the Annual Operating Plan at the end of each financial year.

This review process will influence our future strategy as we work towards achieving the priorities which are specified in each of our Council's Local Fire Plans.



Contact Us

If you have something you'd like to share with us, you can get in touch in a number of ways:

• Write to us at the following address

Scottish Fire and Rescue Service East Renfrewshire, Renfrewshire and Inverclyde Headquarters 5 Thornhill Johnstone PA58JH

• By telephone to Local Senior Officer (LSO) Area Headquarters on: 01505356620



FREE Home Fire Safety Visit and FREE Smoke Alarm

Fire can happen to anyone.

But it is our job to help make sure your home is as safe from fire as it can be. This is why we provide free Home Fire Safety Visits.

Our staff can help you spot a possible fire hazard, offer advice and guidance and fit smoke alarms free of charge if your home requires them.

A Home Fire Safety Visit only takes around 20 minutes. And that 20 minutes might just save your life.

Visits are easy to arrange.

A Home Fire Safety Visit can be organised at a time that suits you, day or night. We would also like community members to think about anyone you know who could be at risk from fire. It could be a friend, relative, or neighbour. To book a free Home Fire Safety Visit for you, or for someone you know:

CALL 0800 0731 999 TEXT 'CHECK' TO 61611 or visit www.firescotland.gov.uk





Always ask for official identification - all employees of the Scottish Fire and Rescue Service will be happy to produce this on request.



www.firescotland.gov.uk

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INVERCLYDE COUNCIL LOCAL POLICE AND FIRE SCRUTINY SUB-COMMITTEE

AGENDA AND ALL PAPERS TO: Councillor McCabe		1
Councillor McColgan		1
Councillor Wilson		1
Councillor Brooks		1
Councillor Brennan		1
Councillor Campbell-Sturgess		1
Councillor Clocherty		1
Councillor Shepherd		1
Councillor McIlwee		1
Councillor Loughran		1
Councillor McEleny		1
All Other Member (For Information Only)		9
Officers:		
Chief Executive		1
Corporate Communications & Public Affairs		1
Corporate Director Community Health & Care Partnership		1
Acting Corporate Director Environment, Regeneration & Resources		1
Corporate Director Education, Communities & Organisational Development		1
Head of Finance		1
Head of Legal & Property Services		1
F Jarvie, Legal & Property Services		1
S Lang, Legal & Property Services		1
Head of Safer & Inclusive Communities		1
Chief Internal Auditor		1
Supt Mark Shepherd		1
Area Commander Alan Fairbairn		1
File Copy		1
	Total	<u>34</u>
AGENDA AND ALL NON-CONFIDENTIAL PAPERS TO:		~
Community Councils		9
		40
	TOTAL	<u>43</u>