

Report To: Safe, Sustainable Communities Committee **Date:** 8 March 2011

Report By: Corporate Director Education & Communities **Report No:** SCS/52/11/ER

Contact Officer: Elizabeth Robertson **Contact No:** 01475 712979
Performance & Information Officer

Subject: Education & Communities Directorate Performance Report

1.0 PURPOSE

- 1.1 This report advises Members of progress made by the Education & Communities Directorate in achieving its objectives relating to the work and remit of the Safe, Sustainable Communities Committee, as set out in the Directorate Plan for 2010/11.

2.0 SUMMARY

- 2.1 To assist in the development of the Council's Strategic Planning and Performance Management Framework, the CMT agreed to adopt a consistent approach to performance reporting to Committee on a Directorate basis.
- 2.2 Appended is the performance report relating to the aims and objectives outlined in this revised Directorate Plan, covering the first quarter of this Financial Year.
- 2.3 Given the makeup of the new Directorate, the progress of the services within Education & Communities will be reported to the Education & Lifelong Learning and Regeneration Committees as well as to the Safe, Sustainable Communities Committee.
- 2.4 Only the updates to the Improvement Actions that relate to the Safe, Sustainable Communities Committee have been included within this paper, for the attention of Committee.

3.0 RECOMMENDATIONS

- 3.1 It is recommended that the Committee:
1. Consider the progress reported in the areas of the Directorate's work that relates to the remit of the Safe, Sustainable Communities Committee;
 2. Take into account that the work of the Education & Communities Directorate will be reported to two other committees – Education & Lifelong Learning and Regeneration; and
 3. Note that not all elements of the objectives identified within the Directorate Plan have been updated in this report, and that a reporting schedule for each measure has been identified as far as is possible.

Albert Henderson
Corporate Director Education & Communities

4.0 BACKGROUND

- 4.1 This report from the Education & Communities Directorate provides an overview of performance and an update of progress made relating to the Directorate Plan set out for 2010-11.
- 4.2 The Education & Communities Directorate Plan 2010-11 is the Directorate's key planning document and sets out the projects and improvement actions that will be implemented in order to help the Council deliver the strategic priorities identified within the Corporate Plan, Community Plan and Single Outcome Agreement.
- 4.3 Appendix 1 contains details of the status of all projects and improvement actions. For example, whether they have been completed, are on track, have not yet started or have slipped.

5.0 PROPOSALS

- 5.1 This Performance Report has been provided to inform Committee of ongoing progress – as such, no proposals have been included.

6.0 IMPLICATIONS

6.1 Finance

No financial implications

6.2 Human Resources

No personnel implications

6.3 Equalities

No equalities implications

6.4 Legal

No legal implications

KEY PROGRAMMES / PROJECTS AND IMPROVEMENT ACTIONS

Corporate Plan Strategic Outcome 1: Educated, Informed, Responsible Citizens

Project / Improvement Action	Key Performance Measures	Lead Officer	Timescale	Progress Made (Aug - Dec 2010)
Positive engagement in activities promoting responsible citizenship, behaviour and Youth Representation for Inverclyde's young people	A. Delivery of Youth Intervention Programmes through Safer & Inclusive Communities	Head of Safer & Inclusive Communities	Ongoing	<p>A. (On Track)</p> <p>FireReach – In Partnership with Strathclyde Fire & Rescue Aim: Skills Development and Positive Promotion of Young People Update:</p> <ul style="list-style-type: none"> • Courses held in August, October and November. 12 young people participated in each. • Schools report that the conduct of participants on return has been very positive. • Young people attending each course will be tracked for a period of two years by Street Mediation Officers. <p>New Horizon – Multi Agency Partnership Programme Aim: Inform & Educate to help young people Change Behaviours Update:</p> <ul style="list-style-type: none"> • Course in November. 12 young people attended as a result of referral from multi-agency partners • Feedback has been positive • Participants are tracked for a period of two years by Street Mediation Officers <p>Safe Kids – Delivered to P7 Pupils Aim: Promoting Personal Safety Update:</p> <ul style="list-style-type: none"> • Approx 700 children from every primary school in Inverclyde attended in September • Positive feedback from schools and children. Feedback will be incorporated into future programmes <p>Young Peoples Alcohol Programme Aim: Alcohol Education Programme for S2 Pupils Update:</p> <ul style="list-style-type: none"> • Approximately 800-1,000 S2 pupils participated from all secondary schools over 10 days in September

