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<b>Report To:</b>	<b>Alliance Board</b>	<b>Date:</b>	<b>5 October 2020</b>
<b>Report By:</b>	<b>Aubrey Fawcett Chair, Programme Board</b>	<b>Report No:</b>	
<b>Contact Officer:</b>	<b>Louise McVey</b>	<b>Contact No:</b>	<b>N/A</b>
<b>Subject:</b>	<b>Alliance Partners Key Achievements and Priorities</b>		

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## **1.0 PURPOSE**

1.1 The purpose of this report is to provide the Alliance Board with an overview of the key achievements of each Alliance Board partner over the last two years and their key priorities for the next two years.

## **2.0 SUMMARY**

2.1 Each partner organisation that sits on the Alliance Board was asked to provide the following information:

- Details of 3 key achievements made by their organisation in Inverclyde over the last two years and what the impact of these achievements has been.
- Details of 3 key actions that their organisation will focus on in the next two years and the reasons why they have prioritised these actions.

2.2 Each partner was asked to provide a maximum two page summary and this report provides an overview of the information they provided. Appendix 1 contains the reports submitted by each organisation.

2.3 Responses were received from Scottish Enterprise, NHS Greater Glasgow and Clyde, Department of Work and Pensions, West College Scotland, Police Scotland, CVS Inverclyde, Scottish Fire and Rescue Service and SPT, Riverclyde Homes, NatureScot, Scottish Government and Skills Development Scotland.

## **3.0 RECOMMENDATIONS**

3.1 It is recommended that

- a) Each member of the Alliance Board presents their organisation's key achievements and priorities to enable the Alliance Board to discuss the progress made by each partner in achieving the priorities in Inverclyde's Local Outcome Improvement Plan 2017-22.
- b) The Alliance Board notes that the actions from this report have been collated to provide the addendum for the Covid 19 Partnership Recovery Plan Report and will be incorporated into the plan once approved.

**Aubrey Fawcett  
Chair, Programme Board  
Chief Executive, Inverclyde Council**

## **4.0 BACKGROUND**

- 4.1 Each partner organisation that sits on the Alliance Board was asked to provide the following information:
- Details of 3 key achievements made by their organisation in Inverclyde over the last two years and what the impact of these achievements has been.
  - Details of 3 key actions that their organisation will focus on in the next two years and the reasons why they have prioritised these actions.
- 4.2 Partners were asked to consider Inverclyde Alliance's draft Covid-19 Partnership Recovery Plan when considering their 3 key actions for the next two years.
- 4.3 Each partner was asked to provide a maximum two page summary and this report provides an overview of the information they provided. Appendix 1 contains the reports submitted by each organisation.
- 4.4 Responses were received from Scottish Enterprise, NHS Greater Glasgow and Clyde, Department of Work and Pensions, West College Scotland, Police Scotland, CVS Inverclyde, Scottish Fire and Rescue Service and SPT, Riverclyde Homes, NatureScot, Scottish Government and Skills Development Scotland.

## **5.0 PARTNER RESPONSES**

### **5.1 Scottish Enterprise**

Over the last two years Scottish Enterprise's key achievements have included a £14million investment to help Diodes advance their research, develop new processes and products and make their systems more efficient and effective. They established the Co-operative Development Scotland system to support two local social enterprises including Trade Right International and Stepwell. They also supported innovation and investment which included opportunities and funding to Promedics (£200k), Has Tech (£96k), Flex Marine Power Ltd (£160k) and Trade Right International (£16k).

Over the next two years Scottish Enterprise will focus their attention on Covid-19 recovery, building strong regions and building an economic advantage that will drive Scotland's international advantage.

### **5.2 NHS Greater Glasgow and Clyde**

The key developments and actions undertaken by NHS GGC over the last two years include:

- The Boards Moving Forward Together Programme provides the blueprint to develop and deliver a transformational change programme across primary, community and acute care settings to support the modernisation of health and social care services. Under this banner a number of initiatives have been piloted and developed to target dementia, frailty, unscheduled care and technical solutions.
- The role of the GP is changing and primary care delivery is now supported by a wider multi-disciplinary team. In 2017 Inverclyde were selected to be a pilot area to test and evaluate the new GP contract. This continued through 2018. Inverclyde continues to benefit from the enhanced nursing, AHPs, pharmacy and paramedic resource and is supporting the wider primary care teams across NHSGGC to deliver the primary care improvement plan.
- There are a range of initiatives underway within Inverclyde where the key aim is to improve the physical and mental health of the population.
- Alcohol and drug services has been a key area of focus for NHS GGC over the last two years through their contribution to the Alcohol and Drug Partnership and the establishment of a new Inverclyde Alcohol and Drugs Recovery Service.

- As part of the response to the Covid-19 pandemic a Community Assessment Centre was established in Inverclyde supported by local GPs and clinical teams, a testing centre was opened in Port Glasgow and within the hospital measures were put in place to establish an emergency pathway for symptomatic patients and to keep the hospital's emergency department Covid free.

The current priority for NHS GGC, and this includes Inverclyde, is to safely remobilise and re-establish services impacted by the Covid-19 pandemic. The Board had developed a remobilisation plan and this is, in part, reflective of the local recovery planning taking place. The re-mobilisation has a strong focus on health improvement and preventing ill health and the over-riding principle is to support safe and effective services for patients and staff. There are a number of key developments and actions that will be delivered within Inverclyde. For example, test and protect, smoking cessation, social prescribing to improve physical and mental wellbeing, children's services, alcohol and drug services, workforce developments and capital developments.

### 5.3 **Department of Work and Pensions (DWP)**

Over the last two years DWP have focused on providing support for 18-24 year olds through their Youth Obligations Programme. This programme offers 26 weeks of weekly interactions in group and one to one employability support. Almost 400 young people participate in the Youth Obligations programme in Inverclyde, with 17% finding sustainable employment.

DWP are also introducing new initiatives to support young people such as Kick Start, (a DWP wage incentive), Youth Community Hubs which will be delivered face to face where it is safe to do so and they are exploring additional opportunities for the development of mentoring circles and Virtual Digital hubs.

The third area that DWP have focused on over the last two years is providing support to local communities in Inverclyde. They have done this by chairing one of the key forums and participating in many others that underpin community improvement plans.

Over the next two years the key priorities for DWP will be maximising their Flexible Support Fund, exploring and promoting grant community funding opportunities and developing new and innovative programmes to meet the needs of people who are self-employed.

### 5.4 **West College Scotland**

Over the last two years the key achievements of West College Scotland have included progressing proposals for a new college estate for Greenock, amending the college curriculum so that it is clearly focused on employability and skills and contributing to community learning.

Over the next two years the College believes it will be instrumental in contributing to economic recovery, contributing to addressing the poverty agenda, increasing attainment and the up-skilling of the local population. Their ambition of a new college estate for Greenock will remain a key priority.

### 5.5 **Police Scotland**

Over the last two years the key achievements of Police Scotland have included taking action to encourage the reporting of crimes, especially drug offences which historically have not been reported due to fear of intimidation or retribution. Making schools safer through initiatives aimed at reducing the prevalence of drugs and substance misuse within secondary schools and tackling the issue of large youth gatherings in Inverclyde and associated anti-social behaviour.

The key areas that Police Scotland have committed to tackling over the next two years are reducing drug related deaths in Inverclyde, tackling serious organised crime and tackling anti-social behaviour, violence and disorder.

## 5.6 **CVS Inverclyde**

CVS Inverclyde have successfully helped more people to become active citizens. This has been achieved through initiatives such as 'Surgery' Programmes which has 250 groups and individuals and through investment in the development of volunteering which has resulted in 581 volunteers signing up over the last two years. The Our Place Our Future (OPOF) Project focussed on improving life chances and life choices for people in Greenock East and Central and CVS has supported 6 groups, 102 people have registered for volunteering opportunities and 5 "Community Champions" have been recruited. Inverclyde HSCP's Community Link Worker (CLW) team now works across every GP practice in Inverclyde and CVS have developed and expanded their dedicated "Inverclyde Life" website and training has continued to be made available across the sector. The site now has 200 organisations and 363 services signed to the site.

CVS Inverclyde have also successfully developed activities and services in collaboration with other agencies. They have contributed to the development and implementation of locality planning across Inverclyde and are the lead agency for Greenock East and Central. The first meeting of the Greenock East and Central Communications and Engagement Group took place in March 2020.

Targeting social and financial inequalities has been another key area of focus for CVS Inverclyde over the last two years. They played a key role in co-ordinating the community and third sector response to COVID-19, they supported the work of the Scottish Government to ensure that funding was made available to the most vulnerable in our communities through the Wellbeing Fund and they nominated 20 local organisations to receive an immediate grant of £2000 for their work in response to COVID-19.

