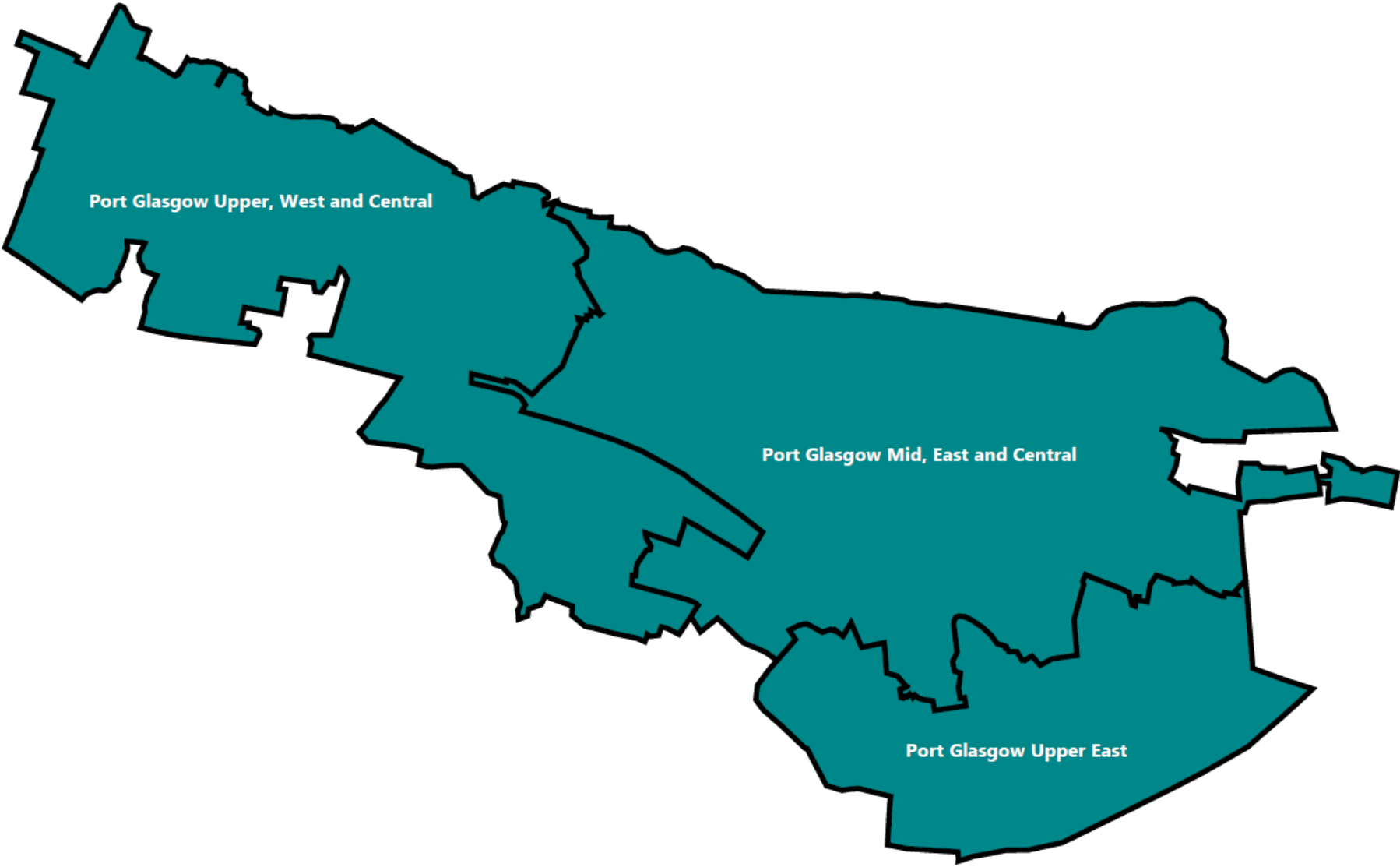


Our Place Our Future – Port Glasgow results

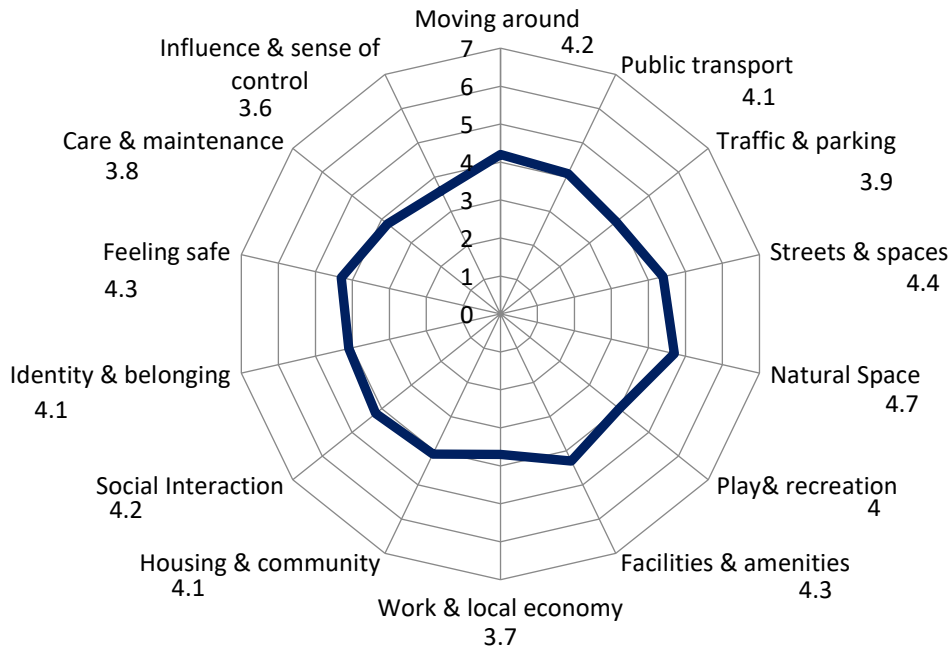


Our Place Our Future – Port Glasgow results

There were 200 responses from people who gave post codes that sit within the locality of Port Glasgow.