Project / Improvement Action	Key Performance Measures	Lead Officer	Timescale	Progress Made (Aug - Dec 2010)
<p>Continued Positive engagement in activities promoting responsible citizenship, behaviour and Youth Representation for Inverclyde's young people</p>	<p>Continued A. Delivery of Youth Intervention Programmes through Safer & Inclusive Communities</p>	<p>Continued Head of Safer & Inclusive Communities</p>	<p>Continued Ongoing</p>	<p>Firework Programme – Delivered to all S1 & S2 Pupils Aim: Promoting Firework Safety Update:</p> <ul style="list-style-type: none"> Approximately 1,500 S1 & S2 pupils participated over 5 days in October <p>Cromdale Road Initiative Aim: Targeted provision & intervention to address perceptions of anti-social behaviour in specific neighbourhood and encourage better relationships across generations Update:</p> <ul style="list-style-type: none"> During August 15-20 hard to reach young people visited the "Pod" every evening Following the project Anti-social behaviour calls in the area dropped and low level crime involving young people decreased significantly The community pod relocated to Nairn Road for the Larkfield Initiative at the completion of the project <p>World Cup Football Programme – Partnership with IL Aim: Diversion from Anti-Social Behaviour Update:</p> <ul style="list-style-type: none"> Operated from August under the Banner of Midnight Leagues (formerly World Cup Football Programme) in Gourrock Park and Broomhill. 300 young people have participated. Trainers are being identified from participants for future programmes <p>Mobile Football Pitch Aim: Diversionary Activities for young people Update:</p> <ul style="list-style-type: none"> Lunchtime programmes at St. Stephen's and Inverclyde Academy since October attracting over 100 young people every week <p>Positive Futures Programme Aim: Pre-Vocational Course for 16-21 year olds who are not engaged in employment or education Update:</p> <ul style="list-style-type: none"> 14 disengaged young people participated in October Significant improvement in their behaviour Most have been provided with assistance to participate in other programmes

Project / Improvement Action	Key Performance Measures	Lead Officer	Timescale	Progress Made (Aug - Dec 2010)
<p>Continued Positive engagement in activities promoting responsible citizenship, behaviour and Youth Representation for Inverclyde's young people</p>	<p>Continued A. Delivery of Youth Intervention Programmes through Safer & Inclusive Communities</p>	<p>Continued Head of Safer & Inclusive Communities</p>	<p>Continued Ongoing</p>	<p>Fishing Programme – in Partnership with SPT Aim: Workshops and practical experience as a pathway to established clubs and organizations Update:</p> <ul style="list-style-type: none"> • 12 young people participated from September • Developing skills to enable them to set up their own fishing club with other disengaged young people <p>Larkfield Initiative – Multi Agency Initiative Aim: Targeted provision & intervention to address issues of anti-social behaviour in the Larkfield area. Update:</p> <ul style="list-style-type: none"> • 15-18 young people visited the community pod every evening on which workshops scheduled during November/December (approx 3 nights per week) • Crime and anti-social behaviour down in the area and attacks on Fire and Rescue Officers have ceased • Project ongoing
<p>Improved access to Food Hygiene Information across Inverclyde</p>	<p>A. Implement Food Hygiene Information Scheme</p>	<p>Head of Safer & Inclusive Communities</p>	<p>Launch by Nov 2010</p>	<p>A. (1 – Completed)</p> <p>The Food Hygiene Information Scheme was launched in Inverclyde on 4 October 2010. There are now 16 of the 32 Scottish Local Authorities taking part in the scheme with more to join.</p> <p>Details of the ratings for over 600 businesses in Inverclyde are available on www.food.gov.uk/ratings (link from Council website). We intend to run a further publicity campaign in concert with the Food Standards Agency in the near future to further raise awareness of the scheme.</p>