Over the next two years CVS Inverclyde will support communities to engage with locality planning and explore options for community wealth building in Greenock East & Central. CVS will also begin to reflect on how they can best support the community, voluntary and third sector to recover from the Covid-19 pandemic. One of the ways in which they will do this is by contributing to the various recovery groups that have been established.

## 5.7 **Scottish Fire and Rescue (SFRS)**

Over the last two years the key achievements of SFRS have included agreeing and signing off a new Information Sharing protocol (ISP) in conjunction with Inverclyde Council, NHSGGC and the Inverclyde HSCP. This new protocol allows partners to share relevant data where, due to poor health and social care needs, people have a higher vulnerability to fire risk.

A collaborative initiative was established between SFRS Port Glasgow Community Fire Station, Inverclyde Health and Social Care Partnership and Port Glasgow Community health visitors to offer a home fire safety visit (HFSV) to all parents with new born babies within the Port Glasgow Community Fire Station area. This has now been rolled out across all of Inverclyde and the project has received recognition from the Scottish Government.

In conjunction with Inverclyde Council and HM Coastguard, SFRS took action to tackle water safety by undertaking a full review of all inland water courses across Inverclyde. This will enhance and inform any future operational attendances involving water related incidents.

Over the next two years the key priorities for SFRS will be producing its new Local Fire Plan which will set out how the organisation will deliver its services within Inverclyde. SFRS will prioritise its commitment to the Inverclyde Community Safety Partnership Strategy 2020-2022 'Making Inverclyde Safer Together'. Specifically, SFRS will look to build on the wider priority of 'Home Safety' and work

with local partners to provide a holistic 'Safe and Well' approach to the safety of all Inverclyde residents. SFRS will also support key Public Protection and Safety Messaging across Inverclyde.

## 5.8 **SPT**

Over the last two years the key achievements of SPT have included the allocation of expenditure of more than £2million (2018/19 £1.6 million 2019/20 £1.11 million) to Inverclyde in their Indicative Capital Programme for 21/22, the direct support of 11 bus services in Inverclyde and creating safer and more user friendly facilities for transport users. For example, Baker's Brae re-alignment, bus facilities on the A78 at Lunderston and Greenock Public Realm improvements (West Blackhall Street on-going). These improvements have delivered, or are delivering, safer facilities as well as environmental and regeneration benefits.

Over the next two years SPT are committed to improving traffic management systems, pedestrian crossing accessibility improvements, Port Glasgow access improvements and the Total Category 1 Programme for Inverclyde. In addition, SPT is currently producing its new Regional Transport Strategy which will inform its on-going approach to the delivery of public transport for the west of Scotland. SPT has highlighted that the current pandemic will have an impact on future transport provision.

## 5.9 **River Clyde Homes**

River Clyde Homes is committed to providing high quality, energy efficient housing, attracting new and benefitting existing customers. Key activities over the last two years include: Completion of the award winning £30m Broomhill regeneration programme, established a pilot nomination agreement with the Scottish Refugee Council to help encourage New Scots to move to the area. Expansion of our subsidiary company, Home Fix Scotland, providing local people with employment and supporting the local economy through local procurement of services.

River Clyde Homes also Created an Inclusive Communities Team to provide advice and support to lift customers from poverty where possible, supports older customers living in properties. The Broomhill regeneration project has reduced the prevalence of social isolation in the community through the provision of meeting space and supported activities for residents and invested in improvements to housing quality and energy efficiency standards, including the installation of low carbon district heating systems to reduce fuel poverty and harmful climate change emissions.

Over the next two years, River Clyde Homes is committed to undertaking a range of activities to support the strategic priorities associated with the Inverclyde Local Outcome Improvement Plan. This will include participation within the COVID-19 Partnership Recovery Working Group. Key examples include, complete the construction of over 500 new homes in Greenock and Port Glasgow, Continuing to drive strategic opportunities to take forward housing-led regeneration, develop new housing-led regeneration plans for neighbourhoods experiencing a decline in desirability, continue to invest in improving housing standards and energy efficiency to reduce fuel poverty for River Clyde Homes' tenants. There is a strong desire to enhance the partnership working across River Clyde Homes, Homelessness Services, and wider HSCP and Council services to help tackle homelessness and meet the demand for properties supplied to Inverclyde Council for use as temporary furnished flats for homeless households.

Support the implementation of the Rapid Rehousing Transition Plan and work towards meeting the recommendations including the development of the housing first approach and staff from River Clyde homes have met with HSCP Alcohol & Drug Partnership to discuss the roll out of Language Matters training to all River Clyde Homes front line staff.

## 5.10 **NatureScot**

Scottish Natural Heritage (SNH) now known as NatureScot since 24 August 2020 has chaired the Environment Partnership of the CPP over the last two years and has helped to progress the actions for connectivity, healthier lifestyles and land use management.

Our leadership over the last two years has culminated in the creation of the Inverclyde Green Connections (IGC) project which will help deliver the Environment partnership outcomes as well as contribute to repopulation and health outcomes. The project bid was submitted to the Sustrans Places for Everyone fund on the 14 August 2020 and is proposing a £430K Programme of work for five project areas connected by National Cycle Network 75 (NCN75). This will include the creation of 2.5 jobs for the IGC Development Phase, which will be 1 year and four months long, from the notification of success on 9th October 2020 to the end of February 2022. The Outcomes of the Programme are to improve community quality of life, local environments, and active travel for everyday journeys to encourage investment, repopulation and improved health and wellbeing in Greenock and Port Glasgow. NatureScot provided the project manager to co-ordinate and progress this project to submission, who worked closely with Inverclyde Council staff, Sustrans and the Environment Partnership.

NatureScot will continue to provide support, advice, and guidance to the Inverclyde CPP to encourage a green recovery and help it address the climate emergency. We will continue to chair the environment group as well as chair the steering group of the Inverclyde Green Connections project to ensure the successful delivery of the project. NatureScot are committing time and resources to the Inverclyde Green Connections project because it has great potential to connect people and nature while at the same time improve community quality of life, local environments, and active travel for everyday journeys to encourage investment, repopulation and improved health and wellbeing in Greenock and Port Glasgow. Covid-19 had a disproportionate impact on people with poor health and many people discovered the benefits of daily exercise and access to green space for their health and wellbeing and this projects aims to, among other things, improve access to and use of green space close to where people live.

## 5.11 **Scottish Government**

In Inverclyde the key areas of Scottish Government work over the past two years include; more than £46 million available to Inverclyde Council across the Parliamentary term to provide accessible, affordable, energy-efficient housing, provision of £13.7m funding through Scottish Enterprise for a package to support research, development and training by Diodes Incorporated and enable its future growth at the former Texas Instruments site in Greenock. The acquisition of the Ferguson Marine shipyard in Port Glasgow, have protected around 600 jobs in Inverclyde. Scottish Government has also made £4.6m available through regeneration funding to support Inverclyde Council and community organisations since 2017-18.

Throughout the next two years there will be a focus on taking forward the Clyde Mission to make the Clyde an engine of sustainable and inclusive growth for the city, the region and Scotland. A further investment of £6.03 million in Inverclyde through the Attainment Scotland Fund, which includes £2.40 million Pupil Equity Funding helping support schools across Inverclyde to support children and young people, along with £3.47 million through the Challenge Authority Funding and £168,000 additional investment to help support Inverclyde's specific plans for care experienced children and young people. Families in Inverclyde will soon benefit from the Scottish Child Payment - a new benefit to increase family incomes and reduce child poverty. It will pay £10 per week for each eligible child in a family, every four weeks, beginning with families with children under 6, and will be uprated annually in line with inflation. We will aim to start taking applications for under 6s in November 2020 and for first payments to be made to eligible families from the end of February 2021. Despite the delays and pressures caused by COVID-19, that is a delay of only two months to our original timetable. Together with the support already in place through the Best Start Grant and Best Start Foods, this will offer families on low incomes over £5,200 of financial support by the time their first child turns six (with up to £4,900 available for second and subsequent children). There will be no arbitrary limits on the number of children who can be supported.

## 5.12 Skills Development Scotland (SDS)

As Scotland's national skills agency, our purpose is to drive productivity and inclusive growth through investment in skills, enabling businesses and people to achieve their full potential. Skills Development Scotland in the past two years has worked to maximise the potential of the workforce through engagement with young people, older workers and disadvantaged groups enabling them to access our Career Information Advice and Guidance services. There has been support offered to Inverclyde's businesses by delivering an aligned and integrated employer offer and there has been involvement in building a high-quality evidence base for Inverclyde and the wider City Region through Regional Skills Assessments and Skills Investment Plans. SDS have contributed to the Inverclyde Local Child Poverty Action Plan and participated in effective partnership working to review and track progress of school leavers resulting in improved School Leaver Follow-Up and Participation Measure Rates. In the 2019 Annual Participation Measure 91.8% of 16-19-year olds were participating in education training or employment compared to 91.6% nationally. This is a 0.2% increase compared to 2018. Delivery of SDS CIAG school service offer from P7/S1-S6 has enabled early intervention, enhanced delivery at S3 and targeted support for senior phase pupils resulting in more effective transitions and co-ordinated support with partners including the MCMC team in Inverclyde.

