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<b>Report To:</b>	<b>Police and Fire Scrutiny Sub Committee</b>	<b>Date:</b>	<b>12 March 2013</b>
<b>Report By:</b>	<b>Corporate Director Education Communities &amp; Organisational Development</b>	<b>Report No:</b>	<b>PF/2/13/JA</b>
<b>Contact Officer:</b>	<b>Area Manager Paul Tanzilli</b>	<b>Contact No:</b>	
<b>Subject:</b>	<b>Local Fire &amp; Rescue Plan</b>		

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## **1.0 PURPOSE**

- 1.1 To inform the sub-committee of the intention to produce a local Fire & Rescue Plan for Inverclyde. An example of the likely format of the Plan is attached at Appendix 1.

## **2.0 SUMMARY**

- 2.1 Members will be aware that the Scottish Fire & Rescue Service will come into being on 1<sup>st</sup> April, 2012, replacing the existing Fire & Rescue Services throughout Scotland.
- 2.2 The Police and Fire Reform (Scotland) Act 2012 requires the Chief Officer of the Scottish Fire and Rescue Service to prepare a draft local fire and rescue plan and submit it to the Council for consideration, comment and approval. The process of drafting the plan for consultation will commence on the 1<sup>st</sup> April 2013, once the new organisation is established. For information, the existing Strathclyde Fire & Rescue Local Plan for Inverclyde (Appendix 1) will be used for guidance.
- 2.4 Guidance on the role of the sub-committee in relation to its powers of scrutiny is appended (appendix 2).

## **3.0 RECOMMENDATION**

- 3.1 That the sub-committee note the position with regard to the development of the Local Fire and Rescue Plan for Inverclyde.

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# LOCAL FIRE PLAN FOR INVERCLYDE

2012-2013



Inverclyde  
council

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# FOREWORD

Welcome to Strathclyde Fire & Rescues (SFR) Service Delivery Plan for the Local Authority Area of Inverclyde.

The aim of this plan is to set out the priorities and objectives for SFR in this area over the remainder of the financial year. The document is also intended to provide a basis around which Local Authority partners can consider their Local Scrutiny and Engagement arrangements in anticipation of the reform of Fire & Rescue services in 2013. It is our intention to work closely with partners during this period of transition to ensure that we further develop the work being carried out in Inverclyde in order that our activities are fit for purpose as we move forward.

The plan, and indeed our strategies for service delivery within Inverclyde, are clearly aligned to the Community Planning Structure, as it is through building on our partnership activities that we will continue to deliver sustainable improvements in the safety of the communities we protect.

SFR will continue to analyse both historical and predictive activity, and socio-demographic data and trends, to target resources to where they are most required. It is our duty to consider the strategic priorities for SFR in the context of local circumstances and we remain committed to deliver local solutions where the community require the most assistance. Through working in partnership via the appropriate local thematic groups organisations gain a shared understanding of local issues and they can work together to deliver solutions without duplication of effort to help to build strong, safe and resilient communities within Inverclyde.

- |          |                                       |
|----------|---------------------------------------|
| <b>1</b> | <b><i>Inverclyde East</i></b>         |
| <b>2</b> | <b><i>Inverclyde East Central</i></b> |
| <b>3</b> | <b><i>Inverclyde North</i></b>        |
| <b>4</b> | <b><i>Inverclyde South</i></b>        |
| <b>5</b> | <b><i>Inverclyde West</i></b>         |
| <b>6</b> | <b><i>Inverclyde South West</i></b>   |



# INTRODUCTION

The Scottish Government provides an overarching vision for public services that focuses on the creation of a more successful country, with opportunities for all through a sustainable increase in economic growth.

This direction is supported by Strategic Objectives to make Scotland a wealthier & fairer, smarter, healthier, safer & stronger and greener place. Through a concordat between the Scottish Government and the Convention for Scottish Local Authorities (COSLA), the Strategic Objectives have been expanded into Local Single Outcome Agreements which include indicators and targets that provide the framework for how Local Authorities and their Community Planning partners such as the Fire & Rescue Service will deliver services.

