
Report To:	Community Health & Care Partnership Sub Committee	Date:	10 January 2013
Report By:	Corporate Director Inverclyde Community Health & Care Partnership	Report No:	CHCP/02/2013/HW
Contact Officer:	Helen Watson, Head of Planning, Health Improvement & Commissioning	Contact No:	01475 558662
Subject:	Governance of External Organisations CHCP Procedures and Governance Report		

1.0 PURPOSE

- 1.1 To submit the CHCP's quarterly Governance report to the CHCP sub-committee for information and to update the Sub-Committee on progress in terms of the governance process.
- 1.2 The key focus of the CHCP Governance arrangements is to ensure that contracted services maintain quality service provision and meet financial governance requirements.

2.0 SUMMARY

- 2.1 The Policy & Resources Committee agreed in May 2011 to introduce a process to ensure that the Council fulfils its overall Governance responsibilities towards external organisations effectively.
- 2.2 The majority of organisations on the Council's governance list deliver services for the CHCP.
- 2.3 The CHCP sub-committee in October 2012 agreed the CHCP Governance procedures and reporting format. CHCP Governance reports are to be submitted within each committee cycle.
- 2.4 The new arrangements require Joint Governance meetings to take place on a prioritised basis with 72 organisations on either a quarterly or six monthly basis.
- 2.5 The CHCP Governance reports will provide information to Committee which meets the Councils Governance requirements.

3.0 RECOMMENDATION

- 3.1 That the Inverclyde CHCP Sub-Committee note the CHCP Governance report (Appendix 1).

Brian Moore
Corporate Director Inverclyde Community Health & Care Partnership

4.0 BACKGROUND

- 4.1 The report approved by the ICHCP Sub-Committee in October 2012 detailed that the CHCP required to meet with 72 of the Council's 77 external contracted services.
- 4.2 The report provided detailed information on the schedule of joint governance meetings which require to be conducted by the CHCP between 1 September 2012 and 31 March 2013. The CHCP's first governance report was included profiling performance information and the arrangements for formal Joint Governance Meetings with Organisations, Senior Commissioning and Contracts Officers and Finance Services.
- 4.3 Finance Services have provided significant input within the CHCP governance process which has included attendance at Governance meetings as required and discussing matters relating to the Organisation's financial position. Financial information has been provided systematically to both Commissioning and Contracts Officers regarding the financial status of Organisations which, if required, has resulted in further engagement with the Organisation by Finance Services to ensure financial governance requirements have been achieved.
- 4.4 A key focus of the governance process is quality of service. Quality of service is monitored via various levels of scrutiny ranging from individual care reviews; contract monitoring and Care Inspectorate grading. Services which have received high Care Inspectorate Grades and positive contract monitoring reports are acknowledged within the governance reporting process. Services which receive low care inspectorate grades invoke a contract management process involving CHCP Contracts Officers liaising with the Care Inspectorate and the Provider to ensure that the action plan for improvement meets our expectations in terms of contract compliance. In particular, if the grade relates to quality of care and support, CHCP commissioners and contracts officers actively monitor progress to ensure timeous resolution and to inform any contingency planning arrangements that may be required from a CHCP perspective.
- 4.5 The National Care Home Contract for Older People applies a financial penalty (£20 per resident per week) in the following circumstances:-
- A Care Home receiving a grade of 2 or less in the theme of Quality Care and Support and has not previously been at grade 2 or below, the Care Home is given the opportunity to correct this via an improvement plan agreed with the Care Inspectorate. The Care Home will not normally be subject to the penalty unless it fails to recover a grade 3 or above at the next inspection; and
 - A Care Home receiving a grade of 2 or less in the area of Quality of Care and Support, and has previously been graded at this level, the penalty deduction will apply.
- 4.6 The final decision as to whether reductions are applied is at the discretion of the CHCP.
- 4.7 The Scottish Government's proposals for the integration of adult health and social care explain that each Health and Social Care Partnership will be expected to produce a Joint Commissioning Plan for Older Peoples services. Inverclyde CHCP has produced an overarching commissioning strategy for all services from which a commissioning delivery plan for each service area will be developed.
- 4.8 Crucial to the commissioning and planning process is the involvement of third and independent sector providers. The CHCP Governance report demonstrates the link between the commissioned service and the commissioning plans. For example, the CHCP Joint Commissioning Plan for Older Peoples Services directly relates to the Change Fund Plan.
- 4.9 Inverclyde Council is the first Local Authority area in Scotland to participate in the Partners for Change (PFC) process. PFC is delivered by the Social Value Lab and partners as part of the national Developing Markets for the Third Sector Providers Programme.
- 4.10 The PFC process has produced a Commissioning Improvement Plan which involves the third and independent sector more fully in service planning. The process has linked specifically to the CHCP Joint Commissioning Strategy.