In the forthcoming two years SDS will continue to work in partnership with Inverclyde Council, West College Scotland and others to ensure that learning and skills provision in Inverclyde meets the needs of employers, provide evidence based Labour Market Insights that provide regional and sectoral insights as well as an analysis of UK and Scotland trends and responses. There will be ongoing commitment to youth employment including apprenticeships and safeguarding work-based learning opportunities for young people in Inverclyde.

SDS will also establish a Glasgow City Region Active Labour Market Programme for over 25s, to quickly help the newly unemployed back into work and continue to support those furthest from the labour market and work with government to establish a Major Green Recovery Job Development Programme (e.g. an energy efficiency retrofit programme to create meaningful local jobs and cut carbon emissions). SDS is committed to supporting workers in Inverclyde facing redundancy and quickly find their way back into employment, along with our partners, we will establish an enhanced package of PACE support as part of our recovery plan in the forthcoming two years and we will work with partners to establish a Youth Guarantee that ensures that young people in Inverclyde (25 and under) have the help they need to find or keep an apprenticeship or other job, or to access and progress in college, university or other training.

## 6.0 IMPLICATIONS

- 6.1 Legal: none at present  
Finance: none at present  
Human Resources: none at present  
Equality and Diversity: none at present  
Repopulation: repopulation is a priority within the LOIP that all partners on the Alliance Board are committed to tackling.  
Inequalities: inequalities is a priority within the LOIP that all partners on the Alliance Board are committed to tackling.

## 7.0 CONSULTATIONS

n/a

## 8.0 LIST OF BACKGROUND PAPERS

- 8.1 Inverclyde's Local Outcome Improvement Plan 2017-2022  
Inverclyde Alliance Draft Covid-19 Partnership Recovery Plan

## Appendix 1 – Partner Responses

Each Partner that sits on the Alliance Board was asked to provide a maximum 2 page report containing the following information.

- **What key developments/actions have you as a single agency undertaken within or for Inverclyde over the last 2 years? What impact have these actions had on the community?**
- **What 3 key development/actions have you as a single agency committed to in the coming 2 years? Why have you prioritised these actions?**

### Contents

Scottish Enterprise.....	page 9
Department of Work and Pensions.....	page 10
West College Scotland.....	page 11
Police Scotland.....	page 12
CVS Inverclyde.....	page 14
Scottish Fire and Rescue Service.....	page 16
Strathclyde Passenger Transport.....	page 17
NHS Greater Glasgow and Clyde.....	page 18
River Clyde Homes .....	page 25
NatureScot .....	page 27
Scottish Government.....	page 28
Skills Development Scotland (SDS).....	page 30



## **Scottish Enterprise**

### **DIODES**

£14 million from Scottish Enterprise to help Diodes advance their research, develop new processes and products and make their systems more efficient and effective.

### **Working with Social Enterprises**

The Co-operative Development Scotland system established to support two local social enterprises including Trade Right International and Stepwell. Both have received support from Scottish Enterprise and have identified Account Managers.

### **Supported Innovation and Investment**

Including opportunities and funding to

- Promedics
- Has Tech
- Flex Marine Power Ltd
- Trade Right International

### **Covid Recovery**

Restart and Recovery campaign on behalf of SG. The campaign is making sure business have access to the guidance and support the need to enable them to confidently reopen their business.

Working to understand the impact on national and regional companies and their supply chains.

### **Building Strong regions**

Continued to a regional approve to economic development for all of Scotland including Glasgow City Region. Work in Partnership to deliver the regions strategic priorities. Focus on delivery of our existing pipeline of company, sector and place projects by viewing outcomes through a regional lens including the emerging Clyde Mission.

**Building on economic opportunities that will drive our international advantage** Focus on areas of economic activity and invest in business to seek to innovate and grow internationally.

## **Department for Work and Pensions (DWP)**

### **Young People 18 – 24 year olds**

Young people (aged 18 – 24) in Inverclyde account for around 23% of the overall Universal Credit caseload. DWP will provide additional expertise to support our youth. Focus on developing our youth through our DWP Youth Obligations programme. This programme offers 26 weeks of weekly interactions in group and one to one employability support. Almost 400 of our young people participate in the Youth Obligations programme in Inverclyde, with 17% finding sustainable employment. Only 8% went through the full 26 weeks our short term plans continue to feature this and we will build on this success for the Inverclyde community.

We are also introducing new initiatives to support this generation, Kick Start, (a DWP wage incentive), Youth Community Hubs which will be delivered face to face where it is safe to do so. Additional opportunities for mentoring circles and Virtual Digital hubs.

DWP personnel support our local Inverclyde community, we chair one of the key forums, attending many others that underpin community improvement plans, egg the Inverclyde Regeneration Economic Partnership and Employer Engagement sub group. DWP are integral to ensuring the focus of the Inverclyde Offer of provision is seamless, inclusive and driven by our customers' needs. This activity prevents duplications of services and enables optimisation of resource from all organisations to deliver support for those with the greatest need.

### **What 3 key development/actions have you as a single agency committed to in the coming 2 years, why have you prioritised these actions?**

- Flexible Support Fund

We will maximise our Flexible Support Fund spend, creating even more practical support.

We are committed to developing provision which is innovative, tailored & focused to our customers' specific and often bespoke needs.

- Grant and Community

Working hand in glove with our partners we are exploring and promoting Grant and Community funding opportunities through the Welfare reforms board group and Inverclyde Regeneration and Employability Partnership (IREP).

- Self –Employed

DWP are investing in additional learning and development to enhance the skills and expertise of our Work Coaches to support this community too. We recognise the needs of our self-employed community are often complex and diverse. We are working with partners to develop new and innovative programmes to meet their needs and ensure we get our self-employed people back up and running in the community.

## **West College Scotland**

However, in Inverclyde we have had a particular focus on the following three areas:

**New Estate for Greenock** - The proposals for a new build campus were submitted to the Scottish Funding Council. The impact of this is that the Scottish Funding Council has acknowledged there is a need for significant investment in the College estate in Greenock and they have committed to working with the College to progress the new build estates plans.

**Amended Curriculum** – The College has worked to realign the curriculum so that it is clearly focused on employability and skills, with increased work placement opportunities for students and closer working with industry. Some of the main changes are an expanded and improved vocational curriculum for school pupils, increased training for local businesses and tailored courses for students with specific learning and support needs. The College has also improved attainment rates for students over the last few years and reduced the attainment gap (in 2018-19, students from deprived areas actually achieved better than those from other areas)

**Community Learning** – The College is an active member of Community Learning and Development Strategic Implementation Group. We contribute to Inverclyde 3-year Community Learner Development plan and provide input to strategic discussions around Inverclyde Community and West College Scotland development.

For Inverclyde specifically over the next two years, we would see the College as being instrumental in contributing to economic recovery, contributing to addressing the poverty agenda, increasing attainment and the up-skilling of the local population. Our ambition of a new Estate for Greenock remains a key priority.

### **What 3 key development/actions have you as a single agency committed to in the coming 2 years, why have you prioritised these actions?**

**Economic recovery** – The expansion of the Flexible Workforce Development Fund will increase the opportunities to provide more training for local businesses, particularly to respond to COVID and the digital agenda. The College will be further amending the curriculum to meet the specific employment needs of the region and provide an enhanced package of blended learning, available flexibly, particularly to meet the needs of those made unemployed or at risk of unemployment and for those requiring up-skilling or retraining for a new career.

**Poverty and Inclusion** – Recognising the demographics of Inverclyde and likely impacts of COVID on communities, we will continue to prioritise working collaboratively with partners to contribute to addressing the poverty and access agenda. In particular, we will work with partners to address digital poverty, improve access to digital technology and the development of critical digital skills. We will continue the work with community learning, addressing the attainment gap, providing in-work learning and up-skilling to improve the employment prospects of individuals.

**Estates Investment** – The College will continue to seek support from the Scottish Funding Council to ensure there is ongoing investment in the maintenance of the existing Greenock campuses. Discussions with partners locally and nationally will continue in seeking to progress the business case for a new build campus at East India Dock to a conclusion.

## **Police Scotland**

What 3 key developments/actions have you as a single agency undertaken within or for Inverclyde over the last 2 years and what have the impact of these actions been?

## **Community Engagement**

Inverclyde has suffered historically from a 'Wall of Silence' regarding the reporting of some crimes, especially Drug offences due to fear of intimidation or retribution. Police enlisted the assistance of Crimestoppers to help encourage co-operation from our communities by highlighting the benefits of Crimestoppers being independent from Police which allows for anonymous reporting of information that Police can use to take action.