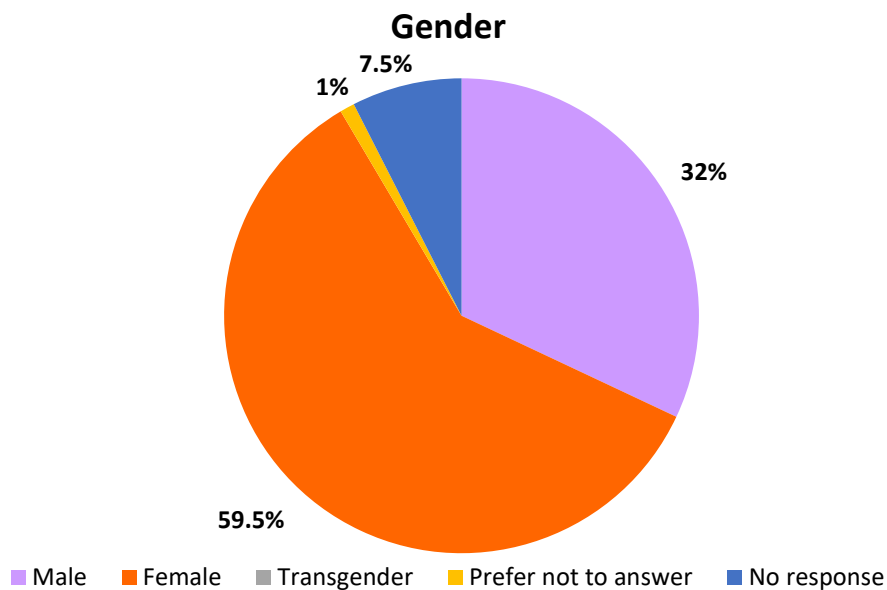
The overall highest scoring areas (based on average scores) were natural space (4.7), streets and spaces (4.4), feeling safe (4.3) and facilities and amenities (4.3). The lowest scoring areas are influence and sense of control (3.6), work and local economy (3.7) and care and maintenance (3.8).

Port Glasgow average scores

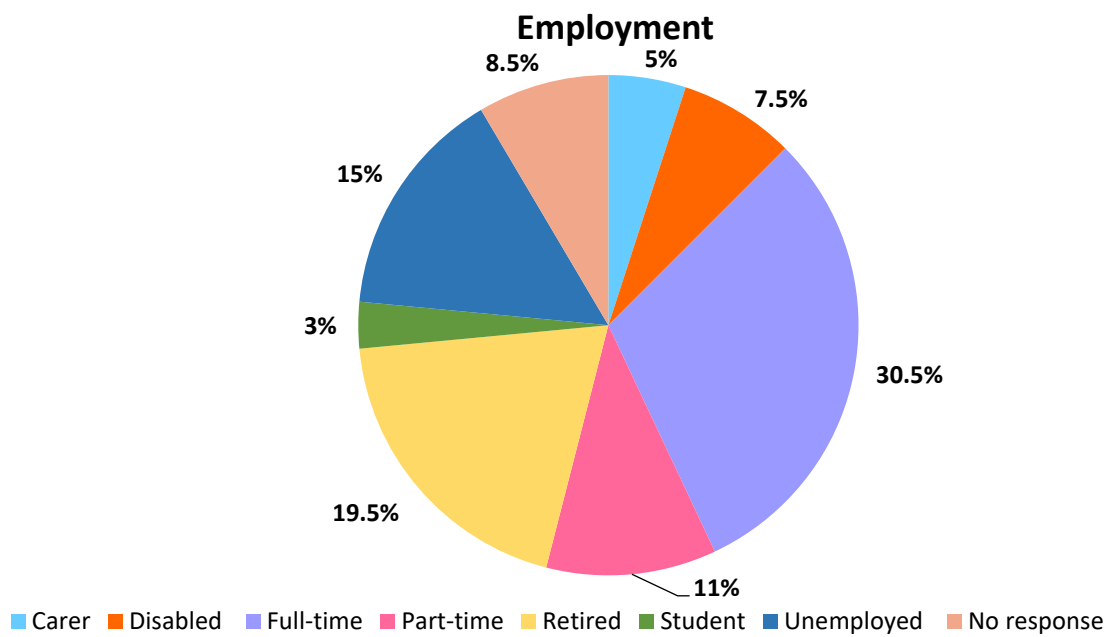
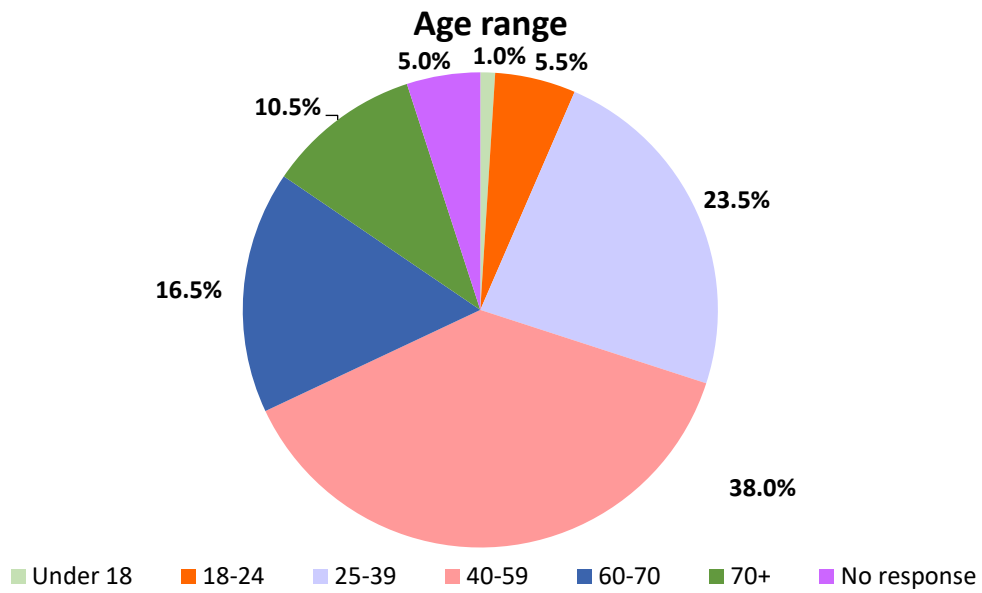


