

**Report To:**            **Regeneration Committee**                            **Date:**            **10 March 2011**

**Report By:**            **Corporate Director**    **Report No:**    **R191/11/AH/ER**  
                              **Education & Communities**

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                              **Performance & Information Officer**

**Subject:**                **Education & Communities Directorate Performance Report**

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## **1.0 PURPOSE**

- 1.1 This report advises Members of progress made by the Education & Communities Directorate in achieving its objectives, relating to the work and remit of the Regeneration Committee, as set out in the Directorate Plan for 2010/11.

## **2.0 SUMMARY**

- 2.1 To assist in the development of the Council's Strategic Planning and Performance Management Framework, the CMT agreed to adopt a consistent approach to performance reporting to Committee on a Directorate basis.
- 2.2 Appended, is the performance report relating to the aims and objectives outlined in this revised Directorate Plan, covering the first quarter of this Financial Year.
- 2.3 Given the makeup of the new Directorate, the progress of the services within Education & Communities will be reported to the Education & Lifelong Learning and Safe, Sustainable Communities Committees as well as to the Regeneration Committee.
- 2.4 Only the updates to the Improvement Actions that relate to the Regeneration Committee have been included within this paper, for the attention of committee.

## **3.0 RECOMMENDATIONS**

- 3.1 It is recommended that the Committee:
1. Consider the progress reported in the areas of the Directorate's work that relates to the remit of the Regeneration Committee
  2. Take into account that the work of the Education & Communities Directorate will be reported to 2 other committees – Education & Lifelong Learning and Safe, Sustainable Communities
  3. Note that not all elements of the objectives identified within the Directorate Plan have been updated in this report, and that a reporting schedule for each measure has been identified as far as is possible.

**Albert Henderson**  
**Corporate Director**  
**Education & Communities**

## **4.0 BACKGROUND**

- 4.1 This report from the Education & Communities Directorate provides an overview of performance and an update of progress made relating to the Directorate Plan set out for 2010-11.
- 4.2 The Education & Communities Directorate Plan 2010-11 is the Directorate's key planning document and sets out the projects and improvement actions that will be implemented in order to help the Council deliver the strategic priorities identified within the Corporate Plan, Community Plan and Single Outcome Agreement.
- 4.3 Appendix 1 contains details of the status of all projects and improvement actions. For example, whether they have been completed, are on track, have not yet started or have slipped.

## **5.0 PROPOSALS**

- 5.1 This Performance Report has been provided to inform Committee of ongoing progress – as such, no proposals have been included.

## **6.0 IMPLICATIONS**

### **6.1 Finance**

No financial implications

### **6.2 Human Resources**

No personnel implications

### **6.3 Equalities**

No equalities implications

### **6.4 Legal**

No legal implications

## KEY PROGRAMMES / PROJECTS AND IMPROVEMENT ACTIONS

### Corporate Plan Strategic Outcome 1: Educated, Informed, Responsible Citizens

Project / Improvement Action	Key Performance Measures	Lead Officer	Timescale	Progress Made (Aug - Dec 2010)
Continued High Quality Accreditation for McLean Museum	A. Maintain current accreditation standard through The Museums, Libraries & Archives Council	Head of Educational Planning & Culture	Sept 2010	A. Still on hold. No announcement yet as to which body will administer the scheme in Scotland, following the disbanding of the MLA.
Improved effectiveness of Inverclyde's Community Councils and deliver successful Community Council Elections	A. Implement new CC Scheme and Code of Conduct B. Implement VOiCE Plan	Head of Safer & Inclusive Communities	April 2011  May 2010 Noted as complete	A. <b>(2 – On Track)</b> Formal full Council approval of the under noted recommendations in October 2010 <ul style="list-style-type: none"> <li>• revoke the current Scheme of Administration</li> <li>• develop a new scheme for Community Councils</li> <li>• approve maps with proposed boundary changes</li> <li>• approve the consultation timetable</li> </ul> Revised timescale – April 2011 to issue public notice on revised scheme.
Increased active participation in community regeneration and decision making, including meeting community needs / aspirations	A. Undertake Community Strengths Analysis and Consultation Exercise B. Develop system for Community Group self-assessment	Head of Safer & Inclusive Communities	March 2011	A. <b>(2 – On Track)</b> 24 SIMD Neighbourhoods analysed to inform deployment of Community Work staff resources <ul style="list-style-type: none"> <li>• 19 community groups will be supported during 2010-11 <ul style="list-style-type: none"> <li>- <i>support continuing for all groups</i></li> </ul> </li> <li>• 5 groups provided with “short term support” <ul style="list-style-type: none"> <li>- <i>a further 5 groups provided with “short term” support</i></li> </ul> </li> <li>• 428 (295 new) users of Community Work services <ul style="list-style-type: none"> <li>- <i>Further 171 new registered users of services (total = 599)</i></li> </ul> </li> <li>• 144 community group members participating in training <ul style="list-style-type: none"> <li>- <i>Further 282 members participating in learning activity (total = 426)</i></li> </ul> </li> </ul> B. <b>(2 – On Track)</b> No further update for this reporting period
Increase in virtual access to library and museum collections	A. Increase in number of Website Visits from 2009 levels	Head of Educational Planning & Culture	March 2011	A. <b>(1 - Completed)</b> Visitor sessions Apr-Jun 2010 = 23,994 Visitor sessions Apr-Jun 2009 = 15,572