## **Safer Schools –**

The prevalence of drugs and substance misuse within secondary schools has been highlighted locally and which is supported by recent youth engagement survey conducted by CTL (Community Learning Development). To understand the scale of the issues Police funded Fearless workshops which were delivered with support of Education, CLD (Community Learning Development) and Police Scotland School Liaison Officer to all secondary schools in Inverclyde. Fearless is a site where you can access non-judgemental information and advice about crime and criminality. Fearless is aimed at young people and offers the ability to pass information about crime, 100% anonymously.

## **Safeguarding Young people –**

Over the past few years Inverclyde has seen an increase in Anti-social behaviour at a number of localities attributed to large youth gatherings. Whilst these gatherings can cause problems in communities they also bring a considerable degree of risk for the young people involved including violence, drugs and sexual offences, however the vast majority of whom are not engaging in criminal behaviour. To tackle the issue a co-ordinated approach with Inverclyde Council, BTP and Scot Rail was developed to ensure that we have effective strategies in place for school holidays, lighter evenings and anticipated improvements in the weather.

## **What 3 key development/actions have you as a single agency committed to in the coming 2 years, why have you prioritised these actions?**

**Reduce Drug related deaths** - Inverclyde has the highest drug misuse prevalence rate in Scotland including rates for both young men and women (15-24) which are significantly higher than that of other local authorities in Scotland. In 2018, Inverclyde had the third highest drug-related death rate in Scotland only behind Dundee and Glasgow. We aim to reduce drug related deaths by working with partners and community groups to develop and implement innovative approaches to engage and divert young people from substance misuse. Also by reaching the most vulnerable who are at the highest risk of premature death to encourage engagement with existing support services.

**Serious Organised Crime** – Due to a number of Social and Economic factors, Inverclyde has become a perfect environment for Serious Organised Crime groups to flourish, operate and target the most vulnerable people in our community. By exploiting vulnerable people using fear and intimidation pulls them into the distribution of controlled drugs which often leads to a life of addiction, violence and crime with the fallout being subsequent mental and physical health issues and premature death. We aim to continue and engage with communities to encourage co-operation and information regarding criminal activity, target

people concerned drugs supply network and identify and support victims of SOC, encouraging them into treatment programs, where appropriate.

**Anti-social Behaviour, Violence and Disorder** – Anti-Social Behaviour can have a significant impact to individual people as well as an entire community. This is an issue which can only be tackled using a wide range to powers and options available to Police and partners, with the inclusion of our communities. An emerging trend is the use of vehicles in an Anti-Social manner whereby Police and Partners have been utilizing legislation, not previously considered, to combat the issue. We aim to provide victims with support and understanding and work with partner organisations efficiently to tackle anti-social behaviour and to meet the demands of the community.

## **CVS Inverclyde**

More People are Active Citizens-

250 groups and individuals through our 'Surgery' Programmes.

Investing in the development of volunteering, Over 581 volunteers in the last 2 years.

Host Inverclyde Council's Arts and the festival which was attended by 747 people.

The ESF-funded Our Place Our Future (OPOF) Project – focussed on improving life chances and life choices for people in Greenock East and Central -. The Team has already supported 6 groups and 102 people have registered for volunteering opportunities and we have recruited 5 "Community Champions" – people seen as being key connections within communities.

Inverclyde HSCP's Community Link Worker (CLW) team which now works across every GP practice in Inverclyde.

develop and expand our dedicated "Inverclyde Life" website Training has continued to be made available across the sector. The site now has 200 organisations and 363 services signed to the site, demonstrating the breadth of assets across Inverclyde.

CVS Inverclyde continued to engage with more than 800 subscribers every fortnight

Activities and Services are developed collaboratively –

Lead agency for locality planning in East and Central Greenock with the first communications and engagement group meeting taking place March 2020,

Through the OPOF project we will support communities to engage with locality planning in 2020 and explore the options for community wealth building in East & Central.

The Partnership Facilitator sits on a wide range of both HSCP and Inverclyde Council strategic level groups, representing the third sector: Alcohol and Drug Partnership Executive Group; Autism Implementation Group; Child Poverty Action Group; Dementia Care Coordination Group; Learning Disabilities Programme Board; Mental Health Programme Board; and the Strategic Planning Group.

Targeting Social and Financial Inequalities

We have played a key role in coordinating the community and third sector response to COVID-19 in partnership with a variety of organisations including Inverclyde's Third Sector, Inverclyde HSCP, Inverclyde Council, Housing Associations, Scottish Government and the local community at grassroots level, ensuring activity is coordinated and avoids duplication.

We responded swiftly and safely to support the work of the Scottish Government to ensure that funding was made available to the most vulnerable in our communities through the Wellbeing Fund.

Our local knowledge and experience allowed us to nominate 20 local organisations to receive an immediate grant of £2000 for their work in response to COVID-19, and to second a member of staff to support the assessment process for applications to the Wellbeing Fund Rounds 1 and 2, working with various national funders.

As the national focus moves towards the next phase of recovery, our organisation is beginning to reflect on how best we can support the community, voluntary and third sector to contribute to what will inevitably be a very difficult journey towards national recovery.

CVS Chief Executive is a member of Inverclyde Council's Local Recovery Working Group, Vice Chair of the HSCP Recovery Group, member of the economic recover sub-group and the culture, communities and sport sub-group.

## **Scottish Fire and Rescue Service**

Action 1 - SFRS has agreed, and signed off, a new Information Sharing protocol (ISP) in conjunction with Inverclyde Council, NHSGGC and the Inverclyde HSCP. This new protocol allows partners to share relevant data where, due to poor health and social care needs, have a higher vulnerability to fire risk.

Impact – This has given us a strong and resilient partnership approach to community involvement, Fire Safety Education Training currently provided to over 1000 partner agency staff, better engagement with Inverclyde Council homeless department, better access to hundreds of files of individuals who utilise National Health Service Dynamic Air Flow Pressure Relieving Mattresses or are in receipt of medical oxygen

Action 2 - A collaborative initiative between SFRS Port Glasgow Community Fire Station, Inverclyde Health and Social Care Partnership and Port Glasgow Community health visitors to offer a home fire safety visit (HFSV) to all parents with new born babies within the Port Glasgow Community Fire Station area. This has now been rolled out across all of Inverclyde.

The project received recognition from the Scottish Government Building Safer Communities unintentional harm and injury hub and was officially launched on the 09th October 2019 at Port Glasgow Community Fire Station by the Minister for Community Safety Ash Denholm.

Impact – This initiative has allowed SFRS to support young families across Inverclyde at a time when they are experiencing new, competing priorities at home. This process allows them to access support from SFRS as part of a wider support package and ensure that home safety and the safety of a new born child are paramount.

Action 3 – SFRS has carried a full review of all inland water courses across Inverclyde in partnership with Inverclyde council and with support of HM Coastguard. This review delivers a Response Plan on how best to effect a rescue from each body of water.

Impact - This review and subsequent strategy will have a positive impact, not only in support of SFRS' safety messaging around Water Safety, but will enhance and inform any future operational attendances involving water related incidents.

### **What 3 key development/actions have you as a single agency committed to in the coming 2 years, why have you prioritised these actions?**

SFRS will produce its new Local Fire Plan and present to all Local Authority partners and the Police and Fire Scrutiny Committee. This plan will set out how SFRS will deliver its service within Inverclyde and provide the basis for performance and the scrutiny of that performance.

SFRS will prioritise its commitment to the Inverclyde Community Safety Partnership Strategy 2020-2022 'Making Inverclyde Safer Together'. Specifically, SFRS will look to build on the wider priority of 'Home Safety' and work with local partners to provide a holistic 'Safe and Well' approach to the safety of all Inverclyde residents.

SFRS will support key Public Protection and Safety Messaging across Inverclyde. We will work in a collegiate fashion with all partners to ensure a consistent message that supports the safety of communities across Inverclyde.



## **Strathclyde Passenger Transport**

Indicative Capital Programme for 21/22 indicates further expenditure of £550,000 in 21/22 – final submissions and bids to be assessed.

SPT directly supports 11 bus services in Inverclyde

Deliver safer and more user friendly facilities for transport users continues to be undertaken. It might be suggested that the 3 key ones are:

- Baker's Brae re-alignment – Bus facilities on A78 at Lunderston – Greenock Public Realm improvements (West Blackhall Street on-going).
- These improvements have delivered, or are delivering, safer facilities as well as environmental and regeneration benefits.

What 3 key development/actions have you as a single agency committed to in the coming 2 years, why have you prioritised these actions?

Indicative projects for the coming 2 years suggest that continuation of current projects will be undertaken as per outline below (£000). Our priorities as regard this funding are led by the Council.