Demographics

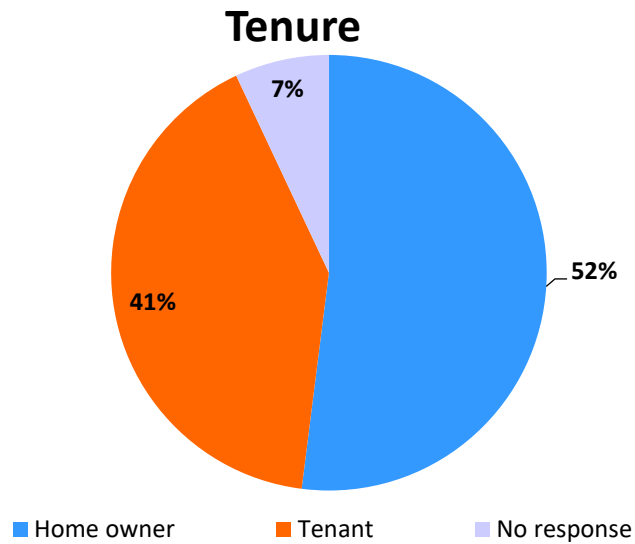
There were 119 females and 64 males. 2 respondents preferred not to answer and there were 15 non-responses.



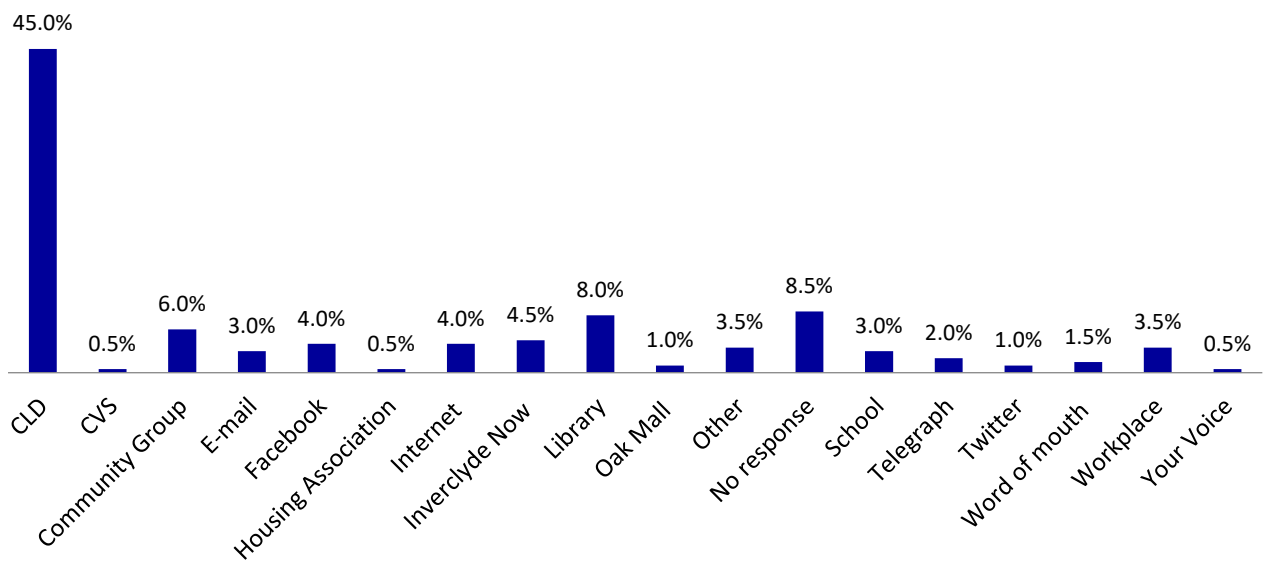
Our Place Our Future – Port Glasgow results



Our Place Our Future – Port Glasgow results



Where did you hear about the survey?



The average scores and recurring themes from comments for each aspect of the Place Standard are as follows:

1. Moving Around

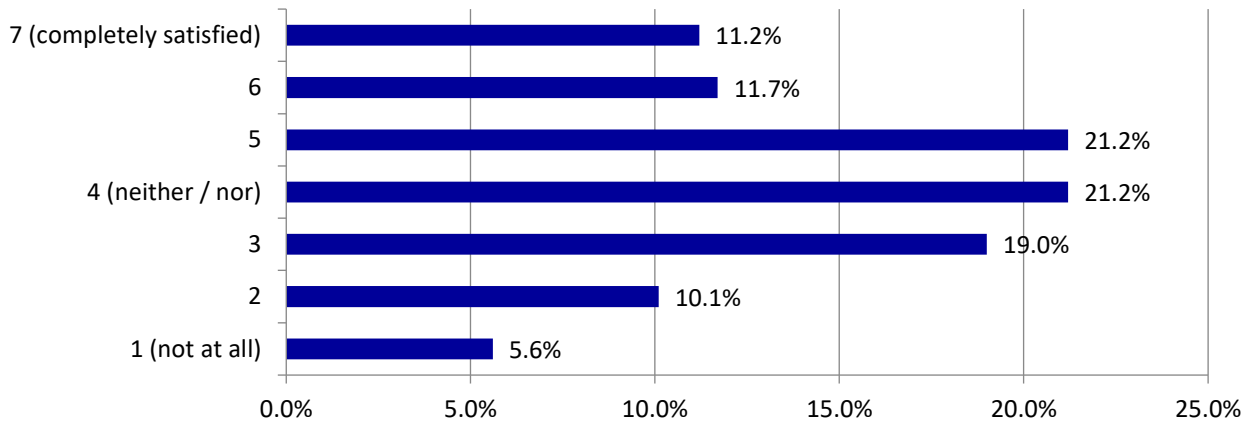
Q: Can I easily walk and cycle around using good quality routes?