Corporate Plan Strategic Outcome 2: Healthy, Caring Communities

Project / Improvement Action	Key Performance Measures	Lead Officer	Timescale	Progress Made (Aug - Dec 2010)
Effective use of School Travel Plans and investigation into related GIS developments	A. All schools to be involved in production of school travel plans	Head of Safer & Inclusive Communities	March 2011	A. (2 - On Track) No update for this reporting period

Corporate Plan Strategic Outcome 3: Safe, Sustainable Communities

Project / Improvement Action	Key Performance Measures	Lead Officer	Timescale	Progress Made (Aug - Dec 2010)
<p>Establish local information about housing demand / trends to support review of provision and strategy (local and Clyde Valley Planning)</p>	<p>A. Produce Review documentation (Local Housing Strategy) B. Undertake Strategic Housing Needs & Demand Assessment</p>	<p>Head of Safer & Inclusive Communities</p>	<p>March 2011 (local) July 2010 (Clyde valley)</p>	<p>A. (4 – Slippage)</p> <p>The first “new style” LHS will cover the period 2011 – 2016 and we intend to submit a Consultative Draft LHS to May committee with a view to securing committee approval of the final document in October 2011.</p> <p>All of the key outcomes of the new LHS have been refined over the period up to December 2010 and a series of Outcome Group meetings will be held over the next two months to inform the Consultative Draft LHS. The main consultation period will be from May to September 2011 to allow for preparation of the final draft for submission to committee in October.</p> <p>Committee agreed in May 2009 that the main aims and objectives of the LHS 2004 – 2009 would be rolled forward until the first “new style” LHS had been completed and no further review is necessary pending the completion of the Consultative Draft LHS.</p> <p>B. (4 – Slippage)</p> <p>Work on the Housing Need and Demand Assessment (HNDA) was delayed due to difficulties in obtaining data and technical issues involving interpretation of this data.</p> <p>A Working Draft HNDA was completed in December 2010 with consultation ending in mid-January 2011. The intention is to submit a final draft HNDA to the Joint Committee of the Glasgow and Clyde Valley Strategic Development Planning Authority in March 2011 followed by submission to the Scottish Government in May/June 2011.</p> <p>The results of the final HNDA will be used to inform the development of the new LHS (see above) and to provide housing supply targets for the new Local Development Plan, which is being produced in parallel with the LHS by the Regeneration and Planning Service.</p>

Project / Improvement Action	Key Performance Measures	Lead Officer	Timescale	Progress Made (Aug - Dec 2010)
Establish condition of identified private sector housing to support strategy and effective administration of grants	<p>A. Undertake PS Housing Condition Survey</p> <p>B. Administer PSHG locally</p>	Head of Safer & Inclusive Communities	March 2011	<p>A., B. (2 – On Track)</p> <p>The Private Sector House Condition Survey (PSHCS) was c. 40% complete by December 2010 due to delays caused by adverse weather conditions. The contractor has now brought in additional resources to carry out surveys and the PSHCS project is on target for completion in early March 2011. The final report is due for submission to Inverclyde Council by the end of March.</p> <p>The results of the PSHCS will be used to inform the development of the Private Sector Strategy within the new LHS (see above) and to identify areas requiring investment in line with the Council's Scheme of Assistance.</p> <p>Expenditure on the various grants delivered under the Scheme of Assistance are progressing in line with anticipated spend profiles for legally committed expenditure and actual expenditure.</p> <p>The level of Excess Right-to-Buy receipts available to establish the Support For Owners budget has been agreed with the Scottish Government and RCH. Inverclyde Council have been in discussion with River Clyde Homes regarding their SHQS Investment Programme for 2010/11 and will formalise grant offers to relevant owners upon receipt of final project costs, owner's addresses and confirmation of owner's participation from RCH which are expected by the end of February 2011. The 2011/12 Scheme of Assistance budget will be the subject of a report to the May 2011 meeting of the Safe, Sustainable Communities Committee.</p>
Advancement of Area Renewal working with Community Planning Partners	A. Establish means of Monitoring the Area Renewal Strategy and provide outcome information through this	Head of Safer & Inclusive Communities	March 2011	<p>A. (2 – On Track)</p> <p>A monitoring framework for the Area Renewal Strategy was developed by the former Corporate Area Renewal Strategy (CARS) Group. This was incorporated into the SOA2 Social Regeneration Outcome Delivery Group in August 2010. The SOA2 Group now oversees this framework with CARS business appearing on every alternate agenda.</p> <p>Regular updates on area renewal projects and initiatives are provided to the SOA2 Group by the Safer & Inclusive Communities Service and by the Regeneration & Planning Service. A Resilience model is currently in development following discussions at the SOA2 Group in the period from August – December 2010.</p>