Improve Traffic Management System	110 (2021/22)	0 (2022/23)
Pedestrian Crossing Accessibility Improvements	220 (2021/22)	0 (2022/23)
Port Glasgow Access Improvements	165 (2021/22)	110 (2022/23)
Total Category 1 Programme for Inverclyde	495 (2021/22)	110 (2022/23)

SPT is currently producing its new Regional Transport Strategy which will inform its on-going approach to the delivery of public transport for the west of Scotland.

In addition, the current pandemic situation will have an impact on future transport provision with particular emphasis on funding based on future levels of patronage as well as levels of financial support required to enable community access to health, education, employment, retail, leisure and recreation and it is perhaps inevitable that planning future services is currently challenging.

## NHS Greater Glasgow and Clyde Developments and Actions

### 1. Introduction and Board Context

NHS Greater Glasgow and Clyde published their Public Health Strategy 'Turning the tide through prevention' in 2018. The strategy sets out the Boards commitment to improve the health and wellbeing of local communities across a number of key areas. This includes:

- improving mental health
- increasing healthy life expectancy
- creating the right conditions for positive health and wellbeing

Life expectancy and healthy life expectancy, the number of years we can expect to live without any life-limiting illness, varies significantly across Greater Glasgow & Clyde. Inverclyde is notable as it sits at the lower end of scale in both. Social issues such as poverty, housing, education, stigma and discrimination all affect health & wellbeing and the Board continues to work with partner organisations and local communities to tackle the underlying causes of ill health. Specifically NMSGGC will work with Inverclyde HSCP and local primary care colleagues to improve public health by focussing on the priority programmes that take into account local needs identified as part of Inverclyde's strategic needs assessment.

### 2. Inverclyde HSCP Strategic Plan

In 2019 Inverclyde HSCP published their updated strategic plan through to 2024 which is focused specifically on improving lives of people who live in Inverclyde. This strategy sets out six 'Big Actions' which align with national care standards and these are noted as



Inverclyde HSCP developed their vision in conjunction with the local community and this is that

*‘Inverclyde is a caring and compassionate community working together to address inequalities and assist everyone to live active, healthy and fulfilling lives.’*

### **3. Covid-19 Impact**

A priority for the Board over recent months has been to respond to the Covid-19 pandemic. Inverclyde has been one of the worst affected areas in Scotland and during this time there has been a focus on protecting public health. Health services have been rapidly re-designed to ensure that essential health care could continue to be delivered safely.

During this time the Board has continue to deliver vaccinations programmes and was been working with care homes to protect residents and support staff. More recently there has been a focus on establishing the Test and Protect programme which commenced in June.

Responding to the pandemic has presented additional inequality challenges and there is a requirement to take stock of the current position and to re-prioritise key areas of work that will have maximum impact as we continue to deal with the pandemic.

### **4. Key Developments and Actions over the last 2 years**

There have been a number of key developments and actions progressed within or Inverclyde over the last 2 years all of which are focused on developing modern health and social care services.

#### **4.1 Moving Forward Together**

At a strategic level Inverclyde HSCP were a key partner in developing the Boards Moving Forward Together Programme which provides the blueprint to develop and deliver a transformational change programme across primary, community and acute care settings to support the modernisation of health and social care services. This recognised the need to keep pace with the changes that are taking place in technology; innovations in supported self-care, and the integration of community health and social work services. Under this banner a number of initiatives have been piloted and developed within Inverclyde as follows:

- Dementia - Engagement in iHub Dementia Collaborative :

Inverclyde was identified as lead site for the national Collaborative programme. The aim of the work is to develop Inverclyde as dementia friendly place to live. The key focus is on individuals with dementia, their families and carers using a personalised approach, with wider learning for other long term and chronic conditions.

A stakeholder launch event was held in September 2019 and attended by approximately 100 individuals from local and national organisations and groups. From this event an action plan was developed and 3 priority topics were identified

- Dementia register – understanding population
- Dementia friendly GP Practices
- Learning disabilities and other minority groups

This work has improved the identification of individuals and services available/required.

- Frailty

Inverclyde HSCP participated in the national Living and Dying Well with Frailty Collaborative. This programme was identified to run from September 2019 – October 2020. While focus of this work was on physical and mental aspects of frailty there was a natural link with the work above. Working through local GP Practices and using recognised screening tool Inverclyde HSCP had undertaken work to identify individuals who are frail and their level of frailty. A key aim is to maintain independence for individuals for as long as possible. Within the programme. There has been a focus within the area to increase the use of ACP and use of e Key Information Summary; reduce clinically avoidable hospital bed days for individuals > 65 years; reducing unscheduled home visits. Good progress was being made with GP Practice and wider stakeholder engagement.

Recognising the demographics within the local community and the value of joint working Inverclyde Royal Hospital has been participating in national Collaborative *Frailty at Front Door*. Aims include identifying patients who do not need to be admitted and getting care plan in place to support discharge and for patients who do require admission getting patient to the 'right bed' first time. Early improvements identified are impacting on a reduction in length of stay within DoME Unit and increase in patients admitted to DoME from Receiving Unit. Average LoS reduced from 19.8 days in September to 13.5 days October 2019. Direct admissions to Medicine for the Elderly increased from 44% in July (baseline) to 77%. A new AHP Consultant post was established as part of a pilot within Medicine for the Elderly services at IRH and has been supporting the improvement work

- **Unscheduled Care**

Within Inverclyde, a local interface group has been established with representatives from the hospital and the HSCP. This group has improved communication and joint working between teams and the group continues to work to improve the transition from hospital to home. Notably Inverclyde has one of the lowest delayed discharge rates in the country. Early joint discharge planning, the establishment of a discharge hub in the hospital, and the success of Inverclyde HSCP's Home 1st programme has been key to this success. This initiative has been recognised by Scottish Government for its good work, notably in supporting early discharge planning.

Other areas of work included as part of the unscheduled care plan include:

- Getting It Right 1<sup>st</sup> Time - looking at issues such as Triage Plus – link worker at ED
- ED attendances – alternatives for individuals with Alcohol. Drugs and Mental Health issues
- ED Frequent attenders - working with GP Practices and others looking at appropriate attendances
- Distress – develop a response to distress – across all age groups

Through 2019 Inverclyde HSCP worked with the local hospital and Your Voice to promote the 'Choose the Right service campaign'. The aim of this work was to support people to address health needs by signposting them to appropriate services established out with traditional health care settings. This includes pharmacy, social prescribing and the extended multidisciplinary team in primary care. There was also advice and engagement in the hospitals to support those accessing secondary care through the link workers in ED as noted above.

- **Technological solutions**

The development and advancement of technological based solutions are a key aspect of the MFT strategy some of the technology based work outlined as part of this strategy has been accelerated in view of the Covid-19 pandemic and technology based approaches to supporting those with health and social care needs has been adopted across most service areas. This includes the introduction of telephone consultations for out-patients supported, as required, by the new acute phlebotomy hub established in the hospital, telephone consultation as part of a revised GPOOH pathways, telephone triage as part of the CAC pathway.

It is recognised that a technology based approach is not suitable for everyone and work is currently underway to review and appraise the broader impact and to ensure that there is an appropriate balance ensuring the approach does not increase health inequalities by putting barriers to access in place.

#### **4.2 Primary Care Improvement Plan**

The role of the GP is changing and primary care delivery is now supported by a wider multi-disciplinary team. In 2017 Inverclyde were selected to be a pilot area to test and evaluate the new GP contract which included the establishment of a number of new roles as part of the primary care team. This continued through 2018. Inverclyde continues to benefit from the enhanced nursing, AHPs, pharmacy and paramedic resource and is supporting the wider primary care teams across NHSGGC to deliver the primary care improvement plan.

#### **4.3 Improving Physical and Mental Health**

There are many initiatives underway within Inverclyde where the key aim is to improve the physical and mental health of the population. A sample of these are detailed as follows:

- Smoking Cessation

From a public health perspective there has been a focus on delivering smoking cessation support within the area. During 2019, Quit Your Way delivered evidence based stop smoking services across Inverclyde. During the year the stop smoking service supported over 200 smokers to remain smoke free for 12 weeks with 75% of those from the 40% MDD postcodes. The service in Inverclyde exceeded the projected board's target by 26%.

Quit Your Way Co-ordinated and delivered the Board wide primary school programme – Jenny & The Bear aimed at addressing children's exposure to second-hand smoke. In 19/20, 21 class registrations were received for this programme from Primary schools in Inverclyde. Primary Schools were also provided with details to access via our QYW website the Trade winds Resource Pack aimed at P5-P7 and ASH Scotland's Tobacco-Free School resource pack aimed at Secondary Schools.

Through the Tobacco PIG, Inverclyde was provided with an allocation to allow delivery of further tobacco prevention work which was facilitated through the HSCP.

- Social prescribing to improve physical and mental wellbeing

Throughout 2019 the HSCP have developed their approach to social prescribing. This has included developing a set of actions that sets out the HSCP's contribution to the Inverclyde Child Poverty Strategy. Work was advanced to develop new models to ensure people in Inverclyde receive appropriate support and this has been supported by a number of partner organisations across Inverclyde.