Average rating = 4.2

The graph below shows the range of scores from those that responded to this question.

Our Place Our Future – Port Glasgow results

Moving Around



Key / recurring themes from comments:

- Cycle path in poor condition, covered in broken glass and groups congregating on cycle path
- Walking paths covered in broken glass
- Potholes and pavements could be improved, uneven which makes it difficult for those in poor health, wheelchair users, elderly
- Dog fouling on paths
- Cars parking on footpaths / pavements
- Overgrown vegetation on lanes and paths and stairs
- Poor lighting on pathways
- Young people hanging around on pathways

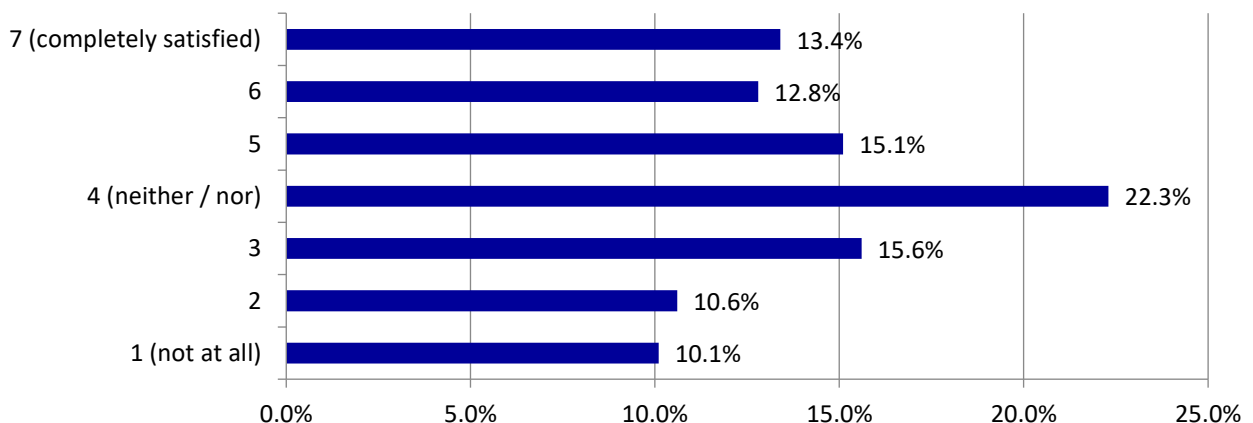
2. Public Transport

Q: Does public transport meet my needs?

Average rating = 4.1

The graph below shows the range of scores from those that responded to this question.

Public Transport



Our Place Our Future – Port Glasgow results

Key / recurring themes from comments:

- Many respondents commented that buses are frequently late and do not run to timetable
- Many respondents commented that the buses are too expensive, particularly for short journeys
- Poor evening service
- Unreliable bus service to the hospital / no weekend service to the hospital
- Bus service removed in some areas of Port Glasgow
- Poor customer service on public transport

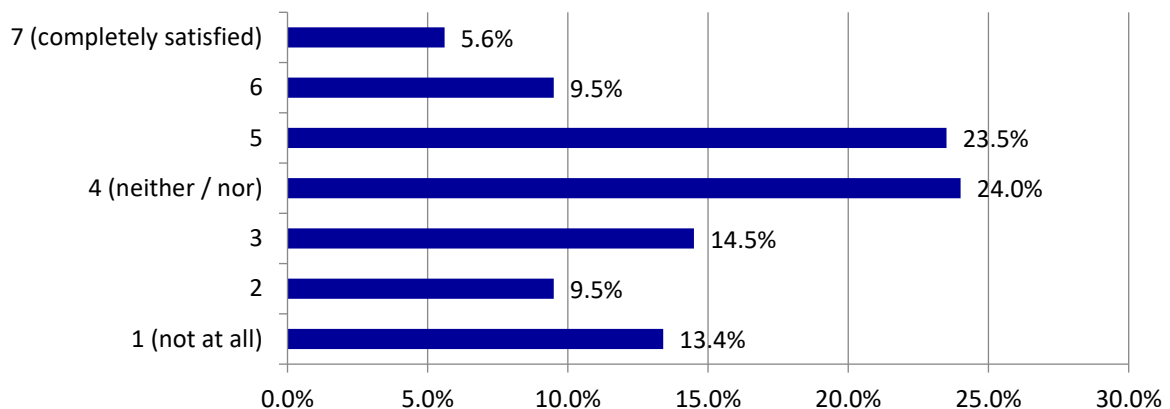
3. Traffic and Parking

Q: Do traffic and parking arrangements allow people to move around safely and meet the community's needs?

Average rating = 3.9

The graph below shows the range of scores from those that responded to this question.

Traffic and Parking



Key / recurring themes from comments:

- Cars parked on pavements creates difficulties for pedestrians and safety issues for children, older people and wheelchair users
- A large number of respondents commented that there is not enough parking spaces where they live
- Greenock town centre is poor for parking, also confusing arrangements in place
- Off street parking provision is poor
- Too many traffic lights

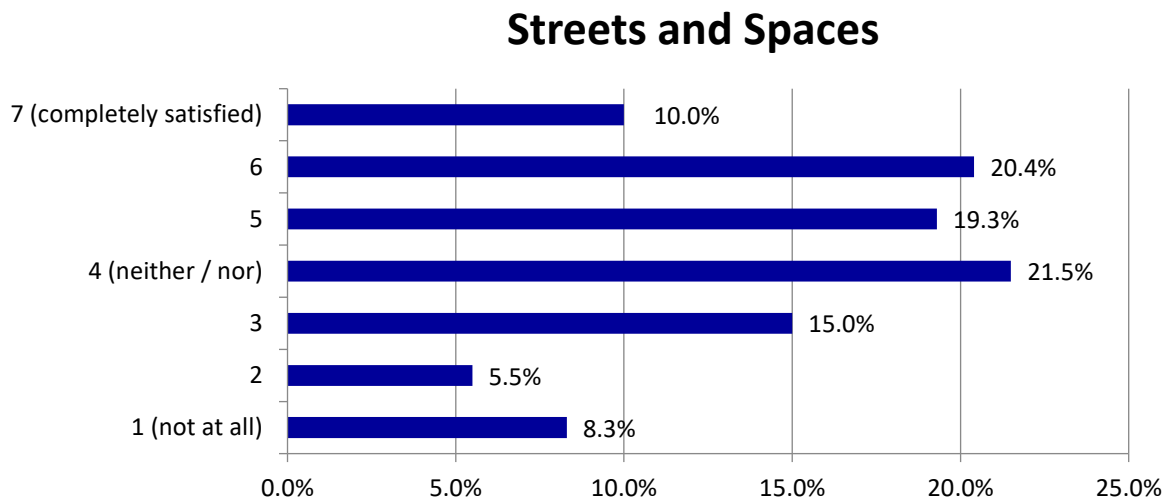
Our Place Our Future – Port Glasgow results