5.0 PROPOSALS

- 5.1 To note that the CHCP has conducted 42 Joint Governance Meetings during the reporting period October – December 2012 with a focus on quality of service; relationship to the CHCP joint commissioning strategy and financial governance requirements.
- 5.2 To note that the Joint Governance process has provided enhanced performance and financial governance information as detailed in Appendix One of this report.
- 5.3 That the Governance Report to the CHCP sub-committee in February will complete the CHCP's reporting requirements in respect of the CHCP's 72 external organisations. (A further 30 joint governance meetings)
- 5.4 That future CHCP governance meetings continue to be prioritised according to financial and contract monitoring status and governance reporting requirements.

6.0 IMPLICATIONS

- 6.1 Legal: There are no legal implications in respect of this report.
- 6.2 Finance: There are no financial implications in respect of this report.

Cost Centre	Budget Heading	Budget Year	Proposed Spend this Report	Virement From	Other Comments

- 6.3 Personnel: There are no personnel implications
- 6.4 Equalities: The equalities process is embedded within the Governance arrangements.
- 6.5 Depopulation: The CHCP Joint Commissioning Strategies take into account demographic trends to inform current and future plans for services for people living in Inverclyde.

7.0 CONSULTATION

Consultation has taken place with Finance Services regarding the CHCP governance procedures and the financial information detailed in this report.

- 7.1 Legal Services have been consulted regarding the contractual status of Organisations.

8.0 LIST OF BACKGROUND PAPERS

- 8.1 Policy & Resources Committee Report by Chief Financial Officer 24 May 2011.
- 8.2 Report to the Corporate Management Team 6th September 2012 – Governance of External Organisations - Update.
- 8.3 Committee Report to the Community Health & Care Partnership sub-committee 18th October 2012 (Governance of External Organisations CHCP Procedures & Governance Report)
- 8.4 Policy & Resources Committee Report by Chief Financial Officer 13 November 2012.
- 8.5 Care Inspectorate Reports (Most Recent Reporting Period).