In addition to the performance framework, compliance with all relevant legislation governing Fire & Rescue Services, such as; our primary legislation, the Fire (Scotland) Act 2005 and its accompanying framework document, and the Police and Fire Reform (Scotland) Act 2012 require Fire & Rescue Services to deliver core services in the areas of firefighting, fire safety engagement, prevention and education, enforcement of fire safety legislation, fire investigation and rescue from fire and a range of other hazardous situations.

*The Police and Fire Reform (Scotland) Act 2012 requires local plans to contain:*

- *Priorities and objectives for SFRS in connection with the carrying out duties in the local authority's area of SFRS's functions,*
- *The reasons for selecting each of those priorities and objectives,*
- *How SFRS proposes to deliver those priorities and objectives,*
- *In so far as is reasonably practicable, outcomes by reference to which delivery of those priorities and objectives can be measured,*
- *How those priorities and objectives are expected to contribute to the delivery of any other relevant local outcomes which are identified by community planning,*
- *Such other matters relating to the carrying out of SFRS's functions in the local authority's area as SFRS thinks fit.*

# STRATEGIC ASSESSMENT

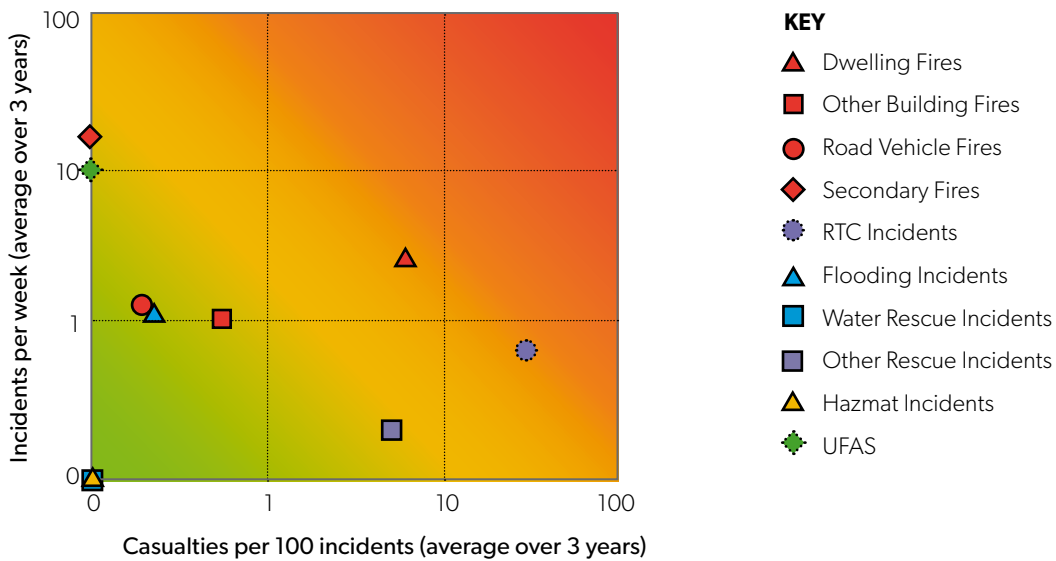
## National Assessment

The priorities for Scotland will be laid out in the National Strategic Assessment and the activities below are likely to be evidenced as areas where the Scottish Fire and Rescue Service require to target their resources' effectively.

- Dwelling Fires
- Fire Casualties
- Deliberate Fire Setting
- Non Domestic Fires;
- Unwanted Fire Signals & False Alarms
- Road Traffic Collisions
- Water Rescue and Flooding
- Specialist Rescue
- Hazmats and CBRN
- Firefighting at Sea
- National Resilience
- Fire Investigation
- Fire Safety Enforcement

## Local Assessment

Clearly the plan needs to fit local needs and from the national assessment local issues are identified for the FRS to target within the Inverclyde area.