Project / Improvement Action	Key Performance Measures	Lead Officer	Timescale	Progress Made (Aug - Dec 2010)
Achieve improved Port Health in partnership with HNS Greater Glasgow & Clyde	A. Develop robust Port Health Procedures	Head of Safer & Inclusive Communities	March 2011	<p>A. (4 – Slippage)</p> <p>Joint Health Protection Plan has been developed in partnership with NHS Greater Glasgow & Clyde.</p> <p>Local Port Health procedures rely on the production of Ship Scotland Regulations which rely on British Regulations.</p> <p>These were being progressed by the Health Protection Agency, which was disbanded by Central Government.</p> <p>Progress at local level is affected by this situation</p>
Successful enforcement of legislation for age related sales	<p>A. Undertake age related sales Education Programme</p> <p>B. Commence Enforcement Initiative</p> <p>C. Undertake Evaluation of the initiative</p>	Head of Safer & Inclusive Communities	<p>Education May 2010</p> <p>Enforcement Oct 2010</p> <p>3 year initiative</p>	<p>A. (2 – On Track)</p> <p>An age restricted sales pack has been produced and delivered to 71 retailers together with an advisory visit.</p> <p>Card readers to assist retailers in verifying “Young Scot” cards have been ordered and trialed in a number of retailers.</p> <p>A further 53 retailers will receive the Age Restricted Sales pack and it is hoped that card readers will be supplied free of charge to retailers across Inverclyde.</p> <p>Inverclyde will be the first Council in Scotland to trial these across its area.</p> <p>B. (2 – On Track)</p> <p>Informal test purchase exercise carried out to gauge level of compliance in retailers’ post-advisory visit.</p> <p>28 premises visited</p> <p>18 (64%) supplied tobacco illegally</p> <p>All those visited have been written to, advising of the results</p> <p>The Service has worked with HM Revenue & Customs in an operation targeting sales of illegal tobacco from a local business.</p> <p>The informal test purchase exercise will be carried out in a number of further retailers</p> <p>Those retailers who have sold tobacco illegally will be subjected to formal test purchasing with appropriate enforcement action taken if illegal activity continues</p> <p>C. (3 – Not Started)</p> <p>Will be evaluated at the end of the 3 year Initiative</p>