Appendix One

Inverclyde CHCP Governance Reporting

Name of Provider	Contractual Status	Commitment 2012-2013	No of Places Funded During Financial Period *	Care Inspectorate Date of Inspection/Quality Themes/ Grades *				Contract Monitoring Status	CHCP Commissioning Priorities	Governance Monitoring Date	Provider Attendees	
				Date of Inspection	Quality of Care & Support	Quality of Environment	Quality of Staffing					Quality of Management/ Leadership
Alt-Na-Craig Limited	NCHC - Signed. Cosla conduct Annual negotiations with Scottish Care regarding fees/ contract conditions. NCHC negotiations for 2013/ 2014 are underway. Current contract expires April 2013. Contract has option to extend for upto 2 years.	£710,324	55	17/01/2012	6	-	-	6	Compliant. This Care Home has achieved the highest grades in the Inspected Quality Themes. Awaiting audited accounts for the financial year ended 31 March 2012. Refurb ongoing in care home	The CHCP Joint Strategic Commissioning Plan for Older Peoples Services and the Change Fund Plan for 2013/14 and beyond involves partners from the Care Home Sector in the commissioning process to inform plans for the future care and support of Older People	02/11/2012	Sheena Caplan
Balclutha Court	NCHC - Signed. Cosla conduct Annual negotiations with Scottish Care regarding fees/ contract conditions. NCHC negotiations for 2013/ 2014 are underway. Current contract expires April 2013. Contract has option to extend for upto 2 years.	£1,434,295	91	13/01/2012	4	4	4	-	Compliant	The CHCP Joint Strategic Commissioning Plan for Older Peoples Services and the Change Fund Plan for 2013/14 and beyond involves partners from the Care Home Sector in the commissioning process to inform plans for the future care and support of Older People	15/01/2013	
Care Concern Limited (Marchmont House)	NCHC - Signed. Cosla conduct Annual negotiations with Scottish Care regarding fees/ contract conditions. NCHC negotiations for 2013/ 2014 are underway. Current contract expires April 2013. Contract has option to extend for upto 2 years.	£652,536	45	16/11/2010	6	-	-	-	Compliant. This Care Home has achieved the highest grade in the Inspected Quality Theme. Care home has commenced building an extension which will increase single room occupancy from 47 to 50. Completion date end of November 2012. A Dun & Bradstreet Financial Assessment report did not identify any concerns.	The CHCP Joint Strategic Commissioning Plan for Older Peoples Services and the Change Fund Plan for 2013/14 and beyond involves partners from the Care Home Sector in the commissioning process to inform plans for the future care and support of Older People	04/10/2012	Joan Strain and Pauline Stevenson
Flagship Tower (Greenock) Limited (Larkfield View)	NCHC - Signed. Cosla conduct Annual negotiations with Scottish Care regarding fees/ contract conditions. NCHC negotiations for 2013/ 2014 are underway. Current contract expires April 2013. Contract has option to extend for upto 2 years.	£1,243,230	81	26/04/2012	4	-	3	-	Audited Accounts reviewed by Finance - no concerns. Service partially compliant - follow up action underway by contracts team to monitor compliance. Refurbishment underway in care home. Provider has 12 bedded unit available for development.	The CHCP Joint Strategic Commissioning Plan for Older Peoples Services and the Change Fund Plan for 2013/14 and beyond involves partners from the Care Home Sector in the commissioning process to inform plans for the future care and support of Older People	26/10/2012	Janice McFarlane and Elizabeth Williamson
Cloch Housing	Call-Off - Rolling	£35,744	22	03/11/2010	6	-	6	5	Compliant. Cloch HA and Oaktree HA have merged to form Constitutional Partnership. Each maintains separate housing stock. CHCP make a funding contribution for warden service.	Housing Association partners will inform Joint Strategic Commissioning Plans for all CHCP services and are partners in the Local Housing Strategy 2011/16	15/11/2012	Andy Thompson and Mary McDonald

