
Report To:	Inverclyde Community Health & Care Partnership Sub-Committee	Date:	12 January 2012
Report By:	Corporate Director Inverclyde Community Health & Care Partnership	Report No:	CHCP/06/2012/HW
Contact Officer:	Head of Planning, Health Improvement & Commissioning	Contact No:	01475 715369
Subject:	CHCP Major Achievements 2010 - 2011		

1.0 PURPOSE

- 1.1 The purpose of this report is to outline to the Committee the significant achievements made by the CHCP during its first year. Appx One

2.0 SUMMARY

- 2.1 The Community Health and Care Partnership (CHCP) was formally established on 1st October 2010. In this first year of operation it should be recognised that considerable progress has been made.
- 2.2 The vision of the CHCP is “Improving Lives”, and the strategic objectives for delivering this are that:
- we put people first;
 - we work better together;
 - we will strive to do better and that we are accountable.

The achievements outlined are a demonstration of these.

- 2.3 The achievements noted in the report are aligned to the five corporate plan objectives and the NHS Greater Glasgow and Clyde Planning Frameworks. This demonstrates the significant contribution made by the CHCP towards Inverclyde Council’s corporate plan objectives, and to the strategic goals of the NHS Board.

3.0 RECOMMENDATION

- 3.1 Members are asked to acknowledge the major achievements and considerable progress made by services across the CHCP.

Robert Murphy
Corporate Director Inverclyde Community Health & Care Partnership

4.0 LIST OF BACKGROUND PAPERS

- 4.1 Inverclyde CHCP Organisational Performance Review, 18th October 2011.
- 4.2 Inverclyde Council CHCP Directorate Plan 2011 – 2012.

MAJOR ACHIEVEMENTS IN 2010 - 2011

The following outlines the major achievements and contribution made by the CHCP in 2010 / 2011 in relation to Inverclyde Council's Corporate Plan objectives:

Educated, Informed Citizens

- We have developed a new approach to involving people with the CHCP via the creation of a CHCP Advisory Group involving patients, service users, carers and members of the public.
- The Sexual Health Local Implementation Group is functioning well under the leadership of the Corporate Director for Education. It has produced the Sexual Health Local Action Plan which incorporates the key objectives from the NHS Greater Glasgow and Clyde Planning Framework as well as local imperatives.
- We have progressed the 'health literacy' agenda to ensure understanding of health issues amongst those affected by them. We are continuing with our Books on Prescription Scheme to aid understanding and self help via signposting to useful sources of information in different formats. We have developed the use of non-prescription pads in GP practice whereby patients are given information rather than a pharmacological intervention (i.e. for self limiting illness). This is designed to help patients understand more about common health issues they may be presenting with, and how to manage these in the future. We have also piloted the provision of pre-consultation information in one practice.

Healthy Caring Communities

- There are 14 internal services provided by Inverclyde CHCP that are inspected by the Care Commission (now part of the Care Inspectorate) on a minimum of an annual basis. Inspection reports overall include 25% of indicators being rated excellent; and 75% rated as very good. This is a further improvement from the previous year and demonstrates a culture of continuous improvement. This includes children's residential units having achieved the grade of excellent across all 4 themes in all of our units. This is the highest grading possible and is an outstanding achievement.
- Inverclyde CHCP was the first in Scotland to achieve the UNICEF Baby Friendly stage 3 accreditation (February 2011).
- The Children's Community Nurse Team won the Chairman's Award.
- There has been a significant effort made to engage with local acute services. Significant changes have been put in place; examples include supporting theatre staff to acquire the skills necessary to care for children and implementation of the MRI knee pilot.
- The transition to CHCP arrangements has provided a firm basis to take forward a number of complex workstreams relating to adult mental health. We have undertaken some major redesign in a very inclusive way with staff, communities, Community Planning Partners etc., and at the same time we have strengthened our arrangements to improve population mental health in the longer term by establishing the role of Mental Health Improvement Lead.