## Corporate Plan Strategic Outcome 2: Healthy, Caring Communities

Project / Improvement Action	Key Performance Measures	Lead Officer	Timescale	Progress Made (Aug - Dec 2010)
Delivery of community-led neighbourhood celebrations and events	A. Record increase in number of events and participation levels	Head of Safer & Inclusive Communities	March 2011	A. A number of community based Christmas Celebrations were organised by Tenants & Residents Associations etc.
Increase benefits of community capacity building, in relation to Area Renewal	A. Increase in Community involvement in Area Renewal Groups	Head of Safer & Inclusive Communities	March 2011	A. <b>(2 – On Track)</b> 1 new community organisation (Cumberland Road TARA) has become involved in the Greenock South West Task Group

## Corporate Plan Strategic Outcome 3: Safe, Sustainable Communities

Project / Improvement Action	Key Performance Measures	Lead Officer	Timescale	Progress Made (Aug - Dec 2010)
Advancement of Area Renewal working with Community Planning Partners	A. Establish means of Monitoring the Area Renewal Strategy and provide outcome information through this	Head of Safer & Inclusive Communities	March 2011	A. <b>(2 – On Track)</b> A monitoring framework for the Area Renewal Strategy was developed by the former Corporate Area Renewal Strategy (CARS) Group. This was incorporated into the SOA2 Social Regeneration Outcome Delivery Group in August 2010. The SOA2 Group now oversees this framework with CARS business appearing on every alternate agenda.  Regular updates on area renewal projects and initiatives are provided to the SOA2 Group by the Safer & Inclusive Communities Service and by the Regeneration & Planning Service. A Resilience model is currently in development following discussions at the SOA2 Group in the period from August – December 2010.

## Corporate Plan Strategic Outcome 4: Thriving, Diverse Local Economy

Project / Improvement Action	Key Performance Measures	Lead Officer	Timescale	Progress Made (Aug - Dec 2010)
Re-establish the role and future of the Watt Library for the Inverclyde Area	A. Agree and implement Recovery Plan	Head of Educational Planning & Culture	2009 - 2011	A. <b>(2 – On Track)</b> Regeneration Committee (January 2011) agreed consideration of c.5m spend (including funding from Heritage Lottery Fund) to fully refurbish the Watt Library and McLean Museum over the course of 2011-2015.

Project / Improvement Action	Key Performance Measures	Lead Officer	Timescale	Progress Made (Aug - Dec 2010)
Successful delivery of community events highlighting Inverclyde's economic history	A. Deliver exhibition celebrating the Tercentenary of Scott's Shipbuilding & Engineering Company	Head of Educational Planning & Culture	March 2011	<b>A. (2 – On Track)</b> Work ongoing. Exhibition will be held 25 June – 17 September 2011.

### Corporate Plan Strategic Outcome 5: A Modern, Innovative Organisation

Project / Improvement Action	Key Performance Measures	Lead Officer	Timescale	Progress Made (Aug - Dec 2010)
Improve Community Engagement within Inverclyde	A. Continue to develop the work of the Alliance Community Engagement Network B. Implementation of Community Engagement Strategy	Head of Safer & Inclusive Communities	Ongoing	<b>A. (2 – On Track)</b> Commissioned a series of community engagement training events for Alliance partners – specifically using VOICE to plan and evaluate engagement  Utilised CLD upskilling fund to plan training for trainers on community engagement for those staff supporting communities to engage.  <b>B. (2 – On Track)</b> Progress report on 2009-10 implementation plan submitted to Alliance Board in December  Implementation plan 2010-12 developed, incorporating BV2
Improve efficiencies within and maximise use of Libraries, Museums and Schools	A. Implement findings of Efficiency Review B. Develop Marketing Plan for Libraries & Museum C. Undertake refurbishment of PG and Gourock Libraries D. Deliver on project to build a new library in Kilmacolm E. Increase in use of school buildings and facilities by local communities	Head of Educational Planning & Culture / Head of Safer & Inclusive Communities	March 2011    2009-11	<b>A. (2 – On Track)</b> As previously noted, all measures listed for libraries contribute towards the implementation of the Service Review  B. No update for this reporting period  <b>C. (1 – Completed)</b> Both refurbishments now complete and launched to the public.  <b>D. (2 – On Track)</b> Fit-out will commence in February with the aim of having the library open to the public by the end of March.  E. Information to be made available from Booking Office
Increase in number of library staff holding the ICT in Libraries Qualification	A. Complete scheduled round of ICTL Training with identified staff	Head of Educational Planning & Culture	March 2011	<b>A. (2 – On Track)</b> 3 members of staff started working on the qualification between August – December 2010.