
Report To: Health & Social Care Committee **Date:** 26 August 2010

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Community Health & Care
Partnership **Report No:**
SW/28/10/YG/AM

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Subject: Community Health and Care Directorate Plan 2010 - 2011

1.0 PURPOSE

- 1.1 The purpose of this report is to present to Committee the Community Health and Care Directorate Plan in accordance with the new corporate Directorate Planning Guidance March 2010.
- 1.2 The Community Health and Social care Partnership Directorate brings together the Council's Social Work Services and Inverclyde Community Health and Social Care Partnership and it is hoped that the Scheme of Establishment and the management and operational structures will be in place by autumn of this year.
- 1.3 It is anticipated that when these structures are in place, a strategic planning and performance framework will be developed to agree the vision, objectives and business priorities for the new organisation for 2011 – 2014. Consequently, this Directorate Plan is an interim statement, focusing mainly on the Council's Social Work Services' performance in the year 2009 – 2010 and outlines priorities for the current financial year.

2.0 SUMMARY

- 2.1 The Community Health and Care Directorate Plan highlights achievements for the service over the year 2009 – 2010, performance indicators and updates Committee on particular targets across the key Social Work Service functions of Community Care, Children and Families, Criminal Justice and Homelessness.
- 2.2 The report outlines how Social Work Services aligns and delivers on the strategic outcomes identified in the Single Outcome Agreement, the Community Plan, and the Corporate Plan for 2007 – 2011.
- 2.3 This plan also outlines key programmes, projects and actions which will take the new partnership forward and improve service provision for our service users and carers.
- 2.4 The plan covers the financial year 2010 – 2011.

3.0 RECOMMENDATION

3.1 It is recommended that the Committee:

1. approve the Community Health and Care Directorate Plan 2010 – 2011;
2. agree the strategic and business priorities for the current financial year; and
3. agree the process of developing a fully integrated and strategic plan for the new organisation for 2011 – 2014.

Robert Murphy
Corporate Director
Inverclyde Community Health & Care Partnership

4.0 BACKGROUND

4.1 The new Directorate has been formed as part of the corporate management restructuring exercise, implemented as of 1 April, 2010. However, the implementation of the fuller enhanced partnership with health will not be initiated fully until autumn 2010. There is a need for a Scheme of Establishment to be agreed between the Council and NHS Greater Glasgow & Clyde Board and this is scheduled for completion in August 2010. The agreed management structure will then be put into place with services realigned thereafter. The Directorate will be the largest within the Council in terms of resources, staff and service functions and brings together the following services:

- All Health services covered by the Community Health Partnership
- All Social Work Services

4.2 The process of merging two services which operate within different statutory and governance frameworks is complicated. This plan reflects the strategic direction for Social Work for the intervening period. Once the governance and management arrangements of the CHCP are in place, a fully integrated Directorate improvement and development plan will be completed for 2011 - 2014.

The fully developed plan will reflect the statutory requirements of both agencies, the needs of the local population, and must be sustainable in the context of changing demographics and increasing restrictions on funding.

4.3 For now, the plan presented to the Committee rounds off the original three year Education and Social Care Directorate Plan and provides us with a context for taking forward the Council's requirements and priorities within the new Community Care and Health Directorate.

4.4 Currently, the overarching objectives for Social Work Services are:

- To protect and support vulnerable children and adults in the community;
- To deliver services that are good quality and value for money;
- To make access to our services easier ;
- To promote an understanding of Social Work within the wider community; and
- To have a competent, confident and valued workforce.

45 Social Work also makes a huge contribution to the Council's strategic objectives outlined in the Community Plan, Single Outcome Agreement and Corporate Plan, with particular lead responsibilities in tackling poverty, health inequalities, alcohol misuse, and by ensuring that each child achieves their potential.

Social Work leads on a number of key national and corporate initiatives including:-

- Positive culture change in attitudes towards alcohol (SOA);
- Best start in life for children (SOA);
- Financial Inclusion;
- Health Inequalities;
- Demonstrator of Older People's Housing, Support Health and Care;
- Disability Equalities Scheme;
- Support to Carers;
- Looked After Children's Champion Scheme; and
- Choose Life Inverclyde.

4.6 Social Work has had a number of successes over the last year including:-

- Alcohol Services secured Fairer Scotland funding to develop cultural change and educational activities to promote positive attitudes to alcohol;
- The Financial Inclusion Partnership achieved national recognition in successfully hosting the Financial Inclusion Champions Team for Scotland;
- The development of a multi-equality scheme on behalf of the Council.
- The 'Choose Life' initiative won in the APSE 2009 Awards (Public/Voluntary Partnership Working);
- Inverclyde Community Service Team won a Pride of Inverclyde 2009 award in the category of Safe and Sustainable Communities; and
- The Children's Units have sustained their high standards of care and again were graded as excellent by the Care Commission.

