
Report To: Inverclyde Community Health and Care Partnership Sub Committee **Date:** 31 May 2012

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Inverclyde Community Health & Care Partnership **Report No:**
CHCP-28-2012-BM

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Subject: River Clyde Homes Sheltered Housing Warden Service

1.0 PURPOSE

- 1.1 The purpose of the report is to inform members of the Sub Committee of progress to date regarding ongoing discussions with River Clyde Homes concerning funding arrangements and future provision of the Warden Service within Sheltered Housing Complexes.

2.0 SUMMARY

- 2.1 A previous report to the Sub Committee outlined the background to funding issues for Sheltered Housing Warden Services and confirmed that funding levels for 2012/13 would be maintained at 2011/12 levels.
- 2.2 The previous report recommended to Sub Committee that Inverclyde CHCP officers continue to engage with River Clyde Homes to identify future models of support within the Sheltered Housing complexes. Sub Committee also requested that a 6 to 8 week progress report be provided.
- 2.3 A consultation event led by officers from River Clyde Homes and Inverclyde CHCP has taken place in each of the complexes. A commitment was given at each of the events that no change would be made to current support arrangements until a further consultation event is held in late summer.
- 2.4 Meetings have been scheduled between officers of River Clyde Homes and Inverclyde CHCP to review all elements of support provided to tenants of Sheltered Housing complexes by both organisations.

3.0 RECOMMENDATION

- 3.1 To note progress to date regarding discussions with River Clyde Homes.

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4.0 BACKGROUND

- 4.1 River Clyde Homes has been providing housing support service to individuals resident within their Sheltered Housing complexes since the stock transfer arrangements. Inverclyde CHCP currently contribute to the funding of the warden support service through Supporting People monies.
- 4.2 The total cost of the warden service in 2011/12 was £338,000. Current income is made up of Supporting People grant of £173,000 and a rental contribution from tenants in Sheltered Housing complexes which amounts to £106,000. Combined income of £279,000 currently results in a funding gap of £59,000 which is paid for out of the rents from tenants of other River Clyde Homes properties.
- 4.3 In late March 2012 consultation events led by officers from River Clyde Homes and Inverclyde CHCP were held in 8 Sheltered Housing complexes. 153 tenants attended all the events and approximately 80 family members also attended. The consultation events provided detailed information on the current costs of the Sheltered Housing Warden Service, the funding sources for the service and changes to grant funding over the past 2 years. Options for future funding were also outlined and a commitment given that there would be no change to the current model of support until further consultation had taken place. At the consultation sessions tenants and their families expressed their strong preference for continuation of the current level of support provided by the Sheltered Housing Warden Service.
- 4.4 Inverclyde CHCP provides significant support to the Sheltered Housing tenants of River Clyde Homes including a Community Alarm Service 24 hours a day/7 days a week, over 1,000 hours per week of Homecare Services and Meals on Wheels if required. This complements the positive services provided by River Clyde Homes through the Warden and Alarm provision, and it is hoped that the joint review of services, in partnership with tenants and carers, will enhance provision for those most in need. The financial value of this support provided by Inverclyde CHCP is approximately £1 million annually.
- 4.5 River Clyde Homes have indicated their willingness to partake in a joint tender between Renfrewshire Council and Inverclyde CHCP regarding the future procurement of the Community Alarm Service.
- 4.6 Meetings between officers from the respective organisations have now been scheduled to further discuss options for providing warden services in the future. These joint meeting will review the totality of support provided to tenants of the Sheltered Housing complexes by both organisations. There is also a commitment to re-establish a joint approach to Sheltered Housing allocation arrangements. Options for identifying efficiencies within the current support arrangements will also be explored. The timeline for completing this task is December 2012.
- 4.7 River Clyde Homes have also given notice of their intention to terminate the current housing support contract with effect from 31.3.13.

5.0 IMPLICATIONS

5.1 Legal:

Legal colleagues have been alerted to the notification by River Clyde Homes to terminate the current housing support contract with effect from 31.3.2013.

5.2 Finance:

At present there are no additional finance implications.

Cost Centre	Budget Heading	Budget Year	Proposed Spend this Report	Virement From	Other Comments

5.3 Personnel:

The Human Resources implications of the termination of the existing contract will continue to be monitored.

5.4 Equalities:

There are currently no equality issues.