Care Inspectorate Date of Inspection/Quality Themes/ Grades *												
Name of Provider	Contractual Status	Commitment 2012-2013	No of Places Funded During Financial Period *	Date of Inspection	Quality of Care & Support	Quality of Environment	Quality of Staffing	Quality of Management/ Leadership	Contract Monitoring Status	CHCP Commissioning Priorities	Governance Monitoring Date	Provider Attendees
Confident Care	Call-Off - Rolling	£216,848	Not Reg. for specific Numbers	21/06/2012	4	-	4	4	Service compliant. Confident Care and Commissioner to liaise re: CM2000 options. Audited Accounts currently under review by Finance Services.	The CHCP Joint Strategic Commissioning Plan for Older Peoples Services and the Change Fund Plan for 2013/14 and beyond involves partners from the Care at Home Sector in the commissioning process to inform plans for the future care and support of Older People	05/11/2012	Evelyn Campbell
Greenock Medical Aid Society (Bagatelle)	NCHC - Signed. Cosla conduct Annual negotiations with Scottish Care regarding fees/ contract conditions. NCHC negotiations for 2013/ 2014 are underway. Current contract expires April 2013. Contract has option to extend for upto 2 years.	£554,867	44	23/04/2012	5	5	4	5	Compliant Audited accounts reviewed by Finance - no current concerns.	The CHCP Joint Strategic Commissioning Plan for Older Peoples Services and the Change Fund Plan for 2013/14 and beyond involves partners from the Care Home Sector in the commissioning process to inform plans for the future care and support of Older People	09/10/2012	Charles Young
Greenock Medical Aid Society (Glenfield)	NCHC - Signed. Cosla conduct Annual negotiations with Scottish Care regarding fees/ contract conditions. NCHC negotiations for 2013/ 2014 are underway. Current contract expires April 2013. Contract has option to extend for upto 2 years.	£480,999	40	07/09/2012	5	5	5	5	Compliant Audited accounts reviewed by Finance - no current concerns.	The CHCP Joint Strategic Commissioning Plan for Older Peoples Services and the Change Fund Plan for 2013/14 and beyond involves partners from the Care Home Sector in the commissioning process to inform plans for the future care and support of Older People	09/10/2012	Charles Young
HC-One (Merino Court)	NCHC - Signed. Cosla conduct Annual negotiations with Scottish Care regarding fees/ contract conditions. NCHC negotiations for 2013/ 2014 are underway. Current contract expires April 2013. Contract has option to extend for upto 2 years.	£649,851	38	06/02/2012	4	-	4	4	HC One took over Merino Court (previously Southern Cross) in November 2011. Occupancy levels increasing since HC One takeover. Refurbishment ongoing. Audited Accs. not completed until Dec.2012. To be submitted in January 2013 for review by Finance services.	The CHCP Joint Strategic Commissioning Plan for Older Peoples Services and the Change Fund Plan for 2013/14 and beyond involves partners from the Care Home Sector in the commissioning process to inform plans for the future care and support of Older People	03/12/2012	
Kincaid House	NCHC - Signed. Cosla conduct Annual negotiations with Scottish Care regarding fees/ contract conditions. NCHC negotiations for 2013/ 2014 are underway. Current contract expires April 2013. Contract has option to extend for upto 2 years.	£1,591,577	98	18/05/2012	5	5	4	-	Compliant. Refurb underway. Audited accounts reviewed by Finance - no concerns. Key challenge is NCHC rate which, according to provider, does not meet rising cost of care. COSLA negotiate fee rates on a national basis.	The CHCP Joint Strategic Commissioning Plan for Older Peoples Services and the Change Fund Plan for 2013/14 and beyond involves partners from the Care Home Sector in the commissioning process to inform plans for the future care and support of Older People	28/09/2012	Killian Hennessey and Andrea Wylie