## Local Priorities, Actions and Outcomes

From the areas identified in the local assessment, priorities and action plans are formulated and expected outcomes agreed to meet the needs of the local community.

# PRIORITIES, ACTIONS AND OUTCOMES

## 1. Reduction of Dwelling Fires

Many dwelling fires start accidentally in the kitchen and are mainly caused by people who become distracted and leave cooking unattended. It is reassuring that a large number of dwellings had a working smoke detector that raised the alarm at an early stage and prevented widespread fire damage and further injury.

### Aligns to:

- **National Indicator 6:** We live longer healthier lives
- **National Indicator 8:** We have improved the life chances for children, young people and families at risk.
- **National Indicator 9:** We live our lives safe from crime disorder and danger
- Safer SOA thematic group
- Healthier SOA thematic group
- Alcohol & Drugs Partnership
- Adult Protection Committee
- Greener /Environmental SOA thematic group

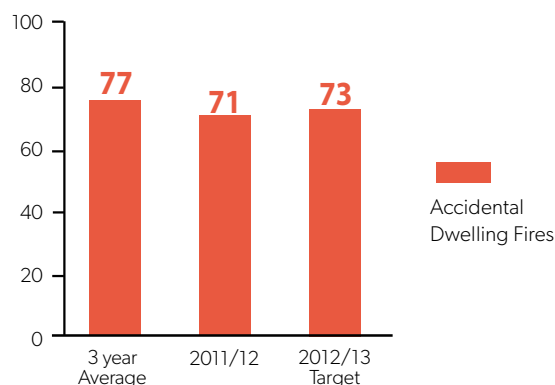
### We will achieve it by:

- Targeting HFSVs in order to increase the number delivered to those at higher risk from fire.
- Using data analysis tools to ensure that our engagement activities are targeted at the most vulnerable groups within our communities
- Working together with our Community Planning partners to promote fire safety in the home.

**Our Target against our 3 year average is a 5% Reduction.**

### In doing so we will also add value by:

- Preventing accidental fire deaths and societal loss.
- Reducing fire related injuries and hospital admissions- associated with HEAT targets.
- Reducing damage to housing stock.
- Reducing environmental damage from smoke and fire gases.
- Reducing losses to employers and business caused by employee injuries and associated time off work .



## 2. Reduction of Fire Casualties and Fatalities

Fire casualties tend to occur in accidental dwelling fires where factors such as alcohol or drug abuse are present or if the occupants are elderly or infirm. The lack of a working smoke detector also greatly increases the vulnerability of these individuals. The costs associated with fire casualties are high – with potentially significant trauma to individuals, and high financial costs to health and housing partners. The Fire & Rescue Service in Inverclyde aim to target a reduction in these casualties by working with partner agencies by adopting a “known to one, known to all approach”

### Aligns to:

- **National Indicator 6:** We live longer healthier lives
- **National Indicator 8:** We have improved the life chances for children, young people and families at risk
- **National Indicator 9:** We live our lives safe from crime disorder and danger
- Safer SOA thematic group
- Healthier SOA thematic group
- Alcohol & Drugs Partnership
- Adult Protection Committee

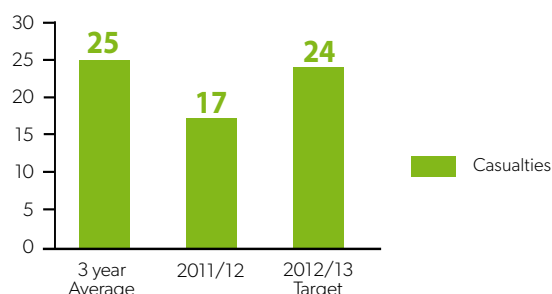
### We will achieve it by:

- Targeting HFSV's in order to increase the number delivered to those at higher risk from fire.
- Using data analysis tools to ensure that our engagement activities are targeted at the most vulnerable groups within our communities
- Working together with our Community Planning partners to promote fire safety in the home.