4. Streets and Spaces

Q: Do buildings, streets and public spaces create an attractive space that is easy to get around?

Average rating = 4.4

The graph below shows the range of scores from those that responded to this question.



Key / recurring themes from comments:

- Lots of improvements in Port Glasgow which has improved the appearance of the area
- Overgrown grass areas due to a lack of maintenance
- Litter
- Many respondents commented on feeling safe during the day but not in the evenings due to groups of people hanging around and anti-social behaviour.
- Poor parking can make it difficult for pedestrians
- Some parts of Port Glasgow still require investment

5. Natural Space

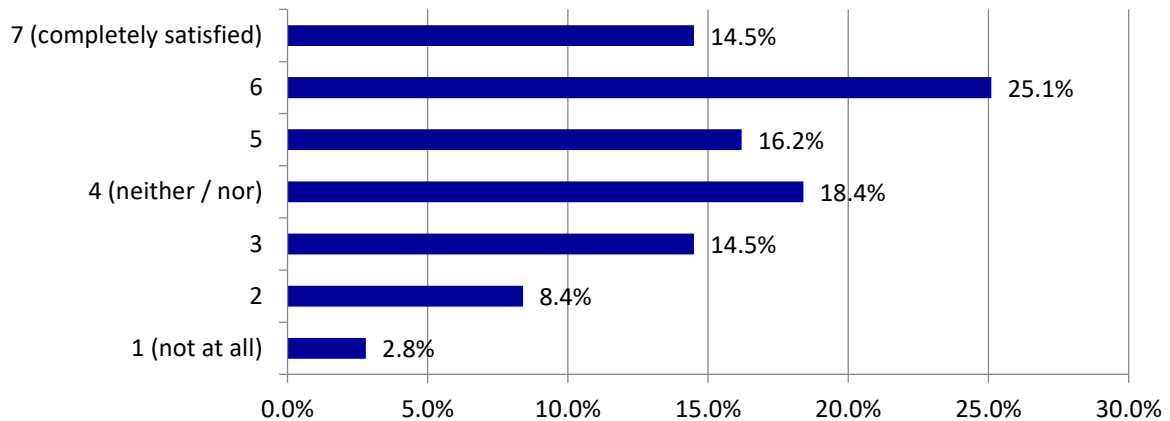
Q: Can I regularly experience good quality natural space?

Average rating = 4.7

The graph below shows the range of scores from those that responded to this question.

Our Place Our Future – Port Glasgow results

Natural Space



Key themes from comments:

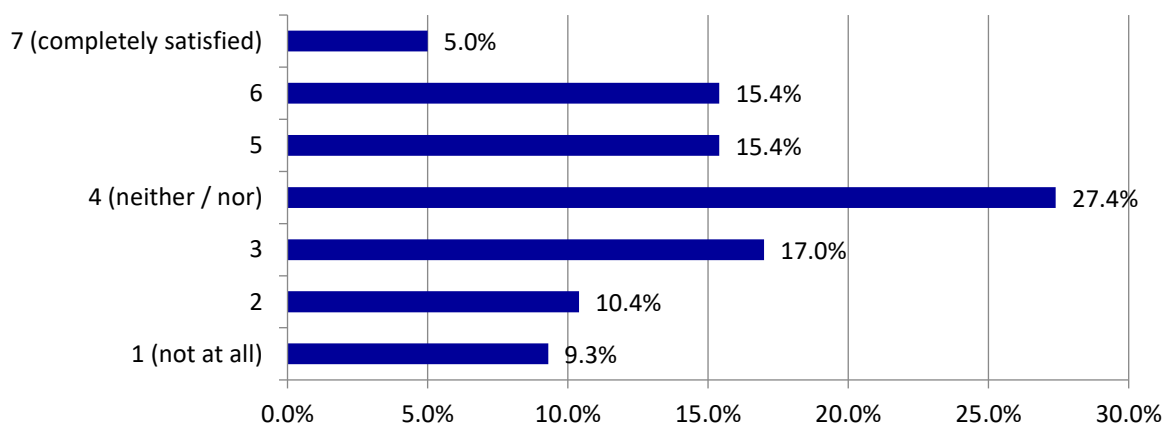
- Inverclyde has some lovely natural areas and outdoor spaces
- There were varying comments about play park provision, with some commentators saying that there are not enough play parks, particularly in upper Port Glasgow however others said that that they were satisfied with play park provision
- Parks suffer from litter, vandalism and dog fouling, more cleaning of parks is required
- Lack of maintenance of open spaces
- Flytipping is an issue

6. Play and Recreation

Q: Do I have access to a range of spaces and opportunities for play and recreation?
Average rating = 4.0

The graph below shows the range of scores from those that responded to this question.