- Children's Services

During 2019 there was an increase the HSCP's health workforce to support children in early years. There was also a planned increase to the number of home visits carried out by Health Visitors although this was impacted by the Covid-19 pandemic

NHSGGC have supported the development of the LCPAR through the GGC Child Poverty Network and links to Health Scotland. This included delivering a workshop for the CPP on child poverty.

#### **4.4 Alcohol and Drug Services**

The Inverclyde HSCP Strategic Plan sets out a vision of how the organisation will reduce the use of, and harm from alcohol, tobacco and drugs in order to address high prevalence figures and drug deaths in Inverclyde. Within the HSCP a review of alcohol and drug services has been finalised and work has started to develop a new integrated service model with new pathways for service users in Drug & Alcohol services. The focus is on promoting recovery, assessment, treatment and early intervention.

The Alcohol and Drug Partnership is working with partner agencies to support recovery. This work includes providing an enhanced recovery framework within Inverclyde; increasing the resources available and providing more options for support during an individual's recovery journey.

The HSCP alcohol and drug services have been co-located at The Wellpark Centre and provide a single point of access for all HSCP referrals, GP and self-referrals. These services now form the new Inverclyde Alcohol and Drug Recovery Service (ADRS).

#### **4.5 Capital Developments/Investment**

There have been a number of capital developments over the last 2 years both in the acute hospital setting but also in the community. Some of these are noted as follows:

- The new health centre in Greenock is scheduled to open late 2020
- Orchard View Hospital which provides adult and older peoples' continuing care mental health accommodation, with a particular focus on delivering a dementia friendly environment.
- Patient Information Centre was established in the hospital foyer to provide information and advice across a number of areas
- As noted above and as part of the work to improve timely discharge, a Discharge Hub was developed within the hospital.
- Investment in new diagnostic kit including a CT scanner, Mammography Unit and DEXA scanner for the hospital.

#### **4.6 Covid – 19 Response - Community Assessment Centres/Covid Testing Centre**

Inverclyde was badly hit by the Covid-19 pandemic and experienced some of the highest infection rates in Scotland at the peak of the pandemic. As part of the response to the Covid-19 pandemic a Community Assessment Centre was established in Inverclyde supported by local GPs and clinical teams. The centre assesses and treats symptomatic patients who require to see a primary care health care professional. The centre continues to support the local primary care response in the area and ensures that GP practices remain Covid free.

A testing centre was opened in Port Glasgow and continues to provide this service for the local community. This centre has been retained throughout.

Within the hospital a SATA was established, establishing an emergency pathway for symptomatic patients and keeping the hospital's emergency department Covid free.

### **5. Future Developments**

The current priority for the Board, and this includes Inverclyde, is to safely remobilise and re-establish service impacted by the Covid-19 pandemic. The Board had developed a remobilisation plan and this is, in part, reflective of the local recovery planning taking place.

The re-mobilisation has a strong focus on health improvement and preventing ill health and the over-riding principle is to support safe and effective services for patients and staff. There has been a system wide approach to recovery and clinical engagement has been a strong feature of this planning task. It should also be noted that there has been a regional approach and NHSGGC has worked and collaborated with other West of Scotland Boards as part of the approach to delivering mutual aid. Within this plan there are a number of commitments. In this respect the Board are committed to:

- Work with local Council in Inverclyde and other partners to support active travel, target smoking cessation services and support weight management initiatives
- Monitor daily totals and clusters of cases to ensure rapid, effective management of local outbreaks
- Maintain a tier 2 contact tracing service to address complex tracing and local outbreaks
- Work with partners across GGC to mitigate the health inequalities impact of COVID-19 and our societal response
- Support the drive to increase flu vaccination rates among staff and vulnerable groups
- Work with HSCP colleagues to support care home staff to protect residents, focussing on clear advice, testing, access to PPE and training

There are a number of key developments and actions that will be delivered within Inverclyde.

### **5.1 Test and Protect**

Testing as part of outbreak management and care home resident testing will be undertaken through a variety of routes including mobile testing teams, the HSCP centralised testing hub and primary care and community staff. The Board's Contact Tracing successfully launched at the end of May with a workforce drawn from initially reassigned staff and utilising staff who are shielding and the team is building resilience by development of a staff bank and a 'reservist' cohort of staff who may be called upon in response to increased demand.

There is a core Tier 2 service in place to address complex tracing and local outbreaks and this was evident recently in the outbreak in the Port Glasgow locality. It is anticipated that this will continue to manage the bulk of contact tracing within the NHS GGC area including Inverclyde, assuming current levels of contagion are maintained.

### **5.2 Smoking Cessation**

Smokers are at an increased risk of contracting respiratory infections and of more severe symptoms once infected with COVID-19 resulting in higher rates of hospitalisation and deaths. This is in addition to the other health risks associated with smoking as well as the financial inequality.

There has been a reduction in the number of people quitting during the initial period of the pandemic but more recently, the numbers have started to increase albeit not yet at the "pre-pandemic" levels. Quit Your Way will continue to deliver evidence based stop smoking services across Inverclyde and includes maternity, hospital, mental health, community and pharmacy service. There will be a continued focus on our most deprived communities and vulnerable population groups. Services will continue to be provided across community pharmacies and local venues (e.g. Greenock Health Centre) as well as at Inverclyde Royal Hospital.

Now that schools are beginning to re-open, in Inverclyde public health will continue to offer the Jenny & The Bear primary schools programme. Through the Tobacco PIG and dependant

on national funding allocation, the board will continue to provide tobacco prevention money to support the local delivery of this work.

### **5.3 Social Prescribing to Improve Physical and Mental Wellbeing**

By 2021, in line with the NHS Greater Glasgow & Clyde five year Mental Health Strategy, within Inverclyde there will be a model developed to support people experiencing distress, including early intervention to help people before they reach crisis. This work will also help the HSCP and Board to deliver on the Government's Ministerial Strategic Group targets to improve community-based responses to health crises.

By 2023 there is an aspiration to work with Inverclyde Alliance to develop a new Active Living Strategy, to promote physical exercise.

### **5.4 Alcohol and Drugs Services**

The adverse impact of the pandemic on the most vulnerable group has been widely reported with issues such as substance misuse being highlighted. The need to maintain a focus on improving health outcomes for vulnerable groups through tailored and targeted public health interventions will be a priority.

Over the coming months changes will be made within Inverclyde to focus on new support pathways to ensure that anyone with an alcohol or drug issue is promptly and appropriately assessed and guided into treatment and recovery services. In the meantime staff continue to be in constant contact with patients as they maintain a key worker model and they are continuing to monitor people who are critical or at risk.

Additionally they will continue to supporting new referrals for people who want to establish treatment services.

### **5.5 Children's services**

Public Health are working with the local child poverty lead to devise a workshop with local partners within Inverclyde which will support the development of the next LCPAR.

### **5.6 Workforce Developments**

Inverclyde Royal Hospital has been selected as the launch site for Investors in People. IRH will be the first hospital site within the Board to work with Investors in People. Staff will be invited to participate in the process via a questionnaire. Thereafter some staff will be selected to participate in one to one discussions.

### **5.7 Capital Developments**

In addition to the new developments listed above there is further work either underway or planned that will deliver new modernised accommodation within Inverclyde. The new Greenock Health Centre is scheduled to open later in 2020 and is being delivered as a partnership between NHS Greater Glasgow and Clyde, Inverclyde HSCP, Inverclyde Council, Hub West Scotland and the local community.

Within the hospital plans are currently being developed that will improve access and services within the hospital. This includes the establishment of medical and surgical assessment units and the installation of a second laminar flow theatre. This will support the plans being discussed which will see the site developed as an orthopaedic elective centre of excellence.



## River Clyde Homes

*Over the last two years River Clyde Homes has undertaken a range of activities to support the strategic priorities of the Inverclyde Local Outcome Improvement Plan.*

### 1 Inverclyde's population

River Clyde Homes is committed to providing high quality, energy efficient housing, attracting new and benefitting existing customers. Key activities over the last two years include:

- Completion of the award winning £30m Broomhill regeneration programme which has positively transformed the Broomhill neighbourhood into a sustainable and thriving community.
- Committing to build over 500 new homes in Greenock and Port Glasgow (133 units have been completed to date).
- Leading the Repopulation Group partnership and participating in strategic opportunities to take forward new housing-led regeneration, for example the Eastern Gateway Masterplan project.
- To help increase the Inverclyde population, River Clyde Homes established a pilot nomination agreement with the Scottish Refugee Council to help encourage New Scots to move to the area. This has resulted in a small number of households taking up tenancies with River Clyde Homes and plans are in place to increase this number.
- Expansion of our subsidiary company, Home Fix Scotland, providing local people with employment and supporting the local economy through local procurement of services.