Care Inspectorate Date of Inspection/Quality Themes/ Grades *												
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Little Sister of the Poor	NCHC - Signed. Cosla conduct Annual negotiations with Scottish Care regarding fees/ contract conditions. NCHC negotiations for 2013/ 2014 are underway. Current contract expires April 2013. Contract has option to extend for upto 2 years.	£487,105	30	17/01/2011	6	-	-	-	Compliant	The CHCP Joint Strategic Commissioning Plan for Older Peoples Services and the Change Fund Plan for 2013/14 and beyond involves partners from the Care Home Sector in the commissioning process to inform plans for the future care and support of Older People	18/01/2013	
Meallmore Lodge Limited - Belleaire	NCHC - Signed. Cosla conduct Annual negotiations with Scottish Care regarding fees/ contract conditions. NCHC negotiations for 2013/ 2014 are underway. Current contract expires April 2013. Contract has option to extend for upto 2 years.	£967,993	67	12/09/2011	5	5	-	-	Compliant. Refurb recently completed at at Belleaire. Audited Accounts reviewed - no concerns. Key challenge for Organisation is the NCHC rate which, according to provider, does not meet the rising costs of care. COSLA agree rates on national basis for sector.	The CHCP Joint Strategic Commissioning Plan for Older Peoples Services and the Change Fund Plan for 2013/14 and beyond involves partners from the Care Home Sector in the commissioning process to inform plans for the future care and support of Older People	28/09/2012	Killian Hennessey and Andrea Wyllie
Oakview Estates Ltd (Newark Care Home)	NCHC - Signed. Cosla conduct Annual negotiations with Scottish Care regarding fees/ contract conditions. NCHC negotiations for 2013/ 2014 are underway. Current contract expires April 2013. Contract has option to extend for upto 2 years.	£1,128,511	67	20/02/2012	5	4	5	5	Service compliant for Quality of Care. Accounts to be reviewed December 2012.	The CHCP Joint Strategic Commissioning Plan for Older Peoples Services and the Change Fund Plan for 2013/14 and beyond involves partners from the Care Home Sector in the commissioning process to inform plans for the future care and support of Older People	08/11/2012	
Rivendell Care Homes Limited (Queens Care Home)	NCHC - Signed. Cosla conduct Annual negotiations with Scottish Care regarding fees/ contract conditions. NCHC negotiations for 2013/ 2014 are underway. Current contract expires April 2013. Contract has option to extend for upto 2 years.	£201,270	26	17/07/2012	2	-	2	-	Partially compliant. Care Inspectorate/ CHCP contract monitoring input ongoing. Care Inspectorate have advised that service has improved and will be regraded to 3 for Quality of Care and Support and Quality of Staffing. Fire Brigade satisfied with progress to date of Fire Inspection Action Plan. Voluntary Moratorium was removed by provider in October.	The CHCP Joint Strategic Commissioning Plan for Older Peoples Services and the Change Fund Plan for 2013/14 and beyond involves partners from the Care Home Sector in the commissioning process to inform plans for the future care and support of Older People	08/11/2012	
Sir Gabriel Wood's Mariners Home	NCHC - Signed. Cosla conduct Annual negotiations with Scottish Care regarding fees/ contract conditions. NCHC negotiations for 2013/ 2014 are underway. Current contract expires April 2013. Contract has option to extend for upto 2 years.	£376,375	35	03/12/2014	5	-	-	-	Compliant. Audited accounts reviewed by Finance section - no concerns. Key challenge is number of vacancies. Provider offering short term respite at respite. Refurb programme underway.	The CHCP Joint Strategic Commissioning Plan for Older Peoples Services and the Change Fund Plan for 2013/14 and beyond involves partners from the Care Home Sector in the commissioning process to inform plans for the future care and support of Older People	05/10/2012	Steven Bradley