Play and Recreation



Key themes from comments:

- The Port Glasgow I Youth Zone is a good facility

Our Place Our Future – Port Glasgow results

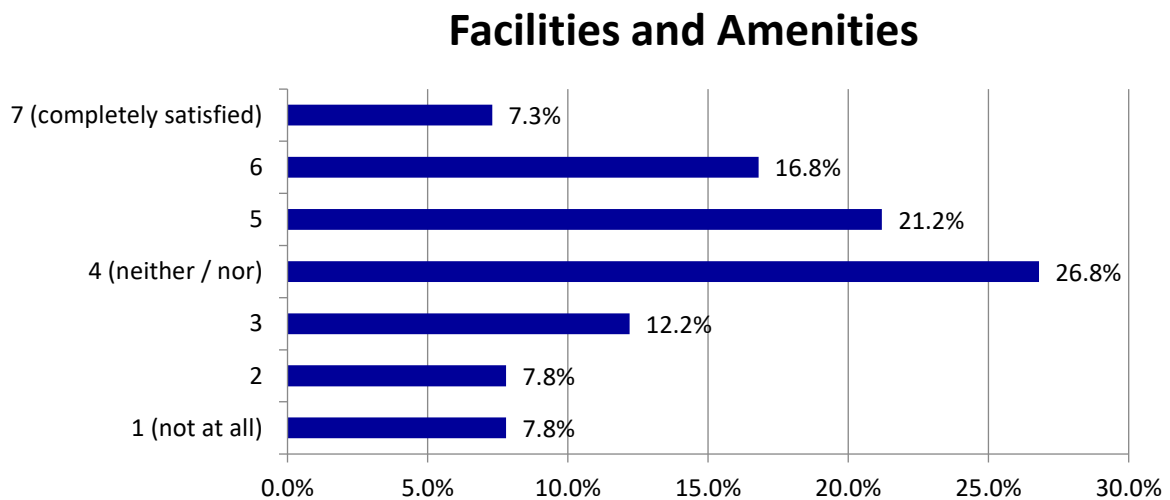
- Many respondents commented that there are not enough facilities available for teenagers
- A lack of facilities for children with disabilities
- Activities can be expensive and not always affordable
- A lack of facilities in the Devol area
- There were mixed views on whether there were enough facilities for young children
- There were mixed views on whether there were enough facilities for older people

7. Facilities and Amenities

Q: Do facilities and amenities meet my needs?

Average rating = 4.3

The graph below shows the range of scores from those that responded to this question.



Key themes from comments:

- There were several comments that the retail park in Port Glasgow is very good.
- Lack of grounds maintenance has resulted in open areas becoming overgrown and looking untidy
- There were several comments that facilities and amenities are well maintained but that they are not used to their full potential
- People are leaving the area to shop due to the lack of retailers in the Oak Mall

8. Work and Local Economy

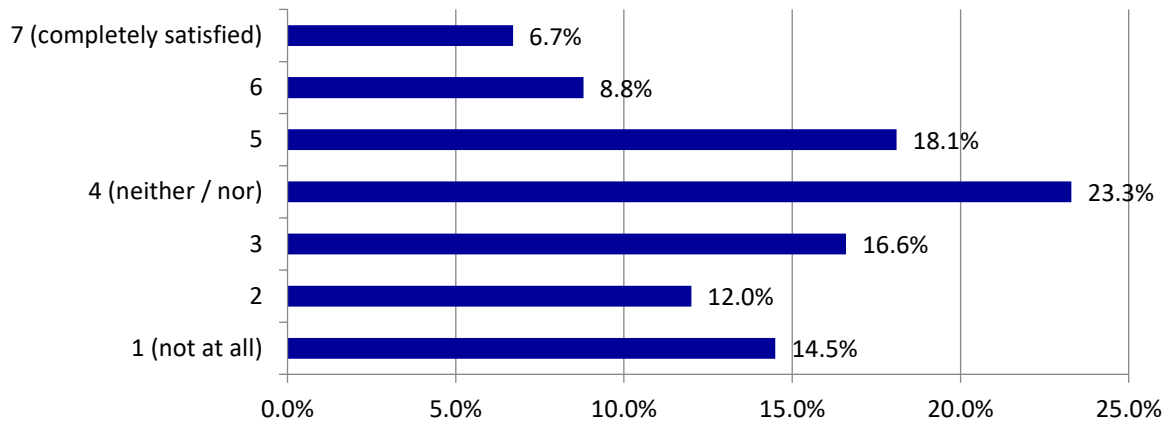
Q: Is there an active local economy and the opportunity to access good quality work?

Average rating = 3.7

The graph below shows the range of scores from those that responded to this question.

Our Place Our Future – Port Glasgow results

Work and the local economy



Key themes from comments:

- Many respondents commented on the lack of job opportunities in the area for all ages, particularly quality employment (not zero hours contracts) and the lack of permanent jobs
- There were a number of comments that adult learning classes run during the day which does not suit everyone e.g. childcare issues, at work
- Better training opportunities are required
- Information on what is available needs to be better advertised
- A number of respondents commented that they have attended classes or obtained information from a variety of agencies e.g. CLD, the Trust, Work Club, Port Glasgow I Zone
- Raise awareness that volunteering opportunities can lead to employment

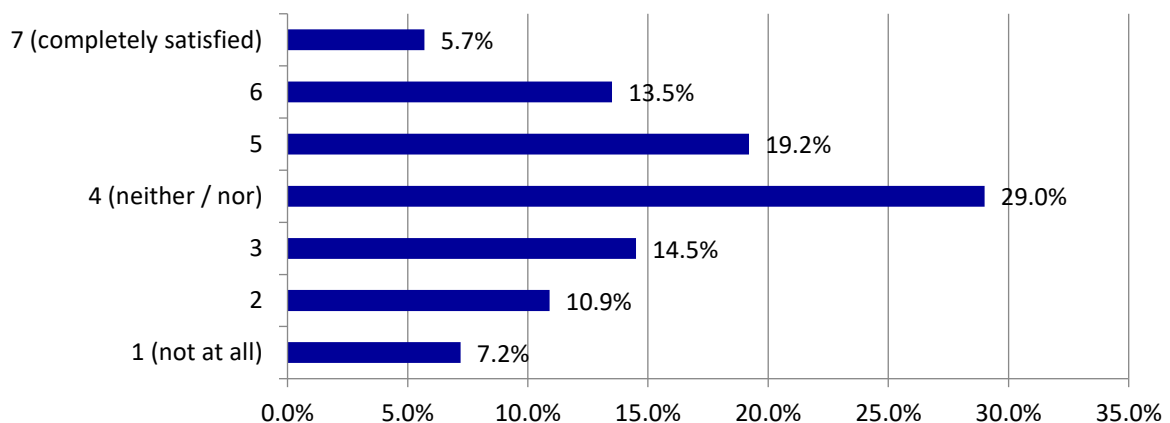
9. Housing & Community

Q: Does housing support the needs of the community and contribute to a positive environment?