**Our Target against our 3 year average is a 4% reduction in Fire Casualties.**

### In doing so we will also add value by:

- Preventing accidental fire deaths and societal loss.
- Reducing fire related injuries and hospital admissions- associated with HEAT targets.
- Reducing damage to housing stock.
- Reducing environmental damage from smoke and fire gases.
- Reducing losses to employers and business caused by employee injuries and associated time off work.





### 3. Reduction of Deliberate Fire Setting

Deliberate fire setting is a significant problem for the Fire & Rescue Service and is responsible for a very high number of all of the secondary fires we attend. Secondary fires are reportable fires that did not involve casualties or rescues and were attended by four or fewer appliances. The main secondary fire categories are refuse/container, grass/ heath/railway and derelict building incidents.

There is a very close link between deliberately set Secondary fires and other forms of fire related anti-social behaviour. By continuing to focus our attention on deliberate fires this will reduce the burden on the FRS and partner agencies.

#### Aligns to:

- **National Indicator 4:** Our young people are successful learners, confident individual, effective contributors and responsible citizens
- **National Indicator 6:** We live longer healthier lives
- **National Indicator 8:** We have improved the life chances for children, young people and families at risk
- **National Indicator 9:** We live our lives safe from crime disorder and danger
- Safer SOA thematic group
- Alcohol & Drugs Partnership
- Adult Protection Committee
- Greener/Environmental SOA thematic group

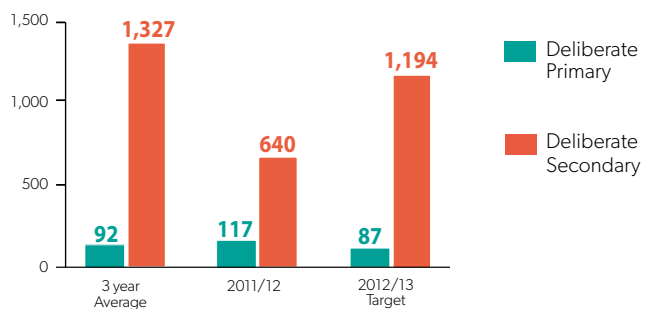
#### We will achieve it by:

- Working together with our Community Planning partners to tackle Fire related ASB and crime.
- Engage in a multi-agency approach to tackling deliberate fire-setting and fire related anti-social behaviour through diversionary activities and education.
- Continue to deliver Fire education programmes including the successful FireReach programme which positively engages with young people.

**Our target against our 3 year average is a 5% Reduction for Deliberate Primary Fires and a 10% reduction for Deliberate Secondary Fires.**

#### In doing so we will also add value by:

- Reducing fire related injuries and hospital admissions- associated with HEAT targets.
- Reducing damage to housing stock and associated assets.
- Reduce damage to commercial & industrial buildings.
- Reducing environmental damage from smoke and fire gases.
- Reducing losses to employers and business caused by employee injuries and associated time off work.
- Reducing loss of business or business closure from fire.
- Reduction in ASB and crime.



## 4. Reduction of Fires in Non Domestic Properties

All workplaces and business premises are classed as Non Domestic Fires and come under the scope of the Fire(Scotland) Act 2005.

Sleeping risks are seen as a particularly high fire risk since most fatal fires occur at night when people are less vigilant and at their most vulnerable. Residential care homes, student accommodation and non self-contained sheltered housing make up the greatest proportion of these incidents within the Inverclyde area.