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				Date of Inspection	Quality of Care & Support	Quality of Environment	Quality of Staffing					Quality of Management/ Leadership
The Abbeyfield Strategy/the Society Ltd (Campbell Snowdon)	NCHC - Signed. Cosla conduct Annual negotiations with Scottish Care regarding fees/ contract conditions. NCHC negotiations for 2013/ 2014 are underway. Current contract expires April 2013. Contract has option to extend for upto 2 years.	£75,100	9	16/07/2012	6	6	6	6	Compliant	The CHCP Joint Strategic Commissioning Plan for Older Peoples Services and the Change Fund Plan for 2013/14 and beyond involves partners from the Care Home Sector in the commissioning process to inform plans for the future care and support of Older People	DEC Date to be confirmed with Officers	
The Grand Lodge of Scotland (Marcus Humphrey House)	NCHC - Signed. Cosla conduct Annual negotiations with Scottish Care regarding fees/ contract conditions. NCHC negotiations for 2013/ 2014 are underway. Current contract expires April 2013. Contract has option to extend for upto 2 years.	£188,619	9	18/08/2011	5	-	-	4	Compliant - Contract being re-assigned to new owner (Scottish Masonic Homes Ltd)	The CHCP Joint Strategic Commissioning Plan for Older Peoples Services and the Change Fund Plan for 2013/14 and beyond involves partners from the Care Home Sector in the commissioning process to inform plans for the future care and support of Older People	DEC Date to be confirmed with Officers	
Woodside Care	NCHC - Signed. Cosla conduct Annual negotiations with Scottish Care regarding fees/ contract conditions. NCHC negotiations for 2013/ 2014 are underway. Current contract expires April 2013. Contract has option to extend for upto 2 years.	£97,411	12	09/08/2012	5	4	-	-	Compliant. Accounts with Finance for review. Key challenge at present is under occupancy. Short term respite placements are available.	The CHCP Joint Strategic Commissioning Plan for Older Peoples Services and the Change Fund Plan for 2013/14 and beyond involves partners from the Care Home Sector in the commissioning process to inform plans for the future care and support of Older People	02/11/2012	Laurie Gray
Caladh House Association	Adult Care Home - Expires	£216,383	12	30/04/2012	4	4	4	3	Compliant. Contract being re-assigned to Turning Point Scotland by March 2013.	Service re-design model in negotiation with Turning Point Scotland. Joint Strategic Commissioning Plans for Learning Disability Services will consider plans for the future care and support of people with Learning Disabilities. Plans will also be considered within the personalisation/ SDS Agenda.	Postponed until new Provider is place	
Castlebeck Care (Teesdale) Ltd - Ellen Mhor	Adult Care Home - HOST AUTHORITY CONTRACT - PLACEMENT AGREEMENT FROM INVERCLYDE	£124,669	1	18/05/2012	5	5	5	5	Compliant - Contract with Host Authority - Negotiations re Fees underway via Scotland Excel	Out of Area Placement, future Commissioning Implications to be addressed by Service Manager.	24/01/2013	
Craegmoor Healthcare - Garpell House (Now Parkcare Homes)	Adult Care Home - HOST AUTHORITY CONTRACT - PLACEMENT AGREEMENT FROM INVERCLYDE	£156,048	2	24/01/2012	4	-	4	4	Service non-compliant. Care Inspectorate monitoring ongoing; contract monitoring in collaboration with Renfrewshire /North Ayrshire council ongoing.	Service re-design model in negotiation with Provider in collaboration with Renfrewshire Council.	30/01/2013	

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				Date of Inspection	Quality of Care & Support	Quality of Environment	Quality of Staffing					Quality of Management/ Leadership
Margaret Blackwood Housing Association (BLACKWOOD CARE),	Adult Care Home - Expires CONTRACT OUT FOR SIGNING	£762,624	14	06/12/2011	4	-	4	-	Compliant. Audited Accounts under review by Finance services. Key challenges for provider is potential impact of SDS/welfare reform. Staffing restructure recently implemented.	Commissioning Priority to be considered within Physical Disability Service Review and Joint Strategic Commissioning Plans for Learning Disability Services will consider plans for the future care and support of people with Learning Disabilities. Plans will also be considered within the personalisation/ SDS Agenda.	19/10/2012	Anne-Marie Liddell and Elaine Darling
Millport Care Centre	Adult Care Home - Rolling Contract	£320,646	6	13/01/2012	3	-	3	3	Non Compliant - Compulsory Moratorium invoked by North Ayrshire Council on 21/8/2012 regraded by Care Inspectorate but at negotiation stage. Contract Officers involved in discussion with Host Authority and ICHCP Care Management undertaking reviews of Inverclyde residents. Audited accounts being reviewed by Finance services.	Joint Strategic Commissioning Plans for Learning Disability Services will consider plans for the future care and support of people with Learning Disabilities. Plans will also be considered within the personalisation/ SDS Agenda.	29/10/2012	
ICCF - Stakeholder/Your Voice	New Contract with Legal - Expires March 2014	£82,040	2500	NOT A REGISTERED SERVICE				Compliant	Commissioning Priority within Change Fund Plans/Older Peoples Commissioning strategy.	DEC Date to be confirmed with Officers		
Inverclyde Carers Centre	New Contract with Legal - Expires March 2014	£101,280	1702	NOT A REGISTERED SERVICE				Compliant	Commissioning Priority within Change Fund Plans/Older Peoples Commissioning strategy.	DEC Date to be confirmed with Officers		
Allied Healthcare Group Limited	Call-Off - Rolling	£906,118	159	26/03/2012	6	-	6	-	Compliant. The service has achieved the highest grades in the Quality Themes inspected. Allied has recently been taken over by SAGA. Current contract to be amended to reflect change of owner. CM2000 will become a contractual req for homecare providers in Inverclyde from 2013. Allied can comply with this condition. Audited accounts will be submitted in November.	The CHCP Joint Strategic Commissioning Plan for Older Peoples Services and the Change Fund Plan for 2013/14 and beyond involves partners from the Care at Home Sector in the commissioning process to inform plans for the future care and support of Older People	17/10/2012	Paul Brockie
Carewatch	Call-Off - Rolling	£199,023	55	22/09/2011	5	-	-	4	Compliant. Audited accounts have been reviewed by Corporate Finance - no concerns. Provider /commissioner to check if CM2000 system compatible with Providers existing system.	The CHCP Joint Strategic Commissioning Plan for Older Peoples Services and the Change Fund Plan for 2013/14 and beyond involves partners from the Care at Home Sector in the commissioning process to inform plans for the future care and support of Older People	29/10/2012	

