


INVERCLYDE HSCP – WEST LOCALITY PLANNING GROUP (LPG) - NOTES

Wednesday 24th January 2024 at 6:30 p.m.

Meeting Room, Your Voice, Clyde Square, Greenock

In attendance: Alan Best (Chair), Scott Bryan (HSCP), Pamela Robb (HSCP), AnnMarie Long (Clinical Governance), Daniel Burwood (Your Voice), Finlay Craig (Your Voice), Lynn Perkins (independent), Heather David (Your Voice), Margaret Tait (Your Voice), Christina Boyd (Carers), Kenny McKenna (Carers), Keiley Archibald (independent), Danny Wroe (Recovery Development Worker), Isobel Dempster (Recovery Development Co-ordinator)

Item	Subject
1.	<p>Introductions, Welcome and Apologies.</p> <p>Alan welcomed all to the second meeting of our West Localities. Introductions were conducted. Special thanks to AnnMarie Long for attending the meeting to provide an overview of Care Opinion.</p>
2.	<p>Terms of Reference (for approval)</p> <p>Alan referred to the email sent out to all members of Locality East and West on 21st November for comments. We received no feedback/comments and agreed this was now our live working terms of reference – this will be reviewed six monthly.</p> <p>Action: A final copy of the working document will be shared with all members.</p>
3.	<p>Guest Speaker – Anne Marie Long, Clinical and Care Governance Facilitator</p> <p>Care Opinion presentation delivered. Feedback was welcomed and there were positive discussions regarding Care Opinion and the appropriateness of using this feedback tool. There was a consensus that there would continue to be positive feedback for our HSCP services, however the reports may flag up some negative feedback in terms of Acute as there seems to be a theme with access, waiting lists and travel to and from the Acute sites.</p> <p>A question was raised into the coverage of Care Opinion across all HSCP services. The system appears mostly health service focused. AML assured that all HSCP services, including all Social Work services are also on the system, and she actively encouraged the system to be promoted for feedback in these services.</p> <p>Action: A copy of presentation will be distributed to all members.</p>

<p>4.</p>	<p>Developments for Inverclyde HSCP (summary points)</p> <p><u>Reviews / Transformational change</u> Agreed this should be a standard item on the agenda. It was put to the Locality Planning Group members that this is your agenda, and you could request what subjects / reviews you wish to hear about in moving forward. We have previously heard updated from Homelessness and Care at Home on their reviews.</p> <p><u>Strategic Plan 2024 onwards</u></p> <p>Scott provided an overview of the Strategic Priorities for the Strategic Plan 2024 onwards. It was noted that the consultation went live on 19th January and will close on Friday 16th February. There was concern from our recovery representatives that Drugs and Alcohol appeared to have been ‘dropped’ as a priority.</p> <p>Scott explained this was absolutely not the case, the priorities have been reworded slightly so that regardless of your health or care needs, you should see yourself represented in each of the strategic priorities as opposed to just one or two. It was advised that drugs and alcohol, as with many priorities, remains a top priority and must be reported on at a national and local level. The concerns were noted and following discussions it was agreed this made sense and it would be beneficial to see the full strategic plan and priorities when agreed.</p> <p>Please see attached link to our consultation form for our Strategic Priorities - https://forms.office.com/e/Guzkn153yH?origin=lprLinkInverclyde</p> <p>For ease we have attached the QR Code below to this consultation form.</p>  <p><u>Strategic Planning Group (SPG) – nominee</u></p> <p>Scott explained the purpose of the Strategic Planning Group to the members and the governance structure, he asked the members to consider nominating themselves for the Strategic Planning Group as this is an opportunity to influence change, we asked our recovery members to consider this request given the concerns raised with the strategic priorities and perhaps this was an opportunity for the recovery groups to be represented at a strategic level through this mechanism.</p> <p>Action: all to consider this proposal.</p>
<p>5.</p>	<p>Updates from our representatives on HSCP related topics – Brief Verbal Input</p>

	<p><u>Carers</u></p> <ul style="list-style-type: none">○ Kenny provided an update from carers. He reported that they are developing services for young carers. More recently, they purchased a karaoke machine, and this seems to have gone down a storm at the Carers centre.○ The carers centre was very much focussing on strengthening support for families and carers.○ 3000 carers are now registered with the centre – overall this is approx. 37% of carers registered.○ Short breaks budget was discussed and the possibility of offering all carers a short break – with limited budget they are thinking creatively how they will manage this in an equitable way moving forward.○ Investment has gone into the centre to create a ‘Hub’ vibe – they are trying to get away from the office feel. Feedback on their progress has been positive so far. <p><u>Community Council representatives</u></p> <p>No representation at meeting. It was noted that there is a process ongoing for current elections, some of the faces who came to our info sessions showed interest previously, however this may change and there ‘may’ be restructuring / fresh faces.</p> <p><u>CVS</u></p> <p>No representation at meeting.</p> <p><u>Your Voice</u></p> <ul style="list-style-type: none">○ Dan and Finlay provided us with a Your Voice updated, including the Involve Inverclyde meetings that have been scheduled for 2024 and will feed into localities, the first meeting will take place in February. We hope to have representation from HSCP at the meetings.○ Strategic plan priorities, consultation ongoing – sharing link and QR code with networks, promoting online, engagement stalls, drop ins arranged.○ Primary care – 600 surveys completed. Mail info to all households.○ Concerns with switch over and impact on Telecare. HSCP provided info and this has been shared.○ Successful carers event in partnership with HSCP and Carers was held in November.
<p>6.</p>	<p>Future agenda items / areas of interest</p> <p>We asked our members to consider items they would want to discuss at future meetings, topics of interest. Scott asked if the group would be interested in a breakdown of Locality Profiles. This would help the group in future priority setting for the locality. It was agreed this would be of interest at the next meeting.</p> <p>Action: all to consider future agenda items.</p> <p>Action: Scott will present locality profiles at the next meeting arranged for 24th April.</p>

	Venues will be rotated to accommodate all residents / groups in Inverclyde.
7.	Closing remarks and dates of next meeting <ul style="list-style-type: none">• Wednesday 24th April at 10:00 a.m. – 11:30 a.m. - Venue: T.B.C.• Wednesday 24th July at 6:30 p.m. – 8:00 p.m. - Venue: T.B.C.• Wednesday 23rd October at 3:00 p.m. – 4:30 p.m. Venue: T.B.C.