### Aligns to:

- **National Indicator 1:** We live in a Scotland that is the most attractive place for doing business in Europe
- **National Indicator 6:** We live longer healthier lives
- **National Indicator 8:** We have improved the life chances for children, young people and families at risk
- **National Indicator 9:** We live our lives safe from crime disorder and danger
- Safer SOA thematic group
- Greener/Environmental SOA thematic group

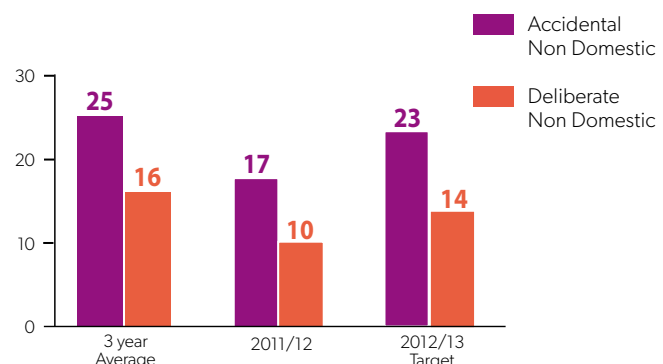
### We will achieve it by:

- Regular Fire Audits by Fire Safety Enforcement Officers using a risk based approach.
- Further developing partnerships with local non self-contained sheltered housing providers to offer advice and guidance for managers and new residents.
- Ensure Community Education is undertaken at appropriate times throughout the year with our student community and work with the licensing department to ensure all multiple occupation houses meet the required standards in relation to Fire Safety

**Our Target against our 3 year average is a 8% Reduction in Accidental Non Domestic Fires and a 13% Reduction in Deliberate Non Domestic Fires.**

### In doing so we will also add value by:

- Preventing accidental fire deaths and societal loss.
- Reducing fire related injuries and hospital admissions- associated with HEAT targets.
- Reducing damage to housing stock and associated assets.
- Reduce damage to commercial & industrial buildings.
- Reducing environmental damage from smoke and fire gases.
- Reducing losses to employers and business caused by employee injuries and associated time off work.
- Reducing loss of business or business closure from fire.
- Reduction in ASB and crime.



## 5. Reduction in Road Traffic Collisions

Attendance at road traffic collisions (RTCs) is a central role for fire and rescue services but primary responsibility for road safety lies with the Police and other government bodies including Road Safety Scotland.

SFR however, have a crucial role to play in supplementing the work that other organisations carry out, and are able to provide hard hitting testimonial that enforces messages about road safety, driver awareness and the consequences of dangerous driving.

### Aligns to:

- **National Indicator 6:** We live longer healthier Lives
- **National Indicator 9:** We live our lives safe from crime disorder and danger
- Safer SOA thematic group
- Healthier SOA thematic group
- Go Safe, Scotland's Road Safety Framework to 2020, Its Everyone's Responsibility is the Strategic Document which drives Road Safety in Scotland.

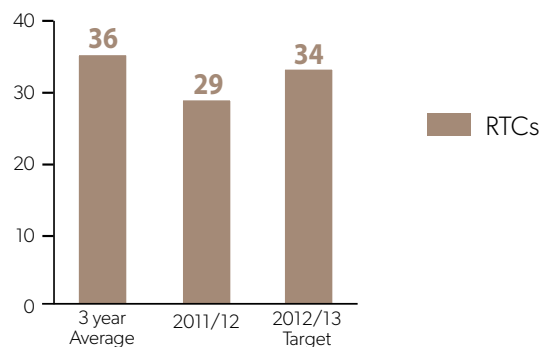
### We will achieve it by:

- Delivery of Fire & Rescue and multi-agency type road safety educational programmes, particularly aimed at high risk groups and young people within our communities.
- Working with community planning partners to identify RTC hotspots and to seek collaborative solutions to reduce road deaths and injuries.

### Our Target against our 3 year average is a 5% Reduction.

### In doing so we will also add value by:

- Reducing road traffic related injuries and hospital admissions- associated with HEAT targets.
- Reduction of associated loss to business and employers due to injury consequences.
- Minimise road traffic disruption.
- Minimise business losses due to road traffic disruption.