The initiatives outlined in the Directorate Plan provide a flavour of the scale and diversity of service provision within Social Work Services and the contribution made to the Corporate outcomes of the Council and our partners.

4.7 Notwithstanding the strategic, structural and operational changes facing Social Work Services over the coming year, the Service also needs to respond to significant challenges stemming from a national and local context. These include:-

- The current financial downturn and the expected financial reductions to Local Authority funding;
- The changing demographics of Inverclyde which will mean a higher proportion of older people requiring greater levels of support;
- Responding to health inequalities in Inverclyde with a particular focus on alcohol, drugs and mental health related issues; and
- The levels of poverty within Inverclyde which marginalise and exclude individuals and communities;

4.8 The key and major programme for which significant energy is required relates to the fuller development of the enhanced partnership of the Inverclyde CHCP. It is anticipated that this development will positively influence our ability to secure a more focussed targeting of services aimed towards tackling the issues of poverty, deprivation, and social and health inequalities. This should culminate in the establishment of the CHCP and the provision of an Integrated Development Plan for the Directorate.

This current Directorate Plan reflects the strategic direction for Social Work for the interim period. The priorities and direction within Social Work Services are as follows:-

- Remove barriers to learning and improve the outcomes for our most vulnerable children and young people through effective integrated children's services;
- Support carers in their caring role by providing a range of flexible, reliable and quality short breaks / respite;
- Conclude the work of the Housing Demonstrator initiative of Older People's Housing, Support, Health and Care and inform the national picture from our work;
- Secure the best possible outcomes for service users of community care services;
- Strengthen initiatives aimed at promoting cultural change and attitudes to alcohol;
- Finalise re-provision of Wellpark Centre for Alcohol Services and refurbishment of Cathcart House for Community Drug Team and the Integrated Community Learning Disability Team;
- Support the Changing Lives Practitioners Forum;
- Participate in the ADSW/SWIA High Risk Offenders follow-up of the thematic inspection;
- Agree arrangements that will enable all MAPPA agencies to measure and audit its performance;

- In line with Getting It Right (GIT), continue to develop multi-agency working in child protection and a wide range of other services for children, young people and families;
- Ensure Inverclyde Council is meeting its new duties and responsibilities with partner agencies of the Adult Support and Protection (Scotland) Act 2007;
- Complete mental health service redesign proposals in respect of adult and older people's mental health services resulting from the closure of Ravenscraig and the joint commissioning arrangements which are being developed;
- Move towards a re-ablement model of care in homecare in line with the "Reshaping Care for Older People" agenda;
- Prepare for and implement action plans following inspections and use appropriate self-evaluation tools, including SWIA PIM, to drive quality and improve service delivery;
- Support our employees to develop the skills and knowledge to meet our organisational objectives, including adopting the Corporate Appraisal procedure;
- Consolidate the development of Grand Central Savings Bank (in partnership with River Clyde Homes and Grand Central Savings), to provide basic banking activities, targeting people who are financially excluded, with a specific focus on those who have an addiction problem or those in the homeless population;
- Ensure the redesign of Youth Justice and Youth Support services are fully implemented and delivering an effective service;
- Following the introduction of Intensive Support and Monitoring service, identify any further redesign requirements;
- Implementation of the National Payment for Quality Agenda in the Care Home Sector in Inverclyde;
- Implement the newly developed family placement strategy encompassing fostering, adoption and kinship care;
- Replace the existing Children's Units with three modern, more homely houses.
- Implementation of the Adoption and Children (Scotland) Act 2007; and
- Introduce Viewpoint as a modern and innovative means of communicating with young people.

5.0 IMPLICATIONS

5.1 Legal:

5.2 Finance:

Cost Centre	Budget Heading	Budget Year	Proposed Spend this Report	Virement From	Other Comments

5.3 Personnel:

5.4 Equalities:

6.0 CONSULTATION

6.1 All priorities outlined within the Directorate Plan have been subject to appropriate consultation arrangements with stakeholders.

8.0 LIST OF BACKGROUND PAPERS

- 8.1 • Directorate Planning Guidance
- Education and Social Care Directorate Plan
- Corporate Plan
- Inverclyde Single Outcome Agreement
- Organisational Improvement Plan
- Social Work Business Plan
- Inverclyde CHP Development Plan