### 2. Inequalities

River Clyde Homes created an Inclusive Communities Team to provide advice and support to lift customers from poverty where possible. In 2019/20 officers from this team supported over 640 customers with 1,300 benefit related cases bringing in an additional £2.2million in benefits and grants. This service has proved invaluable to many struggling with the introduction of Universal Credit and is available to all customers and residents of RCH properties and although focussed on benefit income, also provides support in other areas of finances.

River Clyde Homes also supports older customers living in properties both via housing support services and a new Community Caretaking model. This support focuses on encouraging independence where possible and ensuring social isolation and loneliness is reduced, or eradicated where possible, for older customers. River Clyde Homes has held inter-generational activities within these properties to support younger people to have a positive view of our older population. Our incentive schemes for new tenants, that provide free white goods and carpets, assist with establishing new tenants in their new home and preventing homelessness.

The Broomhill regeneration project has reduced the prevalence of social isolation in the community through the provision of meeting space and supported activities for residents.

River Clyde Homes has invested in improvements to housing quality and energy efficiency standards, including the installation of low carbon district heating systems to reduce fuel poverty and harmful climate change emissions.

*Over the next two years, River Clyde Homes is committed to undertaking a range of activities to support the strategic priorities associated with the Inverclyde Local Outcome Improvement Plan. This will include participation within the COVID-19 Partnership Recovery Working Group. Key examples are summarised below.*

#### 1 Inverclyde's population

- Complete the construction of over 500 new homes in Greenock and Port Glasgow.
- Continuing to drive strategic opportunities to take forward housing-led regeneration, for example the Eastern Gateway Masterplan project and to be a key partner in new masterplans for Greenock and Port Glasgow Town Centres.
- Develop new housing-led regeneration plans for neighbourhoods experiencing a decline in desirability.
- Build on the initial success of the pilot nomination agreement with the Scottish Refugee Council by encouraging more New Scots to settle in Inverclyde.
- Continue to develop our subsidiary company Home Fix Scotland, providing local people with employment and supporting the local economy through local procurement of services.

#### 2. Inequalities

- Our initiatives will incorporate the planned short and long-term action planning activities of the COVID-19 Economic Recovery Group (primarily in relation to addressing housing inequalities).
- Continue to invest in improving housing standards and energy efficiency to reduce fuel poverty for River Clyde Homes' tenants.
- Continue to support River Clyde Homes' tenants to maximise welfare benefit entitlement.
- Continue to meet the demand for properties supplied to Inverclyde Council for use as temporary furnished flats for homeless households. There is a strong desire to enhance the partnership working across River Clyde Homes, Homelessness Services, and wider HSCP and Council services to help tackle homelessness.
- River Clyde Homes staff will work closely with HSCP and Housing Strategy colleagues to support the implementation of the Rapid Rehousing Transition Plan and work towards meeting the recommendations including the development of the housing first approach.
- Staff from River Clyde homes have met with HSCP Alcohol & Drug Partnership to discuss the roll out of Language Matters training to all River Clyde Homes front line staff. This training is aimed at challenging the stigma associated with alcohol & drug use and will help demonstrate the role the housing sector can play in dealing with such issues.

## NatureScot

Scottish Natural Heritage (SNH) now known as NatureScot since 24 August 2020 has chaired the Environment Partnership of the CPP over the last two years and has helped to progress the actions for connectivity, healthier lifestyles and land use management.

Our leadership over the last two years has culminated in the creation of the Inverclyde Green Connections (IGC) project which will help deliver the Environment partnership outcomes as well as contribute to repopulation and health outcomes. The project bid was submitted to the Sustrans Places for Everyone fund on the 14 August 2020 and is proposing a £430K Programme of work for five project areas connected by National Cycle Network 75 (NCN75). This will include the creation of 2.5 jobs for the IGC Development Phase, which will be 1 year and four months long, from the notification of success on 9th October 2020 to the end of February 2022. The Outcomes of the Programme are to improve community quality of life, local environments, and active travel for everyday journeys to encourage investment, repopulation and improved health and wellbeing in Greenock and Port Glasgow. NatureScot provided the project manager to co-ordinate and progress this project to submission, who worked closely with Inverclyde Council staff, Sustrans and the Environment Partnership.

### **What 3 key development/actions have you as a single agency committed to in the coming 2 years, why have you prioritised these actions?**

NatureScot will continue to provide support, advice, and guidance to the Inverclyde CPP to encourage a green recovery and help it address the climate emergency. We will continue to chair the environment group as well as chair the steering group of the Inverclyde Green Connections project to ensure the successful delivery of the project. NatureScot are committing time and resources to the Inverclyde Green Connections project because it has great potential to connect people and nature while at the same time improve community quality of life, local environments, and active travel for everyday journeys to encourage investment, repopulation and improved health and wellbeing in Greenock and Port Glasgow. Covid-19 had a disproportionate impact on people with poor health and many people discovered the benefits of daily exercise and access to green space for their health and wellbeing and this projects aims to, among other things, improve access to and use of green space close to where people live.

## Scottish Government

### Inverclyde Key Areas of SG Work Over Last 2 Years

Scottish Government have made over £46 million available to Inverclyde Council across the Parliamentary term to provide accessible, affordable, energy-efficient housing and providing £13.7m funding through Scottish Enterprise for a package to support research, development and training by Diodes Incorporated and enable its future growth at the former Texas Instruments site in Greenock. That, and our acquisition of the Ferguson Marine shipyard in Port Glasgow, have protected around 600 jobs in Inverclyde. In addition £4.6m has been made available through our regeneration funding to support Inverclyde Council and community organisations since 2017-18.

Other financial support:

Funding for Inverclyde Council:

- In 2020-21, Inverclyde Council is receiving £185.9 million to fund local services. Taken together with the decision to increase council tax by 3 per cent Inverclyde Council will have an extra £9.8 million to support day to day services in 2020-21 which equates to an additional 5.8 per cent on 2019-20. To date Inverclyde Council has been allocated an additional £4.1 million to deal with the challenges of Covid-19.
- In addition, Inverclyde Council will receive its fair share of a further £124 million which is currently undistributed but will be allocated following agreement on the distribution methodology with COSLA.
- To help with the local authorities cash flow difficulties we agreed with COSLA to front load our weekly grant payments by £455 million during May, June and July and Inverclyde received £7.3 million of this total sum.
- Investing over £6 million into Inverclyde in 2019-20 through the Attainment Scotland Fund, as part of the £750 million Scottish Attainment Challenge to help close the poverty related attainment gap.

Organisations supporting people in Inverclyde have to date received around £2.68 million from a £350 million package of Scottish Government support to help communities across Scotland affected by Covid-19 ([link](#)). Elements of this package include:

- Hardship Fund: Provided to local authorities, to support local resilience and hardship plans.
- Scottish Welfare Fund Top-Up: Provided to local authorities, to meet additional demand for Crisis Grant and Community Care Grants arising as a consequence of Covid.
- Food Fund: Which helps to address food insecurity caused by the pandemic. This includes for individuals such as those who are: shielding; who have been advised to undertake particularly stringent physical distancing, such as older people and pregnant women; unable to access food and/or; unable to afford food.
- Supporting Communities Fund: Which provides funding to community anchor organisations to help support local responses to the pandemic.
- Wellbeing Fund: Which supports third sector organisations that are providing important services for people who are most affected by the coronavirus pandemic.

- Third Sector Resilience Fund: An emergency fund for charities, social enterprises and voluntary organisations that already deliver services and products but find themselves in financial difficulties directly as a result of the Covid pandemic.

**What 3 key development/actions have you as a single agency committed to in the coming 2 years, why have you prioritised these actions?**

Scottish Government Key Areas of Commitment for Next 2-3 Years

Scottish Government will be focussing on, and working with Inverclyde Council and other partners to take forward the Clyde Mission to make the Clyde and engine of sustainable and inclusive growth for the city, the region and Scotland. In 2020-21 we are investing a further £6.03 million in Inverclyde through the Attainment Scotland Fund, which includes £2.40 million Pupil Equity Funding helping support schools across Inverclyde to support children and young people, along with £3.47 million through the Challenge Authority Funding and £168,000 additional investment to help support Inverclyde's specific plans for care experienced children and young people. Families in Inverclyde will soon benefit from the Scottish Child Payment - a new benefit to increase family incomes and reduce child poverty. It will pay £10 per week for each eligible child in a family, every four weeks, beginning with families with children under 6, and will be uprated annually in line with inflation. We will aim to start taking applications for under 6s in November 2020 and for first payments to be made to eligible families from the end of February 2021. Despite the delays and pressures caused by COVID-19, that is a delay of only two months to our original timetable. Together with the support already in place through the Best Start Grant and Best Start Foods, this will offer families on low incomes over £5,200 of financial support by the time their first child turns six (with up to £4,900 available for second and subsequent children). There will be no arbitrary limits on the number of children who can be supported.