- We exceeded the target of 110 by 131 Alcohol Brief Interventions being provided.
- A Fast Track referral to specialist services is in place in mental health and homelessness. This ensures a more person-centred holistic approach and better linkages with mental health and addictions.
- We remain committed to achieving the National Delayed Discharge Standard, and view the Change Fund and its associated plan as a key opportunity to reduce our reliance on hospital bed usage, both through reducing unplanned admissions and, where admissions do occur, through working to reduce the length of stay safely and sustainably for each individual. The data indicates moderate reductions in the number of unplanned admissions month on month.
- Significant progress has been made in our use of SPARRA. (Scottish Patients At Risk of Readmission and Admission).
- Prevention and Support Service nurses have assisted 14 of the 16 GP practices to establish carers registers and 5 of these have introduced annual health checks for carers. The action continues to be an area of focus in our new Carers Strategy 2012 – 2015.
- Inverclyde Carers Strategy 2012 - 2015 has been developed in co-production with local carers and will be launched in early December, on Carers Right's Day. When our new Carers Strategy is published, it will contain for the first time, a tandem document in relation to young carers.
- Carers can access breaks for themselves through CHCP delegated budgets at the Carers Centre (sitting services and group holidays.) The Short Breaks Bureau has actively promoted and arranged alternative types of breaks across various client groups. This has been cited as an example of good practice within the National Carers Strategy 2010 – 2015.

Safe, Sustainable Communities

- In the area of protecting children, Her Majesty's Inspectorate of Education (HMIe) undertook a multi-agency review of services to protect children and young people where Inverclyde was found to be one of the best performing areas in Scotland with 2 indicators rated as excellent and 15 rated as very good.
- Our Family Placement Strategy was identified as an area of good practice at our last HMIe inspection of services to protect children. We have recruited and approved: 1 adoptive carer, 3 foster carer households and placed 8 Inverclyde children in permanent families (6 adoptive and 2 in permanent foster placements).
- The Social Work Inspection Agency completed a thematic inspection of Prison Based Social Work and a follow-up thematic inspection of high risk offenders. Inverclyde Criminal Justice Social Work (CJSW) was highly commended in both inspection processes.
- Criminal Justice Social Work, along with Action for Children, submitted a self evaluation to the Effective Practice Unit, (Justice Section, Scottish Government) with regards to the delivery of the accredited programme, Constructs. Feedback from this indicated Inverclyde scored the 2nd highest in Scotland with regards to

the quality and effectiveness of service delivery and the culture of continuous improvement.

- Our Criminal Justice Social Work Service submitted 100% of Social Enquiry Reports to court by the due date during 2010 / 2011.
- 100% of probationers were seen by Criminal Justice Social Work Services within one week of sentence during 2010 / 2011.
- An Inverclyde Alcohol Strategy has been completed and launched as a component of Inverclyde Alcohol and Drug Partnership Strategy.

A Thriving, Diverse Community

- The Financial Inclusion Partnership has been re-established and will report via SOA 2. A Financial Inclusion Strategy is currently being developed and will include an action plan that will include developing a Financial Inclusion pipeline and ensuring the readiness of the Alliance and partners for the impact of the welfare reform agenda locally.

A Modern, Innovative Organisation

- The creation of a CHCP headquarters at Kirn House.
- The construction of the new Short Stay Psychiatric Unit and Intensive Psychiatric Care Unit, Adult Mental Health Day Hospital and Milan Suite is on schedule to be completed January 2012 with patients to be transferred back to the IRH site in February 2012.
- The implementation of the new staffing structure in Homelessness Services on 30 July 2011 provides a much firmer platform from which to make significant improvements to service provision and greater efficiency. Inverclyde Council remains one of the local authorities recording greater than 90% of priority need decisions ahead of the Scottish Government target to abolish the priority need test by December 2012. The Council also recently received praise for our efforts in this area from the influential homeless charity Shelter, which received positive publicity in the local media and beyond.
- With the Inverclyde CHCP Reshaping Care for Older People Plan and our Rehabilitation Plan, development of a reablement service as part of the review of homecare services has begun with briefing sessions for inter agency staffing groups. Staff have been appointed to deliver reablement and training of these staff has taken place. New homecare referrals will be taken through this service.
- An additional 5 Chronic Obstructive Pulmonary Disorder patients have been allocated telecare monitoring systems, bringing the expansion of the service up to a potential of 30 service users. A successful pilot has been nominated for a national award.
- We achieved the Silver Healthy Working Lives award in June 2011 and are actively working towards achieving the Gold award.
- There is a very positive approach to working corporately across the CHCP in order to minimise the differences in policies, procedures and processes where

this is feasible. This is in some ways quite a challenge with 2 parent organisations with very different cultures, however there is emerging a strong feeling of working together within Inverclyde CHCP and a willingness to adopt approaches that will strengthen and develop the CHCP's effectiveness as a n organisation.