Average rating = 4.1

The graph below shows the range of scores from those that responded to this question.

Housing & Community



Our Place Our Future – Port Glasgow results

Key/ recurring themes from comments:

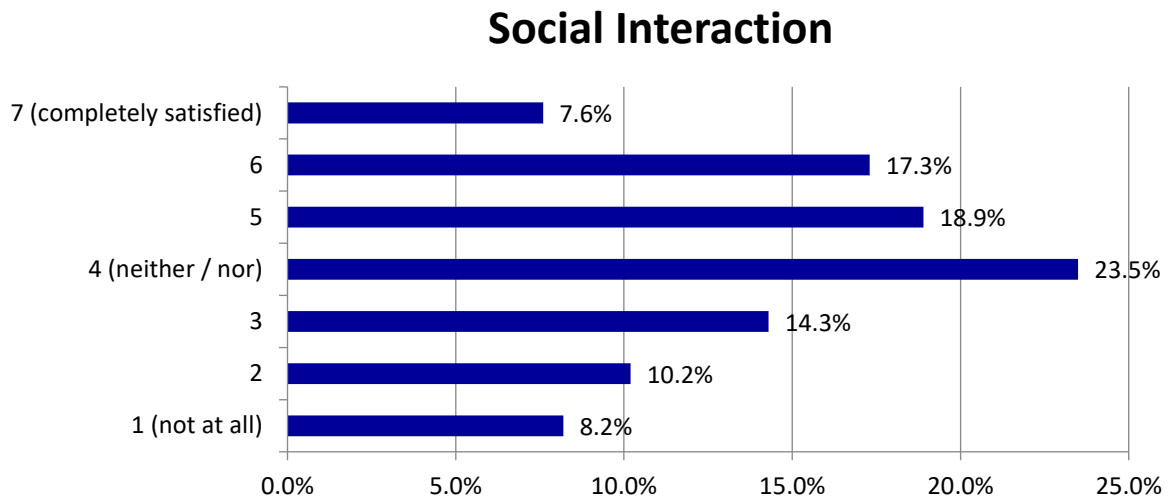
- Lack of suitable accommodation / sheltered housing for older people
- Lack of suitable accommodation for people with a disability
- Poor private rented sector accommodation, issues with properties not being well maintained and anti-social behaviour
- There were mixed views on the quality of housing in the social rented sector
- More affordable housing is required

10. Social Interaction

Q: Is there a range of spaces and opportunities to meet people? Are there attractive, safe and accessible spaces to meet people from across the community?

Average rating = 4.2

The graph below shows the range of scores from those that responded to this question.



Key /recurring themes from comments:

- A number of respondents felt that opportunities were aimed at older people with a lack of opportunities for younger people
- A number of respondents felt that although there are some places to go, there is room for improvement in this area
- Several respondents commented that the Port Glasgow development is a good addition to the town
- A few respondents commented that they do not feel safe going out in the evenings

11. Identity & belonging

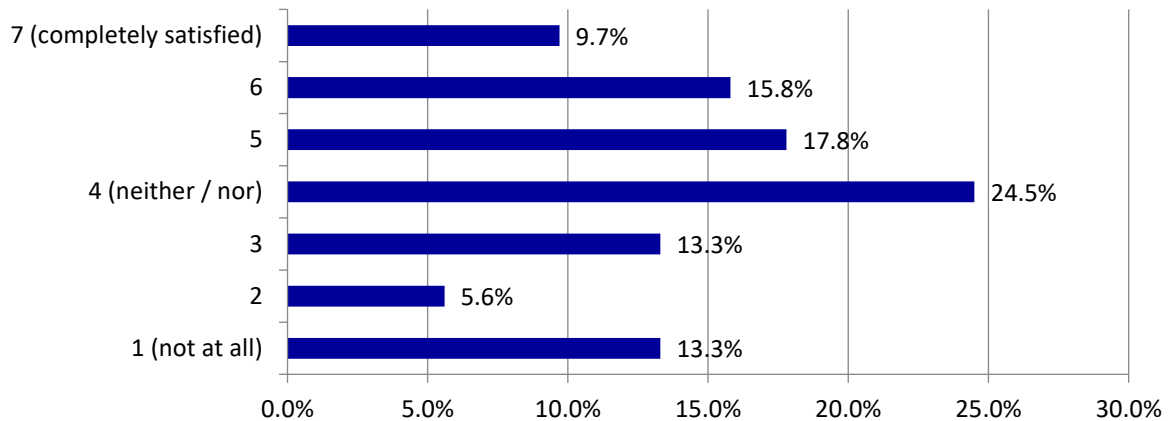
Q: Does this place have a positive identity and do I feel I belong?

Average rating = 4.1

The graph below shows the range of scores from those that responded to this question.

Our Place Our Future – Port Glasgow results

Identity & belonging



Key / recurring themes from comments:

- There were mixed views as to whether a sense of community still exists with some respondents saying that community spirit has died whilst other respondents indicated that they feel part of a community, particularly amongst older people.
- For those that felt that they belonged to a community, this was likely to be because they are a member of a club, church or community group.