Care Inspectorate Date of Inspection/Quality Themes/ Grades *										Contract Monitoring Status	CHCP Commissioning Priorities	Governance Monitoring Date	Provider Attendees
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Evergreen Home Support	Call-Off - Rolling	£199,405	63	30/06/2011	6	-	5	-	Compliant. The Service has achieved the highest grade in Quality of Care & Support. Audited accounts reviewed by Finance. No concerns at present. Evergreen indicated they are keen to implement CM200 in 2013. Provider concerned re: future impact of staff pension scheme. Service is contract compliant.	The CHCP Joint Strategic Commissioning Plan for Older Peoples Services and the Change Fund Plan for 2013/14 and beyond involves partners from the Care at Home Sector in the commissioning process to inform plans for the future care and support of Older People	26/10/2012	Liz Scott	
Karma Healthcare	Call-Off - Rolling	£523,171	170	30/03/2012	5	-	5	-	Audited accounts to be submitted by Dec 2012. Karma will seek advice re: CM2000 requirements and compatibility with Karmas existing system.	The CHCP Joint Strategic Commissioning Plan for Older Peoples Services and the Change Fund Plan for 2013/14 and beyond involves partners from the Care at Home Sector in the commissioning process to inform plans for the future care and support of Older People	18/10/2012	Jim Steele	
ICDT (Does not include Supported Employment Services)	Call-Off - Rolling	£223,795	83	25/04/2012	3	-	4	3	Contract monitoring has concluded that the services are compliant and have updated processes/ procedures.	The CHCP Joint Strategic Commissioning Plan for Older Peoples Services and the Change Fund Plan for 2013/14 and beyond involves partners from the Care at Home Sector in the commissioning process to inform plans for the future care and support of Older People	Date to be confirmed with Officers		
Inverclyde Women's Aid	Housing Support - Rolling	£131,775	24	19/10/2010	5	-	5	-		Commissioning priority for homelessness; accommodation strategy.	With Commissioning Officers for Availability		
Muirshiel	Call-Off - Rolling	£277,600	98	18/05/2011	5	4	4	4	Service specification being updated to reflect current service provision. Compliant	The CHCP Joint Strategic Commissioning Plan for Older Peoples Services and the Change Fund Plan for 2013/14 and beyond involves partners from the Voluntary Sector in the commissioning process to inform plans for the future care and support of Older People	With Commissioning Officers for Availability		
Carr Gomm Scotland	SLS - Expires December 2015. Option to extend for 2 single year periods.	£41,034	1	17/05/2012	6	-	5	6	Compliant. The Service has achieved the highest grades in the Quality Themes for Care & Support and Management/ Leadership.	Joint Strategic Commissioning Plans for Learning Disability Services will consider plans for the future care and support of people with Learning Disabilities. Plans will also be considered within the personalisation/ SDS Agenda.	18/01/2013		

