



A GUIDE TO PRIMARY CARE



GENERAL PRACTITIONER (GP)



For more information
on Primary Care
services please scan:



General Practitioner (GP)



The GP Practice has traditionally been the first point of contact for patients accessing Primary Care.

General Practitioners (GP) treat common medical conditions and have an important role in looking after patients in the community.

There are a wide range of skilled and experienced professionals working alongside GP Practices who offer services to complement GP care.



Patients may be guided to these other services and professionals to best suit their needs, GP Receptionists have a key role in signposting to these services.

To ensure patients are directed to the right care in the right place, GP Receptionists are trained to ask important questions to gain the relevant information when patients contact the GP Practice.



All information shared remains confidential and is only used to guide the patient to the professional or services to best suit their health and social care needs.

General advice on minor conditions can be accessed at www.nhsinform.scot

Access larger print and alternative formats at: enquires@yourvoice.org.uk