## 6. Reduction of Unwanted Fire Signals

Unwanted Fire Alarm Signals (UFAS) are those occasions when an automated fire alarm activates and results in a mobilisation of fire and rescue service resources, when the reason for that alarm turns out to be something other than a fire emergency.

Other types of false alarm include malicious 999 calls and emergency calls made when a person genuinely believes that an emergency has occurred which requires the attendance of the fire and rescue service, and that belief subsequently turns out to be unfounded.

### Aligns to:

- **National Indicator 1:** We live in a Scotland that is the most attractive place for doing business in Europe.
- **National Indicator 6:** We live longer healthier lives
- **National Indicator 9:** We live our lives safe from crime disorder and danger
- Safer SOA thematic group

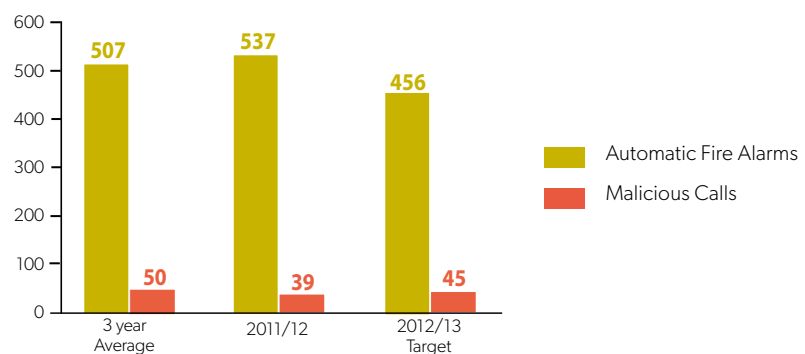
### We will achieve it by:

- Working with Owners and occupiers of commercial premises at a local level to provide advice and guidance in the reduction of unwanted fire alarm signals
- Ensuring buildings with high instances of unwanted fire alarm signals comply with the Fire (Scotland) Act 2005 and evaluate whether they have suitable and sufficient fire safety management procedures in place.
- Delivery of Initiatives aimed at reducing the number of malicious calls to the fire and rescue will continue to be carried out through youth engagement and educational programmes.

**Our Target against our 3 year average is a 10% Reduction.**

### In doing so we will also add value by:

- Reduction in ASB and crime.
- Reducing road risk by reducing blue light journeys .
- Minimising disruption in business, education, leisure and other establishments which have UFAS.



# Local Outcomes



# Outcomes

Measured against published Single Outcome Agreement, Community Safety and Local Fire Plan Objectives, and scrutinised by the Board of Strathclyde Fire & Rescue and Inverclyde Council.

# CONTACT US

## Feedback

If you have something you'd like to share with us, you can get in touch in a number of ways:

- Use the feedback form on our website to send an email - [www.strathclydefire.org](http://www.strathclydefire.org)
- Contact your local community fire station - details are listed on our website or in your local telephone directory.
- Contact your local Area HQ - details are listed on our website or in your local telephone directory.
- Write to us at the address at the bottom of this page.

We are fully committed to continually improving the service we provide to our communities and recognise that to achieve this goal we must listen and respond to the views of the public.

We use all feedback we receive to monitor our performance and incorporate this information into our planning and governance processes in order to continually improve our service.

We are proud to say that the majority of the feedback we receive is positive, and we are keen to hear examples of good practice and quality service delivery that exemplifies the standards of care that we strive to provide for the communities of Strathclyde.

In instances where our standards of service are questioned, we welcome the opportunity to investigate the circumstances, and are committed to correcting any lapses and using the learning outcomes to improve our future service delivery.