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Inverclyde Association for Mental Health	SLS - Expires December 2015. Option to extend for 2 single year periods.	£148,302	12	20/05/2011	4	-	4	-	Compliant	Joint Strategic Commissioning Plans for Mental Health Services and Clyde Modernising Mental Health Strategy will consider plans for the future care and support of people with Mental Health Needs.	28/11/2012	
Key Housing Association Ltd	SLS - Expires December 2015. Option to extend for 2 single year periods.	£1,224,124	45	04/04/2012	5	-	5	-	Compliant	Joint Strategic Commissioning Plans for Learning Disability Services will consider plans for the future care and support of people with Learning Disabilities. Plans will also be considered within the personalisation/ SDS Agenda.	03/12/2012	
Quarriers	SLS - Expires December 2015. Option to extend for 2 single year periods.	£512,300	26	03/05/2010	5	-	6	-	Compliant Quarriers advise that they are facing challenges in terms of financial constraints and having recently implemented a revised staffing programme.	Riverview Respite service model will be considered in the Commissioning Process. Joint Strategic Commissioning Plans for Learning Disability Services will consider plans for the future care and support of people with Learning Disabilities. Plans will also be considered within the personalisation/ SDS Agenda.	25/09/2012	Garry Wells
Richmond Fellowship Scotland	SLS - Expires December 2015. Option to extend for 2 single year periods.	£1,407,255	66	15/06/2010	6	-	6	-	Compliant. The Service has achieved the highest grades in the Quality Themes inspected.	Joint Strategic Commissioning Plans for Mental Health Services/ Learning Disabilities. will consider plans for the future care and support of people with Learning Disabilities and Mental Health needs. Plans will also be considered within the personalisation/ SDS Agenda.	06/12/2012	
Salvation Army Territorial Headquarters	SLS - Expires December 2015. Option to extend for 2 single year periods.	£115,131	16	15/09/2009	6	-	5	5	Compliant	The Joint Strategic Commissioning Plans will be informed by Inverclyde Alcohol and Drugs Partnership Strategy 2010 which has been informed by the NHS GG&C Alcohol and Drugs planning framework. (Development Plan update 2011/12).	With Commissioning Officers for Availability	
Scottish Association for Mental Health	SLS - Expires December 2015. Option to extend for 2 single year periods.	£593,316	46	14/09/2010	6	-	-	5	Compliant. The Service achieved the highest grade in Quality Theme inspected.	Joint Strategic Commissioning Plans for Mental Health Services and Clyde Modernising Mental Health Strategy will consider plans for the future care and support of people with Mental Health Needs.	06/12/2012	

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Turning Point Scotland	SLS - Expires December 2015. Option to extend for 2 single year periods.	£747,021	16	01/06/2014	6	-	6	-	Compliant. The Service has achieved the highest grade in Quality Themes inspected. Turning Point is the provider selected by Caladh Association to assign the Care Contract for the provision of Residential Care for 10 Adults with Learning Disability.	Joint Strategic Commissioning Plans for Learning Disability Services will consider plans for the future care and support of people with Learning Disabilities. Plans will also be considered within the personalisation/ SDS Agenda.	07/12/2012	
Inverclyde Advocacy Services	Contract Terminated via Tender Process. New Provider in place as at 16/7/2012	£54,240	169	NOT A REGISTERED SERVICE				Compliant. Circles Advocacy took over as the new provider in Inverclyde in July. Service has become well established and is actively engaging with key partners and the CHCP gov process.	Commissioning Priority for CHCP (NHS/CHCP Mental Health Services)	With Commissioning Officers for Availability		
Parklea Association	Supported Employment - Expired 2011 being extended	£74,130	14	NOT A REGISTERED SERVICE				Compliant. Audited accounts have been reviewed by Corporate Finance - no concerns. Challenges for provider are financial constraints due to current economic environment. Parklea have expanded the service.	Joint Strategic Commissioning Plans for Learning Disability Services will consider plans for the future care and support of people with Learning Disabilities. Plans will also be considered within the personalisation/ SDS Agenda.	31/10/2012		

* Care Inspectorate Grading Summary	
The Care Inspectorate do not inspect all themes at each inspection.	6 - Excellent
	5 - Very Good
	4 - Good
	3 - Adequate
	2 - Weak
	1 - Unsatisfactory