In addition the Scottish Government we intend to start the next phase on the Local Governance Review once the implications of measures to combat Covid-19 allow. Working with COSLA, we plan to take forward place-based work to road-test approaches for public engagement on the future of community decision-making.

## Skills Development Scotland (SDS)

As Scotland's national skills agency, our purpose is to drive productivity and inclusive growth through investment in skills, enabling businesses and people to achieve their full potential. Our services reflect best practice nationally and internationally and, through extensive engagement with partners at national, regional and local level, we adapt and shape our delivery to meet local needs and priorities.

The core of our Strategic Plan is our aim to support and prepare individuals and businesses to adapt to a rapidly changing context, with a focus on building career management skills and resilience, emphasising the importance of reskilling and upskilling and promoting fair and progressive workplace practices. Our strategic goals are intended to ensure delivery of our distinct contribution to Scotland's shared ambition for achieving top quartile OECD performance for productivity, equality, wellbeing and sustainability.

Our Strategic Plan was designed to be responsive to existing challenges, such as Britain's forthcoming exit from the European Union, significant demographic change, the global climate emergency (in this regard, SDS is seeking to develop a 'Climate Emergency Skills Action Plan' to ensure it is supporting market demand for the skills required to deliver net zero emissions) and the uncertain nature of the future of work, in which automation and artificial intelligence seem certain to play a bigger role. These core principles have been brought into sharp focus in recent months and will continue to be critical through the recovery.

However, we are preparing for a significant shift in the nature and scale of our delivery given the economic and societal impact of COVID-19 which has accelerated the imperatives for upskilling and reskilling and business model innovation.

We are supporting those who are young, unemployed or facing redundancy to gain or sustain relevant learning and employment, and helping build business resilience, which will be significant in driving recovery from the economic crisis caused by the pandemic. A strong evidence base and the protection of work-based learning pathways will be critical in this regard.

We therefore anticipate changes in our annual operating priorities and will continue to respond to any new initiatives emerging from Scottish Government. We are in regular discussions with Scottish Government as we await its response to AGER and ESSB and will adjust our operating priorities accordingly.

Key SDS Data for Inverclyde:

Making Skills Work

Breakdown of SDS Spend in Inverclyde

Participation Measure for Inverclyde

Partnership Action for Continuing Employment

Equality Summary

The actions within Inverclyde's Covid 19 Partnership Recovery Plan build on existing Community Planning structures and ensure that Alliance priorities on repopulation, arts/culture and inequalities are considered. The plan has a focus on 3 key areas:

- Supporting our vulnerable communities
- Reigniting our communities' commitment to lifelong learning, culture and sport
- Supporting the recovery of the economy, including support for local businesses and visitor attractions

This is being delivered via a number of Recovery Working Groups (RWG) and subgroups. SDS is represented on Education Recovery Group.

SDS CIAG services via telephone and, online remain in place during the lockdown period providing all age support for individuals whose employment, learning, or career development has been impacted as a result of the pandemic. This includes those who are unemployed, furloughed or in work, as well as pupils and their parents/carers looking for information and advice.

Alongside existing services, new services have been developed such as an extended Helpline for people of all ages 0800 917 8000, continuing support through the local PACE Partnership for anyone at risk of, or experiencing redundancy and an enhanced digital service accessible via My World of Work [myworldofwork.co.uk](http://myworldofwork.co.uk)

Local authority partnerships are enabling the coordination of support to those accessing national or local helplines and services. This includes local authority support signposted on My World of Work and inter-partnership referral approaches to reduce multiple access points for individuals.

Within the existing LOIP, priorities are as outlined below. Against the Population and Inequalities priorities are noted SDS's Key Developments/Actions 18/20, the indicators in the LOIP that these contribute to, and the Key Developments/Actions for 20/22.

### Population

Inverclyde's population will be stable and sustainable with an appropriate balance of socio-economic groups that is conducive to local economic prosperity and longer-term population growth.

#### LOIP 10 Year Vision

- Inverclyde will be a more attractive place to live and work with excellent education provision, leisure facilities, transport links, good quality housing and employment opportunities.
- A greater variety of opportunities that meet the needs and aspirations of our young people will be available so that they are encouraged to stay in the area after leaving school.
- Inverclyde's local economy will have grown and be characterised by a diverse business base as a result of an increase in the number of local entrepreneurs and inward investment.
- Communities in Inverclyde will have an enhanced sense of pride, identity and influence, resulting in improved quality of life and satisfaction with living in the area.
- Inverclyde will have a stable population with a good balance of socio-economic groups.

#### SDS Key Achievements 18/20:

1. Maximising the potential of the workforce through engagement with young people, older workers and disadvantaged groups enabling them to access our Career Information Advice and Guidance services.
2. Supporting Inverclyde's businesses by delivering an aligned and integrated employer offer.
3. Building a high-quality evidence base for Inverclyde and the wider City Region through Regional Skills Assessments and Skills Investment Plans

#### LOIP Impact Measures-Economic Growth:

- Improve the overall employment rate in Inverclyde
- Reduce the percentage of young people 16 to 24 who are unemployed

What SDS will focus on in 2020/22?

Co-ordinate an emergency workforce development programme with responsibility for setting a regional skills programme that cuts across business, educational institutions, SDS and councils.

1. We will continue to work with Inverclyde Council, West College Scotland and others to ensure that learning and skills provision in Inverclyde meets the needs of employers
2. Ensure that our response is evidence based, to continue to offer Labour Market Insights that provide regional and sectoral insights as well as an analysis of UK and Scotland trends and responses
3. We will continue our commitment to youth employment including apprenticeships. We will look to safeguard work-based learning opportunities for young people in Inverclyde.
4. Establish a Glasgow City Region Active Labour Market Programme for over 25s, to quickly help the newly unemployed back into work and continue to support those furthest from the labour market.

### Inequalities

There will be low levels of poverty and deprivation and the gap in income and health between the richest and poorest members of our communities will be reduced.

### LOIP 10 Year Vision

- There will be an increase in employment rates with more well-paid, permanent jobs available.
- There will be a reduction in the number of Inverclyde residents experiencing problems with debt.
- The number of Inverclyde residents living in fuel poverty will be reduced.
- There will be a reduction in the number of children living in poverty.
- There will be a reduction in the attainment gap with an increase in the attainment of pupils living in the 20% most deprived areas in Inverclyde.
- The life expectancy of males and females living in the 20% most deprived areas in Inverclyde will increase.
- A reduction in social isolation and loneliness amongst older people will result in improved physical and mental health.

### SDS Key Achievements 18/20:

1. Contribution to the Inverclyde Local Child Poverty Action Plan.
2. Effective partnership working to review and track progress of school leavers resulting in improved School Leaver Follow-Up and Participation Measure Rates. In the 2019 Annual Participation Measure 91.8.% of 16-19-year olds were participating in education training or employment compared to 91.6% nationally. This is a 0.2% increase compared to 2018.
3. Delivery of SDS CIAG school service offer from P7/S1-S6 allowing for early intervention, enhanced delivery at S3 and targeted support for senior phase pupils resulting in more effective transitions and co-ordinated support with partners including the MCMC team in Inverclyde.

### Impact Measures - Children and Young People/Economy

- Reduce the percentage of children that are living in poverty
- Destinations for young people: Annual Participation Measure for 16-19-year olds



- Reduce the percentage of young people 16 to 24 who are unemployed
- Reduce the percentage of workless households in Inverclyde

What SDS will focus on 20/22

Continue to maximise the potential of the workforce through engagement with young people, older workers and disadvantaged groups with a focus on apprenticeships, youth employment, people at risk of or experiencing redundancy and those who require to reskill or upskill.

1. To support workers in Inverclyde facing redundancy quickly find their way back into employment, along with our partners, we will establish an enhanced package of PACE support.
2. We will work with partners to establish a Youth Guarantee that ensures that young people in Inverclyde (25 and under) have the help they need to find or keep an apprenticeship or other job, or to access and progress in college, university or other training.

### Environment, Culture and Heritage

Inverclyde's environment, culture and heritage will be protected and enhanced to create a better place for all Inverclyde residents and an attractive place in which to live, work and visit

LOIP 10 Year Vision

- Public transport will be more accessible, and it will be easier to get around Inverclyde.
- The amount of derelict land will be reduced, and the land used for alternative uses that will benefit local communities.
- Adults and children living in Inverclyde will be more physically active.
- All Inverclyde residents will have pride in Inverclyde and a sense of identity and belonging to the area.
- There will be increased attendance at cultural events and places of culture.
- Those living in our most deprived communities will enjoy greater access to green space.
- The local Green Network will be improved, offering better opportunities for communities and creating enhanced habitat connections.

What SDS Will Focus on 20/22

Work with government to establish a Major Green Recovery Job Development Programme (e.g. an energy efficiency retrofit programme to create meaningful local jobs and cut carbon emissions).