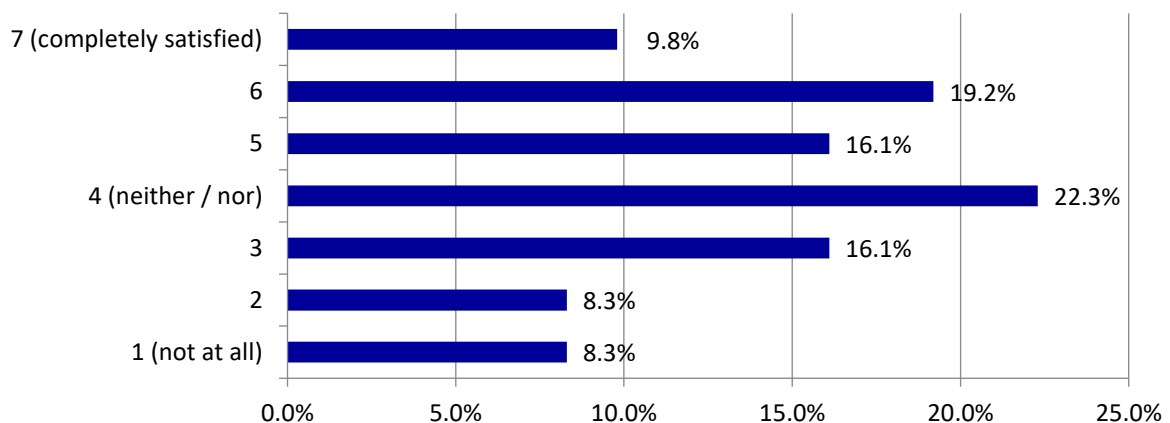
12. Feeling safe

Q: Do I feel safe?

Average rating = 4.3

The graph below shows the range of scores from those that responded to this question.

Feeling Safe



Our Place Our Future – Port Glasgow results

Key/ recurring themes from comments:

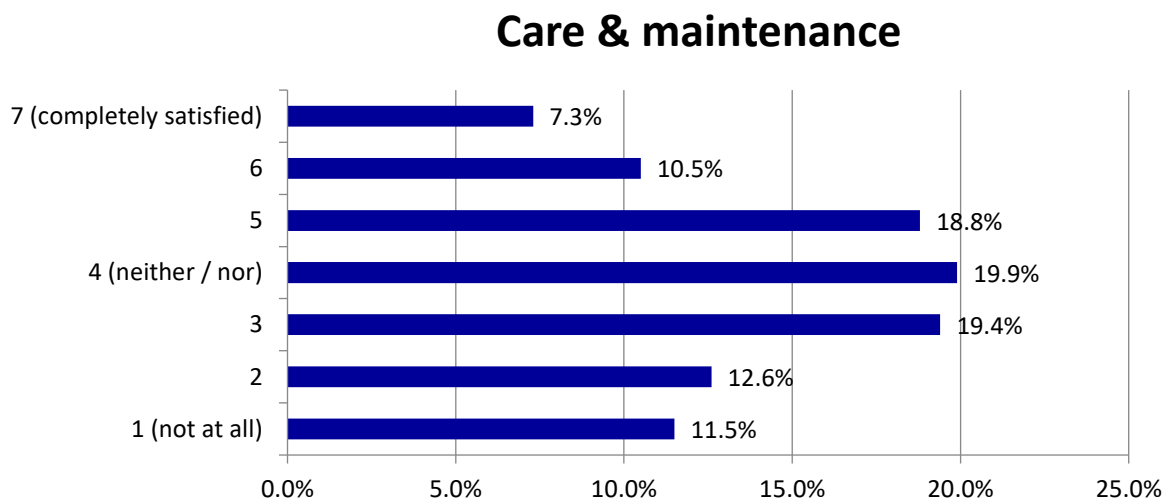
- A large number of respondents commented that they feel safe at home but not outside in the evening. Others felt safe in their own environment but not in the town centre (either Greenock or Port Glasgow)
- A large number of respondents gave the reason for feeling unsafe being the high number of youths hanging around streets / shops, particularly at weekends.
- A small number of respondents commented that they feel safe.

13. Care & maintenance

Are buildings and spaces well cared for?

Average rating = 3.8

The graph below shows the range of scores from those that responded to this question.



Key / recurring themes from comments:

- Dog fouling, flytipping and litter were noted by a significant number of respondents as an issue
- Derelict factories, derelict land and boarded up shops prevalent across area
- There were mixed views on the quality of housing in the social rented sector

14. Influence & sense of control

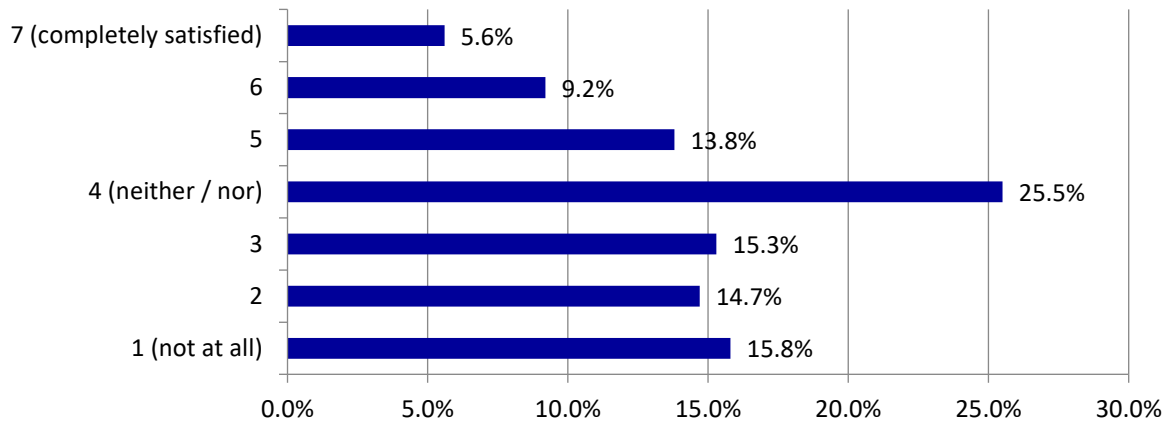
Do I feel able to participate in decision and help change things for the better?

Average rating = 3.6

The graph below shows the range of scores from those that responded to this question.

Our Place Our Future – Port Glasgow results

Influence & sense of control



Key / recurring themes from comments:

- A large number of respondents commented that they did not feel listened to compared to those that did feel listened to
- Of those that did feel listened to, the agencies involved included health service, school, parent council, community council, TARAs, Councillors, MP, MSP and officials