### IF YOU WOULD LIKE A COPY OF THIS DOCUMENT IN A DIFFERENT FORMAT OR A VERSION IN ANOTHER LANGUAGE PLEASE CONTACT:

في حال رغبتكم بالحصول على نسخة أخرى من هذا المستند معدة بنسق مختلف أو الحصول على نسخة منه محررة بلغة أخرى، يرجى الاتصال حسب التالي:

如果您希望收到這份文件的不同格式版本或其它語言版本，請聯絡：

Ma tha sibh ag iarraidh na sgrìobhainn seo ann an cruth eile no tionndadh ann an cànan eile cuiribh fios air:

Αν θέλετε αντίγραφο αυτού του εγγράφου σε διαφορετική μορφή ή έκδοση σε άλλη γλώσσα, παρακαλώ επικοινωνήστε με:

אם ברצונכם לקבל עותק של מסמך זה בפורמט שונה או גרסה מתורגמת שלו בשפה אחרת, אנא צרו עמנו קשר לפי הפרטים הבאים:

यदि आप इस दस्तावेज़ की प्रतिलिपि किसी अलग प्रारूप या किसी अन्य भाषा के संस्करण में पाना चाहते हैं तो कृपया यहां सम्पर्क करें:

Osoby zainteresowane otrzymaniem niniejszego dokumentu w innym formacie lub języku prosimy o skontaktowanie się z nami pod adresem:

ਜੇ ਤੁਸੀਂ ਇਸ ਦਸਤਾਵੇਜ਼ ਦੀ ਕਾਪੀ ਕਿਸੇ ਹੋਰ ਫਾਰਮੈਟ ਵਿੱਚ ਜਾਂ ਇਸਦਾ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਦਾ ਵਰਸ਼ਨ ਚਾਹੁੰਦੇ ਹੋ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਇੱਥੇ ਸੰਪਰਕ ਕਰੋ:

Eğer bu belgenin farklı formatta veya başka bir dilde kopyasını istiyorsanız, lütfen bağlantı kurun. Bağlantı bilgileri:

اگر آپ کو اس دستاویز کی کاپی کسی دیگر شکل میں یا کسی دوسری زبان میں اس کا ترجمہ درکار ہے تو براہ کرم رابطہ کریں:

Strathclyde Fire & Rescue Headquarters, Bothwell Road, Hamilton ML3 0EA

Tel 01698 300999 Fax 01698 338444 or alternatively visit our website [www.strathclydefire.org](http://www.strathclydefire.org)



# POLICE AND FIRE REFORM

## A Collaborative Statement of Good Scrutiny & Engagement

SUMMARY VERSION 1.0 – 6 February 2013



### INTRODUCTION

This is a summary of the [full Collaborative Statement](#) published on 17 January as part of the Safer Communities Programme. It is non-statutory guidance for those involved in implementing the [Police & Fire Reform \(Scotland\) Act 2012](#). It aims to complement separate guidance on [Single Outcome Agreements](#) and [Best Value](#).

### FIVE PRINCIPLES FOR GOOD SCRUTINY AND ENGAGEMENT

These principles are based on good practice and promote the 'four pillars' of public service reform<sup>1</sup>. Following them will promote the broader conditions in which scrutiny and engagement can flourish and help deliver a key aim of reform – to strengthen the connection between the services and the communities they serve.

<b>Principle 1</b> Focus on outcomes	<b>Principle 2</b> Understand local conditions and reflect the community voice	<b>Principle 3</b> Promote joint working to secure better outcomes and Best Value	<b>Principle 4</b> Provide strategic leadership in order to influence service delivery	<b>Principle 5</b> Support continuous improvement by providing constructive challenge
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There is a natural, circular flow through the principles and community engagement provides the golden thread connecting them all.

