

**Report To:** Regeneration Committee                      **Date:** 28 October 2010  
**Report By:** Corporate Director  
Education & Communities                      **Report No:** R168/10/AH/ER  
**Contact Officer:** Elizabeth Robertson                      **Contact No:** 01475 712979  
Performance & Information Officer  
**Subject:** Education & Communities Directorate Performance Report

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## **1.0 PURPOSE**

- 1.1 This report advises Members of progress made by the Education & Communities Directorate in achieving its objectives, relating to the work and remit of the Regeneration Committee, as set out in the Directorate Plan for 2010/11.

## **2.0 SUMMARY**

- 2.1 To assist in the development of the Council's Strategic Planning and Performance Management Framework, the CMT agreed to adopt a consistent approach to performance reporting to Committee on a Directorate basis.
- 2.2 Appended, is the performance report relating to the aims and objectives outlined in this revised Directorate Plan, covering the first quarter of this Financial Year.
- 2.3 Given the makeup of the new Directorate, the progress of the services within Education & Communities will be reported to the Education & Lifelong Learning and Safe, Sustainable Communities Committees as well as to the Regeneration Committee.
- 2.4 Only the updates to the Improvement Actions that relate to the Regeneration Committee have been included within this paper, for the attention of committee.

## **3.0 RECOMMENDATIONS**

- 3.1 It is recommended that the Committee:
1. Consider the progress reported in the areas of the Directorate's work that relates to the remit of the Regeneration Committee
  2. Take into account that the work of the Education & Communities Directorate will be reported to 2 other committees – Education & Lifelong Learning and Safe, Sustainable Communities
  3. Note that not all elements of the objectives identified within the Directorate Plan have been updated in this report, and that a reporting schedule for each measure has been identified as far as is possible.

**Albert Henderson**  
Corporate Director  
Education & Communities

## **4.0 BACKGROUND**

- 4.1 This report from the Education & Communities Directorate provides an overview of performance and an update of progress made relating to the Directorate Plan set out for 2010-11.
- 4.2 The Education & Communities Directorate Plan 2010-11 is the Directorate's key planning document and sets out the projects and improvement actions that will be implemented in order to help the Council deliver the strategic priorities identified within the Corporate Plan, Community Plan and Single Outcome Agreement.
- 4.3 Appendix 1 contains details of the status of all projects and improvement actions. For example, whether they have been completed, are on track, have not yet started or have slipped.

## **5.0 PROPOSALS**

- 5.1 This Performance Report has been provided to inform Committee of ongoing progress – as such, no proposals have been included.

## **6.0 IMPLICATIONS**

### **6.1 Finance**

No financial implications

### **6.2 HR**

No personnel implications

### **6.3 Equalities**

No equalities implications

### **6.4 Legal**

No legal implications

## KEY PROGRAMMES / PROJECTS AND IMPROVEMENT ACTIONS

### Corporate Plan Strategic Outcome 1: Educated, Informed, Responsible Citizens

Project / Improvement Action	Key Performance Measures	Lead Officer	Timescale	Progress Made (April – July 2010)
Continued High Quality Accreditation for McLean Museum	A. Maintain current accreditation standard through The Museums, Libraries & Archives Council	Head of Educational Planning & Culture	Sept 2010	A. The MLA have recently been disbanded. Maintenance of the McLean Museum's accreditation is therefore on hold due to this national situation.
Improved effectiveness of Inverclyde's Community Councils and deliver successful Community Council Elections	A. Implement new CC Scheme and Code of Conduct B. Implement VOiCE Plan	Head of Safer & Inclusive Communities	April 2011 May 2010	A. <b>(2 – On Track)</b> <u>April 2010</u> - First consultation period completed. Inverclyde Community Council Working Group reviewed contributions. <u>May 2010</u> - A final consultation document issued  B. <b>(1 – Completed)</b> VOiCE Plan implemented within Community Councils and completed on target.
Increased active participation in community regeneration and decision making, including meeting community needs / aspirations	A. Undertake Community Strengths Analysis and Consultation Exercise B. Develop system for Community Group self-assessment	Head of Safer & Inclusive Communities	March 2011	A. <b>(1 – Completed)</b> 24 SIMD Neighbourhoods analysed to inform deployment of Community Work staff resources <ul style="list-style-type: none"> <li>• 19 community groups will be supported during 2010-11</li> <li>• Details of support provided has been agreed with all groups</li> <li>• 5 groups provided with “short term support”</li> <li>• 6 groups engaged in capacity building initiatives</li> <li>• 428 (295 new) users of Community Work services</li> <li>• 144 community group members participating in training</li> </ul> B. <b>(2 – On Track)</b> 19 community groups have identified themselves as having increased their capacity.  A self evaluation pro-forma was used, developed from a nationally recognized Community Strengths Framework. Community Work Team supported this exercise. Four key areas focused on within the pro-forma: <ul style="list-style-type: none"> <li>• Organisation</li> <li>• Skills</li> <li>• Equality</li> <li>• Involvement</li> </ul>
Increase in virtual access to library and museum collections	A. Increase in number of Website Visits from 2009 levels	Head of Educational Planning & Culture	March 2011	A. <b>(1 - Completed)</b> Visitor sessions Apr-Jun 2010 = 8,424 Visitor sessions Apr-Jun 2009 = 5,898