Project / Improvement Action	Key Performance Measures	Lead Officer	Timescale	Progress Made (Aug - Dec 2010)
Effect positive culture change regarding violence through joint working and interventions	A. Implement Improvement Actions / Practices via Joint Action Group (JAG)	Head of Safer & Inclusive Communities	Ongoing	<p>A. (2 – On Track)</p> <p>The Joint Action Group has now been in place since February 2010 with the recent addition (May 2010) of a retired Health Visitor representing the NHS.</p> <p>The JAG has now agreed various outcomes, enabling identification of specific tasks and activities required to achieve the overall aim of the project (affecting cultural change around violence in Inverclyde).</p> <p>A consultation exercise Aug 2010 with 300 staff members from public bodies. Sought views on services currently provided.</p> <p>A conference was held on the 21st September 2010, involving 150 of Inverclyde's public sector employees. Priority was Service Evaluation and Continuous Improvement.</p> <p>Conference Report and recommendations published at the end of January 2011. This will be sent to the Community Safety Partnership - Strategic Senior Officers Group and other relevant strategic forums. It is anticipated that the Strategic Senior Officers Group will prioritise recommendations for the 2011/12 report cycle.</p>
Improve measures of community safety in Inverclyde's communities	<p>A. Reduce instances of youth disorder from 2009 levels</p> <p>B. Reduce repeat incidents of violence against women from 2009 levels</p> <p>C. Reduce levels of public place violence from 2009 levels</p> <p>D. Increase Fire Safety</p>	Head of Safer & Inclusive Communities	March 2014	<p>The Community Safety Partnership Coordinating Group has established baselines for their high priority aims:</p> <p>A. (2 – On Track)</p> <p>Target: 2% annual reduction in Youth Disorder Incidents Baseline: 2,133 incidents (2009-10) Figures are based on justified complaints about young people under 19, to the Community Warden service.</p> <p>B. (2 – On Track)</p> <p>Target: Reduce repeat offences of domestic violence by 1% annually Baseline: 63.4% of offences are repeat offences (2008-09) Problem solving processes are developed and monitored through the Inverclyde Violence Against Women Multi Agency Partnership and results reported to the Community Safety Strategic Group.</p> <ul style="list-style-type: none"> • Offer of behaviour counseling via Phoenix Health • Proactive measures at high profile Football Matches • Offer of alcohol counseling via CHCP

Project / Improvement Action	Key Performance Measures	Lead Officer	Timescale	Progress Made (Aug - Dec 2010)
<p>Continued Improve measures of community safety in Inverclyde's communities</p>	<p>Continued A. Reduce instances of youth disorder from 2009 levels B. Reduce repeat incidents of violence against women from 2009 levels C. Reduce levels of public place violence from 2009 levels D. Increase Fire Safety</p>	<p>Continued Head of Safer & Inclusive Communities</p>	<p>Continued March 2014</p>	<p>Target: Reduce repeat victims of domestic violence by 1% annually Baseline: 63.4% of offences are repeat offences (2008-09)</p> <ul style="list-style-type: none"> • Women's Aid referral in addition to Victim Support as standard • Culture Change and Publicity Campaigns • Standardised access to mental health services via GP practices <p>Progress towards these targets will be reported in subsequent performance reports</p> <p>C. (2 – On Track)</p> <p>Target: Reduce Public Place Violence by 2% each year Baseline: 938 incidents (2009-10) This baseline is based on the accumulative number of murder (includes culpable homicide), attempted murder, serious assault and common assault crimes/offences within the KC sub-division</p> <p>D. (2 – On Track)</p> <p>Target: Reduce domestic fires by 2% annually Baseline: 132 incidents (based on 5 year average) Particular focus is given to reductions in fires in tenements and flats</p> <p>Target: Reduce secondary fires by 3% annually Baseline: 842 incidents (based on 5 year average)</p>
<p>Improvements to the environmental wellbeing of Inverclyde</p>	<p>A. Address relevant issues raised in Citizens Panel survey</p>	<p>Head of Safer & Inclusive Communities</p>	<p>March 2014</p>	<p>A. (2 – On Track)</p> <p>Baseline exercise being undertaken in relation to the priority areas identified in the Citizens Panel</p> <ul style="list-style-type: none"> • Improvement in cleanliness • Graffiti reduction • Vandalism reduction • Dog Fouling • Fly Posting • Dealing with Areas of Overgrown vegetation • Misuse of domestic bins

Corporate Plan Strategic Outcome 4: Thriving, Diverse Local Economy

Project / Improvement Action	Key Performance Measures	Lead Officer	Timescale	Progress Made (Aug - Dec 2010)
Improve Business Continuity support to local businesses	A. Increase in number of businesses supported from 2009 levels	Head of Safer & Inclusive Communities	March 2011	<p>A. (4 – Slippage)</p> <p>It had been hoped that the service could take this forward as a joint working project with HSE in order to cover the widest possible range of businesses and organisations however recent cuts to HSE make it likely that there will be further delay in this.</p> <p>In 2011 therefore it is our intention to take a more limited and targeted programme forward with the Joint Civil Contingency Service. Initial discussions have taken place with CCS and a programme will be developed for delivery in 2011. It is likely that this will focus initially on the care sector.</p>