### GOOD SCRUTINY AND ENGAGEMENT PRACTICE

<b>Principle 1</b> <ul style="list-style-type: none"><li>◆ Joint priority setting</li><li>◆ Focus on early intervention and prevention</li><li>◆ Local plans part of holistic community safety approach</li><li>◆ Local plans linked to SOA</li></ul>	<b>Principle 2</b> <ul style="list-style-type: none"><li>◆ Focus on people and place</li><li>◆ Evidence drawn from range of sources</li><li>◆ Impact of engagement measured &amp; reported on</li></ul>	<b>Principle 3</b> <ul style="list-style-type: none"><li>◆ Streamlined CPP landscape</li><li>◆ Joint tasking &amp; problem solving</li><li>◆ Local service integration</li><li>◆ Peer learning</li><li>◆ Shared use of total resources</li><li>◆ Joint working on prevention</li></ul>	<b>Principle 4</b> Scrutineers: <ul style="list-style-type: none"><li>◆ have impartial support/advice</li><li>◆ do proactive reviews</li><li>◆ promote prevention</li><li>◆ promote Best Value</li><li>◆ encourage collaboration</li></ul>	<b>Principle 5</b> Scrutineers: <ul style="list-style-type: none"><li>◆ look for innovative ways to scrutinise</li><li>◆ use data to drive progress</li><li>◆ are aware of performance in other areas</li><li>◆ have training to fulfil their role</li></ul>
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<sup>1</sup> In response to the Christie Commission's recommendations, the Government's public service reform agenda will be built on four pillars: (i) a decisive shift towards prevention; (ii) a greater focus on 'place' to drive better partnership, collaboration and local delivery; (iii) investing in people who deliver services through enhanced workforce development and effective leadership; and (iv) a more transparent public service culture which improves standards of performance.



## CHECKLIST QUESTIONS FOR SCRUTINEERS

These checklist questions are designed to help scrutineers in their scrutiny role.

<b>Principle 1: Focus on outcomes</b>		
<b>Questions for scrutineers</b>	<b>Yes/No</b>	<b>Actions/Notes</b>
Are the services focused on short, medium and long term outcomes for diverse communities?		
Do the services use robust evidence to drive local priority setting?		
Do local plans prioritise early intervention and prevention?		
Do you and the services have a clear vision of what legacy you want to leave in your area?		
<b>Principle 2: Understand local conditions and reflect the community voice</b>		
<b>Questions for scrutineers</b>	<b>Yes/No</b>	<b>Actions/Notes</b>
Do the services use an evidence-based approach, underpinned by disaggregated data, to drive improvement in meeting the differing needs of local populations?		
Do the priorities, outcomes and commitments in local plans reflect partners' shared understanding of the needs of the people and places I represent?		
Is it clear how the local plan has been influenced by multimember ward-level community engagement?		
Do the services build the capacity of communities to deliver for themselves in a coordinated fashion?		
<b>Principle 3: Promote joint working to secure better outcomes and best value</b>		
<b>Questions for scrutineers</b>	<b>Yes/No</b>	<b>Actions/Notes</b>
Do partners involved in delivering local plans focus on 'place' as a way of driving better partnership?		
Do I encourage partnership working to generate added value from collective skills, knowledge and resources?		
Is the use of joint tasking and problem solving routine in my area?		
Are opportunities to integrate services at a local level exploited where this supports the delivery of better outcomes and best value?		
Am I building effective relationships and networks with the services and other stakeholders, locally and nationally, to promote peer learning and collaboration?		
<b>Principle 4: Provide strategic leadership in order to influence service delivery</b>		
<b>Questions for scrutineers</b>	<b>Yes/No</b>	<b>Actions/Notes</b>
Am I able to access independent expert support and advice to help me fulfil my scrutiny role?		
Am I involved in establishing what communities need, allowing me to establish priorities?		
Do I regularly make recommendations for service delivery improvements when scrutinising the delivery of local plans?		
Have the service delivery changes I have influenced led to improved outcomes for the people I represent?		
<b>Principle 5: Support continuous improvement by providing constructive challenge</b>		
<b>Questions for scrutineers</b>	<b>Yes/No</b>	<b>Actions/Notes</b>
Do the services report on performance in a way that is clear, concise, balanced and presented in a way that allows me to judge how well they are doing?		
Do I interrogate performance reports and ensure that they highlight areas for development (as well as successes)?		
Do I make recommendations for how to improve performance locally, building on good practice from across Scotland?		