### Corporate Plan Strategic Outcome 2: Healthy, Caring Communities

Project / Improvement Action	Key Performance Measures	Lead Officer	Timescale	Progress Made (April – July 2010)
Delivery of community-led neighbourhood celebrations and events	A. Record increase in number of events and participation levels	Head of Safer & Inclusive Communities	March 2011	A. No update available for this reporting period
Increase benefits of community capacity building, in relation to Area Renewal	A. Increase in Community involvement in Area Renewal Groups	Head of Safer & Inclusive Communities	March 2011	A. <b>(2 – On Track)</b> Baseline: 7 Community Organisations involved in 4 Area Renewal Task Forces <ul style="list-style-type: none"> <li>• Community Organisations are recognised as key partners in area regeneration</li> <li>• 6 Task Group meetings took place during the reporting period – all with community group involvement</li> </ul>

### Corporate Plan Strategic Outcome 3: Safe, Sustainable Communities

Project / Improvement Action	Key Performance Measures	Lead Officer	Timescale	Progress Made (April – July 2010)
Advancement of Area Renewal working with Community Planning Partners	A. Establish means of Monitoring the Area Renewal Strategy and provide outcome information through this	Head of Safer & Inclusive Communities	March 2011	A. <b>(3 – Not Started)</b> No update for this reporting period

### Corporate Plan Strategic Outcome 4: Thriving, Diverse Local Economy

Project / Improvement Action	Key Performance Measures	Lead Officer	Timescale	Progress Made (April – July 2010)
Re-establish the role and future of the Watt Library for the Inverclyde Area	A. Agree and implement Recovery Plan	Head of Educational Planning & Culture	2009 - 2011	A. <b>(3 – Not Started)</b> No update for this reporting period
Successful delivery of community events highlighting Inverclyde's economic history	A. Deliver exhibition celebrating the Tercentenary of Scott's Shipbuilding & Engineering Company	Head of Educational Planning & Culture	March 2011	A. <b>(3 – Not Started)</b> No update for this reporting period

## Corporate Plan Strategic Outcome 5: A Modern, Innovative Organisation

Project / Improvement Action	Key Performance Measures	Lead Officer	Timescale	Progress Made (April – July 2010)
Improve Community Engagement within Inverclyde	<p>A. Continue to develop the work of the Alliance Community Engagement Network</p> <p>B. Implementation of Community Engagement Strategy</p>	Head of Safer & Inclusive Communities	Ongoing	<p><b>A. (2 – On Track)</b> Community Work Team have co-ordinated consultation and engagement on SOA Outcomes 2&amp;5 (Strong, Responsible Communities and Health Improvement), on behalf of the Network</p> <p>105 local residents completed questionnaires during local events regarding these outcomes and 11 SIMD neighbourhood community groups participated in facilitated discussions about these themes</p> <p><b>B. (2 – On Track)</b> Detailed Implementation Plan has been approved by the Alliance Board</p>
Improve efficiencies within and maximise use of Libraries, Museums and Schools	<p>A. Implement findings of Efficiency Review</p> <p>B. Develop Marketing Plan for Libraries &amp; Museum</p> <p>C. Undertake refurbishment of PG and Gourock Libraries</p> <p>D. Deliver on project to build a new library in Kilmacolm</p> <p>E. Increase in use of school buildings and facilities by local communities</p>	Head of Educational Planning & Culture / Head of Safer & Inclusive Communities	<p>March 2011</p> <p>2009-11</p>	<p><b>A. (2 – On Track)</b> All measures listed for libraries contribute towards the implementation of the Service Review</p> <p>B. No update for this reporting period</p> <p><b>C. (1 – Completed)</b> The refurbishment of Port Glasgow Library has now been completed</p> <p><b>D. (2 – On Track)</b> Project is currently on schedule – Architect Handover in October 2010</p> <p>E. Update on this measure to be provided in next committee cycle</p>
Increase in number of library staff holding the ICT in Libraries Qualification	A. Complete scheduled round of ICTL Training with identified staff	Head of Educational Planning & Culture	March 2011	<b>A. (2 - On Track)</b> 1 member of staff has completed ICTL Training and a further 3 members of staff have been identified to undertake training
Maximise the synergies across the remit of the new Directorate	A. Develop robust data collection for Directorate Performance Reporting showing service links	Director of Education & Communities	March 2011	A. No update this reporting period